## **IMPORTANT:**

Please refer to the <u>USC Center for Excellence in Teaching</u> for current best practices in syllabus and course design. This document is intended to be a customizable template that primarily includes the technical elements required for the Curriculum Office to forward your proposal to the UCOC.



# ITP 466 – Building A High Tech Startup

Units: 4

Fall 2024-M/W-12:00 to 1:30PM - RTH 109

## **IMPORTANT**:

The general expectation for a standard format course offered in a standard 15-week term is that the number of 50-minute contact hours per week should equal the number of semester units indicated and that one semester unit entails 1 hour of class time and 2 hours of outside work (3 hours total) per week. Standard fall and spring sessions (001) require a final summative experience during the University scheduled final exam day and time.

**Location:** Physical address and/or course-related URLs, etc.

Instructor: Peter J. << P.J.>> Leimgruber

Office: RTH 109

Office Hours: 30 minutes before – please make appointment

Contact Info: <a href="mailto:leimgrub@usc.edu">leimgrub@usc.edu</a>.

IT Help: Viterbi IT

Hours of Service: M-F, 8:30 a.m. - 5:00 p.m.

Contact Info: DRB 205

> (213) 740-0517 engrhelp@usc.edu

## **Course Description**

This course provides a comprehensive overview of the methodologies and processes involved in building a tech startup. Students will work in teams, learning (by doing) how to turn great ideas into great companies.

## **Learning Objectives**

After completing this course, students will be able to:

- Build winning startup teams
- Develop a business model
- Fundraise
- Acquire and sustain customers
- Generate revenue
- Employ sales techniques and meet with investors
- Understand the legal and accounting matters
- Produce product roadmaps and feature sets
- Develop minimum viable products
- Use Agile methodologies
- Produce wireframes, high fidelity designs, and prototypes
- Gather and analyze metrics
- Employ marketing

Prerequisite(s): none Co-Requisite(s): none

Concurrent Enrollment: none
Recommended Preparation: none

#### **Course Notes**

This course will be graded based on a letter grade basis. Copies of lecture slides and other class information will be posted on Blackboard.

## Technological Proficiency and Hardware/Software Required

Students should have a working knowledge on presentation software as well as basic website development experience. Coding experience (web or app development) is a plus, but not necessary. Software required for the course will be provided to students through free of charge download or through a virtual desktop environment.

## **Required Readings and Supplementary Materials**

Instructor will assign regular outside reading material on latest developments in FinTech ecosystem and we will either leverage in class discussion or presentation to digest these topics.

## **Description and Assessment of Assignments**

For a hands-on experience, there will be a semester-long group project assignment. Each group must have between 5 and 6 members. Each group will act as a startup and go through the full process of creating a product that will be pitched at the end of the semester to a group of investors.

## **Grading Breakdown**

Assessment Tool (assignments)	Points	% of Grade
Homework		20
Participation		20
Weekly Presentations		20
Final Presentation		20
Final Exam		20
TOTAL		100

#### **Presentations**

On a weekly basis, students are required to produce individual or group presentation on topics discussed in the prior week. Presentations are 5-7 minutes each with peer review and Q and A following each presentation.

#### **Final Presentation**

Final Presentation will be delivered by individual or as group (5-6 students) on your startup. The presentation will consist of:

- Introduction to the team
- Total addressable market analysis and competitive analysis
- Problem statement and vision statement
- Product features and demo
- Business model and scaling plan
- Capital needs and use of proceeds

## **Final Presentation Grading**

The following point-structure will be used in determining the grade for the final presentation. Final presentation will be based upon the total points received, the highest total in the class, and the average of the class. Students will work on each of these deliverables in a team based or individual setting.

## **Deliverables Points**

Effectiveness of the problem statement and proposed solution - 20

Market research and competitive analysis - 20

Product demonstration and demonstrable traction - 20

Business mode, pricing strategy, monetization model - 20

3-5 year business plan - 10

Fund raising needs and use of proceeds - 10

Total - 100

## **Grading Scale**

Course final grades will be determined using the following scale

- A 95-100
- A- 90-94
- B+ 87-89
- B 83-86
- B- 80-82

C+ 77-79 C 73-76 C- 70-72 D+ 67-69 D 63-66 D- 60-62 F 59 and below

# **Assignment Submission Policy**

It is the responsibility of the student to make sure case studies and assignment are turned in on time. Make sure you follow the procedures outlined in each assignment or case study (Blackboard submissions). Late assignment submissions will be subject to a late penalty of 25% per day. No assignments will be accepted later than four days from the due date.

## **Grading Timeline**

Grades will be submitted and posted a week following homework assignment submission.

## **Additional Policies**

N/A

# **Course Schedule: A Weekly Breakdown**

Week	Main Topics/Daily	In-Class Presentation,	Homework / Due Dates
	Activities	Exercise and Discussion	
Mon, Aug 26 & Wed, Aug 28	Introduction to company formation and the start-up life	<ul> <li>History of the corporation</li> <li>Startups</li> <li>Profiles of startups</li> </ul>	Team formation and get to know each other.
Mon, Sep 02 (NO CLASS) & Wed, Sep 04	Team. Co-founders and hiring strategy	<ul> <li>Founders and first employees</li> <li>Attracting and hiring the right people</li> <li>Roles and team dynamics</li> <li>Culture</li> </ul>	Present your company name, idea, officers
Mon, Sep 09 & Wed, Sep 11	Market size and product research	<ul> <li>Research TAM         (Total Addressable             Market)</li> <li>Research             competitive             landscape</li> <li>Research product             viability and             scalability</li> </ul>	Present your TAM/SAM research
Mon, Sep 16 & Wed, Sep 18	Product Management	<ul> <li>Minimum viable product</li> <li>Product vision</li> <li>Product roadmap</li> <li>Features and requirements</li> </ul>	Present your product design, product vision and roadmap
Mon, Sep 23 & Wed, Sep 25	UI, interface and navigation	<ul> <li>User research</li> <li>Personas and scenarios</li> <li>Wireframes</li> </ul>	Present your product user interface – "Demo Day 1"
Mon, Sep 30 & Wed, Oct 02	UX Design	<ul> <li>High fidelity designs</li> <li>Prototypes</li> <li>Usability testing</li> <li>A/B testing tools</li> </ul>	User testing plan, strategy and results.
Mon, Oct 07 & Wed, Oct 09	User testing and testing design.	<ul> <li>High fidelity designs</li> <li>Prototypes</li> <li>Usability testing</li> <li>A/B testing tools</li> </ul>	User testing plan, strategy and results.
Mon, Oct 14 & Wed, Oct 16	Product Development	<ul> <li>Agile         development,         SCRUM, Waterfall</li> <li>Development         frameworks</li> </ul>	Present your product development strategy

Mon, Oct 21 & Wed, Oct 23	Customers	<ul> <li>Databases, NoSQL, SQL</li> <li>SaaS, buy vs. build</li> <li>Hosting environments</li> <li>Outsource vs. insource</li> <li>Customer acquisition</li> <li>Customer relationships</li> <li>Customer segmentations</li> </ul>	Customer acquisition strategy, retention and cost of acquisitons
Mon, Oct 28 & Wed, Oct 30	Revenue	<ul> <li>Revenue streams</li> <li>Pricing</li> <li>Market type, size and share</li> <li>Common mistakes</li> <li>Revenue first companies</li> </ul>	Present your pricing strategy "Demo Day 2"
Mon, Nov 04 & Wed, Nov 06	Sales strategy and sales tools	<ul><li>Sales strategies</li><li>Pitch decks</li><li>One sheets</li></ul>	Present your sales strategy, pitch decks and marketing material
Mon, Nov 11 (NO CLASS) & Wed, Nov 13	Analytics and Metrics	<ul> <li>Analytics 101</li> <li>Key performance indicators</li> <li>Tools and platforms</li> </ul>	Present your key performance indicators and analytics plan and strategy. Use of data and decision making processes.
Mon, Nov 18 & Wed, Nov 20	Marketing	<ul> <li>Marketing channels</li> <li>Social media marketing</li> <li>Inbound marketing</li> <li>Funnel analysis</li> </ul>	Present your marketing stategy, marketing funnel analysis. "Demo Day 3"
Mon, Nov 25 & Wed, Nov 27 (NO CLASS)	Legal and Accounting	<ul><li>Equity</li><li>Fundraising</li><li>Investor requests</li></ul>	Present your start up pitch
Mon, Dec 02 & Wed, Dec 04	Final Startup Pitch Presentations	Each student or group (consist of 5 to 6 students) will make a final presentation of your start up	
FINAL Please refer to the USC Final Examinations	Final Exam	Final Exam	Final Exam consists of topics thought throughout the semester. It will contain multiple choice questions,

Schedule found		short answers as well as a
on the SoC		short essay.
website		
(classes.usc.edu)		

## **Statement on Academic Conduct and Support Systems**

#### Academic Conduct:

Plagiarism – presenting someone else's ideas as your own, either verbatim or recast in your own words – is a serious academic offense with serious consequences. Please familiarize yourself with the discussion of plagiarism in SCampus in Part B, Section 11, "Behavior Violating University Standards" policy.usc.edu/scampus-part-b. Other forms of academic dishonesty are equally unacceptable. See additional information in SCampus and university policies on scientific misconduct, policy.usc.edu/scientific-misconduct.

#### **Support Systems:**

Counseling and Mental Health - (213) 740-9355 – 24/7 on call studenthealth.usc.edu/counseling

Free and confidential mental health treatment for students, including short-term psychotherapy, group counseling, stress fitness workshops, and crisis intervention.

National Suicide Prevention Lifeline - 1 (800) 273-8255 – 24/7 on call suicidepreventionlifeline.org

Free and confidential emotional support to people in suicidal crisis or emotional distress 24 hours a day, 7 days a week.

Relationship and Sexual Violence Prevention Services (RSVP) - (213) 740-9355(WELL), press "0" after hours – 24/7 on call

studenthealth.usc.edu/sexual-assault

Free and confidential therapy services, workshops, and training for situations related to gender-based harm.

Office of Equity and Diversity (OED) - (213) 740-5086 | Title IX - (213) 821-8298 equity.usc.edu, titleix.usc.edu

Information about how to get help or help someone affected by harassment or discrimination, rights of protected classes, reporting options, and additional resources for students, faculty, staff, visitors, and applicants.

Reporting Incidents of Bias or Harassment - (213) 740-5086 or (213) 821-8298 usc-advocate.symplicity.com/care report

Avenue to report incidents of bias, hate crimes, and microaggressions to the Office of Equity and Diversity | Title IX for appropriate investigation, supportive measures, and response.

The Office of Disability Services and Programs - (213) 740-0776 dsp.usc.edu

Support and accommodations for students with disabilities. Services include assistance in providing readers/notetakers/interpreters, special accommodations for test taking needs, assistance with architectural barriers, assistive technology, and support for individual needs.

USC Campus Support and Intervention - (213) 821-4710

campussupport.usc.edu

Assists students and families in resolving complex personal, financial, and academic issues adversely affecting their success as a student.

Diversity at USC - (213) 740-2101

diversity.usc.edu

Information on events, programs and training, the Provost's Diversity and Inclusion Council, Diversity Liaisons for each academic school, chronology, participation, and various resources for students.

*USC Emergency - UPC: (213) 740-4321, HSC: (323) 442-1000 – 24/7 on call* dps.usc.edu, emergency.usc.edu

Emergency assistance and avenue to report a crime. Latest updates regarding safety, including ways in which instruction will be continued if an officially declared emergency makes travel to campus infeasible.

USC Department of Public Safety - UPC: (213) 740-6000, HSC: (323) 442-120 – 24/7 on call <a href="mailto:dps.usc.edu">dps.usc.edu</a>

Non-emergency assistance or information.

Office of the Ombuds - (213) 821-9556 (UPC) / (323-442-0382 (HSC) ombuds.usc.edu

A safe and confidential place to share your USC-related issues with a University Ombuds who will work with you to explore options or paths to manage your concern.

USC Campus Support and Intervention - (213) 821-4710

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Assists students and families in resolving complex personal, financial, and academic issues adversely affecting their success as a student.

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