

USC Suzanne Dworak-Peck

School of Social Work

Social Work 639 Policy Advocacy & Social Change Spring 2023 3 Units

Instructor: Dr. Rocio Terry, DSW, LCSW, MSW, MBA
Email: rociomar@usc.edu
Office: VAC
Office Hours: By appointment

Course Day: Tuesdays
Course Time: 4:00-5:15pm PST

I. COURSE PREREQUISITES

SOWK 536

II. CATALOGUE DESCRIPTION

Analysis of how social welfare policies effect the well-being of people and the tools that can be used to develop a policy advocacy practice for social change.

III. COURSE DESCRIPTION

The course is designed to: 1) expand your understanding of the policy context and how policy making works, 2) increase your awareness of the need for social work engagement in policy advocacy, 3) develop the skills and competencies for policy advocacy, and 4) apply analytical frameworks and strategies that can be used in a systematic and purposeful way for policy advocacy.

The course includes four modules that focuses on: 1) political decision making and becoming an effective policy advocate, 2) policy analysis tools, 3) community development and engagement, and 4) advocacy practice for social change.

IV. COURSE OBJECTIVES

Objective #	Objectives
1	Present the policy landscape and the impact of social, political, economic, and global forces on social policy and practice.
2	Examine approaches to policy analysis and frameworks for developing a policy advocacy practice.
3	Analyze policy politics and the paradoxes inherent in achieving equity, efficiency, liberty, and security.
4	Learn the differences in the policy decisions made by elected officials, public sector managers, as well as public and private advocacy groups.
5	Provide an understanding of methods and tools to explore personal values used in policy advocacy as well as formulating, implementing and evaluating policy advocacy campaigns.

V. COURSE FORMAT / INSTRUCTIONAL METHODS

The role of the instructor in this course is varied, including lecturer, facilitator, consultant and resource person. Modes of instruction will include lecture, in-class discussions, video presentations, and student presentations. Individual and group in-class activities will be used to provide various ways of learning the relevant frameworks, tools, and concepts. This class will also be enhanced using Blackboard: <https://blackboard.usc.edu>

VI. STUDENT LEARNING OUTCOMES

The following table lists the nine Social Work core competencies as defined by the Council on Social Work Education's 2015 Educational Policy and Accreditation Standards:

Social Work Core Competencies	
1	Demonstrate Ethical and Professional Behavior
2	Engage in Diversity and Difference in Practice
3	Advance Human Rights and Social, Economic, and Environmental Justice*
4	Engage in Practice-informed Research and Research-informed Practice*
5	Engage in Policy Practice*
6	Engage with Individuals, Families, Groups, Organizations, and Communities
7	Assess Individuals, Families, Groups, Organizations, and Communities
8	Intervene with Individuals, Families, Groups, Organizations, and Communities
9	Evaluate Practice with Individuals, Families, Groups, Organizations and Communities

* Highlighted in this course

The following table shows the competencies highlighted in this course, the related course objectives, student learning outcomes, and dimensions of each competency measured. The final column provides the location of course content related to the competency.

Competency	Objectives	Behaviors	Dimensions	Content
Competency 3: Advance Human Rights and Social, Economic, and Environmental Justice Social workers understand that every individual, regardless of position in society, has fundamental human rights such as freedom, safety, privacy, an adequate standard of living, health care, and education. Social workers understand the global interconnections of oppression and human rights violations, theories of human need and social justice and strategies to promote social and economic justice and human rights. Social workers use strategies designed to eliminate oppressive structural barriers in order to ensure more equitable distribution of resources, access to opportunities, social goods, and services. Social workers recognize their responsibility to protect the human rights and well-being of individuals in communities, organizations, and businesses across the globe.	1. Present the policy landscape and the impact of social, political, economic, and global forces on social policy and practice.	3a. Understand and assess economic trends, business practices, social trends, and governmental actions nationally and globally to recognize the impact on the well-being of individuals, families and communities.	Cognitive and Affective Processes	Unit 1: The Art of Political Decision Making and Becoming an Effective Advocate Unit 2: Policy Making and Intersectionality Assignment 1: Social Issue Brief
Competency	Objectives	Behaviors	Dimensions	Content
Competency 4: Engage In Practice-informed Research and Research-informed Practice Social workers understand quantitative and qualitative research methods and their respective roles in advancing scientific knowledge regarding practice in community, organization, and business contexts. Social workers use scientific, ethical, and culturally informed approaches to build knowledge related to practice in order to professionally guide interventions designed to bring about change in community, organization, and/or policy arenas. They understand that evidence that informs practice derives from multiple domains and ways of knowing. They understand the processes for translating research findings into effective practice, and using practice knowledge to inform research, analyze the need for social change, and begin to develop interventions.	2. Examine approaches to policy analysis and frameworks for developing a policy advocacy practice. 3. Analyze policy politics and the paradoxes inherent in achieving equity, efficiency, liberty, and security.	4b. Identify, synthesize and critically analyze the findings from research to inform the understanding of social issues and to guide the development of solutions for practice, policy, and social service delivery.	Skills	Unit 5: Policy Instruments for Solving Problems Unit 6: Approaches to Policy Analysis Assignment 2: Marketing Plan Assignment 3: Action Plan

Competency	Objectives	Behaviors	Dimensions	Content
Competency 5: Engage in Policy Practice Social workers understand that policy and its implementation at the federal, state, and local levels mediate human rights of individuals and social justice. Social workers understand the history and current structures of social policies and service delivery systems, the role of policy in service delivery, and the role of practice in policy development. Social workers actively engage in policy practice to effect change in communities, organizations and businesses. Social workers understand the historical, social, cultural, economic, organizational, environmental, and global influences that affect social policy, and are knowledgeable about policy formulation, implementation, and evaluation.	3. Analyze policy politics and the paradoxes inherent in achieving equity, efficiency, liberty, and security 4. Learn the differences in the policy decisions made by elected officials, public sector managers, and public and private advocacy groups.	5b. Analyze, formulate, and advocate for policies that advance human rights and protect vulnerable populations in work environments or enhance access to employment across the life span.	Cognitive and Affective Processes	Unit 7: Community Development & Housing Unit 8: Community-Based Opportunities for Transitioning Out of Homelessness Unit 9: Advocating and Lobbying for Social Change Assignment 2: Marketing Plan Assignment 3: Action Plan

VII. COURSE ASSIGNMENTS, DUE DATES & GRADING

Assignment	Due Date	% of Final Grade
Assignment 1: The Problem	Week 5	20%
Assignment 2: Advocacy Marketing Plan & Video	Week 10	30%
Assignment 3: Action Plan in the Shark Tank	Week 15	40%
Meaningful Class Participation	Ongoing	10%

Meaningful Class Participation (10% of Course Grade) - Regular class participation in class discussions and the completion of weekly summary assignments and exercises.

Exercises: The instructor may give exercises for students to complete for homework and/or in-class.

The focus for this course will be on the Grand Challenge to End Homelessness (<http://aaswsw.org/grand-challenges-initiative/12-challenges/end-homelessness/>)

The major assignments are briefly described below; the full assignments will be handed out.

Assignment 1: Social Issue Brief. This is a research paper that describes and begins to analyze a specific public policy problem. Describe the problem, its impact, its causes, promising models to improvement / solutions, and opposition to that improvement. **Due: Week 5**

Assignment 2: Influencing the Influencers: This presentation will explore your ideas to bring this problem, and your solution, to the forefront of a federal or state or local election campaign, with the goal that the winner will be motivated to work on it. Develop a marketing plan about the actions, activism, advocacy you design that would have a chance to impact the race, and especially, the winner of the election on which you are focusing? You will also create a two-minute video **Due: Week 10**

Assignment 3: Action Plan. Building on assignments 1 and 2, what actual in-real-life steps could you take to move the solution to your problem forward? You will develop an action plan that fits the problem, the solution, and the community, which could reasonably move the solution forward towards adoption and implementation. This is a presentation, supported by a one-page handout. **Due: Week 15**

Weekly Readings

Faculty may provide you readings not in this syllabus every week, depending on current events. Readings lay the foundation for the class discussions and prepare you to complete assignments #1-3. Articles from journals, books, websites, and PDF documents (online) provide technical and conceptual information on policy advocacy and practice, as well as examples of effective advocacy tools and campaigns. Students are encouraged to research additional relevant materials.

Class grades will be based on the following:

Class Grades		Final Grade	
3.85 – 4	A	93 – 100	A
3.60 – 3.84	A-	90 – 92	A-
3.25 – 3.59	B+	87 – 89	B+
2.90 – 3.24	B	83 – 86	B
2.60 – 2.87	B-	80 – 82	B-
2.25 – 2.50	C+	77 – 79	C+
1.90 – 2.24	C	73 – 76	C
		70 – 72	C-

Within the School of Social Work, grades are determined in each class based on the following standards which have been established by the faculty of the School:

1. Grades of A or A- are reserved for student work which not only demonstrates very good mastery of content but which also shows that the student has undertaken a complex task, has applied critical thinking skills to the assignment, and/or has demonstrated creativity in her or his approach to the assignment. The difference between these two grades would be determined by the degree to which these skills have been demonstrated by the student.
2. A grade of B+ will be given to work which is judged to be very good. This grade denotes that a student has demonstrated a more-than-competent understanding of the material being tested in the assignment.
3. A grade of B will be given to student work which meets the basic requirements of the assignment. It denotes that the student has done adequate work on the assignment and meets basic course expectations.
4. A grade of B- will denote that a student's performance was less than adequate on an assignment, reflecting only moderate grasp of content and/or expectations.
5. A grade of C would reflect a minimal grasp of the assignments, poor organization of ideas and/or several significant areas requiring improvement.
6. Grades between C- and F will be applied to denote a failure to meet minimum standards, reflecting serious deficiencies in all aspects of a student's performance on the assignment.

As a professional school, class attendance and participation are an essential part of your professional training and development at the USC Suzanne Dworak-Peck School of Social Work. You are expected to attend all classes and meaningfully participate. For Ground courses, having more than 2 unexcused absences in class may result in the lowering of your grade by a half grade. Additional absences can result in additional deductions. For VAC courses, meaningful participation requires active engagement in class discussions and maintaining an active screen. Having more than two unexcused absences in class may result in the lowering of your grade by a half grade. Additional absences in the live class can result in additional deductions. Furthermore, unless directed by your course instructor, you are expected to complete all asynchronous content and activities prior to the scheduled live class discussion. Failure to complete two asynchronous units before the live class without prior permission may also lower your final grade by a half grade. Not completing additional units can result in additional deductions.

VIII. REQUIRED AND SUPPLEMENTARY INSTRUCTIONAL MATERIALS & RESOURCES

Optional Textbook (You do NOT have to purchase the below book; it is at your discretion)

Stone, D. (2011). *Policy Paradox: The Art of Political Decision Making*. (3rd ed.). New York: Norton. ISBN: 9780393912722

Note: Additional readings identified for individual class sessions will be handed out by your instructor, or else available to download on ARES. Students may access ARES at <http://usc.ares.atlas-sys.com>. Readings for this class are listed under this name: *Renée Smith-Maddox*.

Course Overview

Unit	Topics	Assignments
MODULE 1: The Art of Political Decision Making & Becoming an Effective Policy Advocate		
1	The Policy Paradox: Policy, Politics, and Reform Topics Course overview and introductions Implicit Association Test Your Life Story Policy Paradox Intersectionality Grand Challenges for Social Work: End Homelessness Rationale for Engaging in Policy Advocacy to Prevent and End Homelessness	
2	The Policy Paradox: The Market & Polis Topics Model of Reasoning Model of Society Model of Policy Making Intersectionality of Homelessness: Discrimination and Criminalization	
3	Policy Goals & Policy Actions Topics Policy Goals: Equity, Efficiency, Welfare, Liberty, and Security	
4	Strategic Representation of Problems Topics Problems represented as: Symbols, Numbers, Causes, Interests, and Decisions	
MODULE 2: Policy Analysis Frameworks		
5	Policy Instruments for Solving Problems Topics Solutions represented as: Incentives, Rules, Facts, Rights, and Power	ASSIGNMENT 1 DUE
6	Approaches to Policy Analysis Topics Framework for conducting a policy analysis Kingdon's Open Window Model Power Analysis: Perspectives of Stakeholders and Policy Advocates	
MODULE 3: Community Development and Engagement		
7	Community Development & Housing Policies Topics Community Development Coalition Building Approaches to ending homelessness	
8	Community-Based Opportunities for Transitioning Out of Homelessness Topics Poverty and Inequality Community Engagement and Organizing Strategies	

Unit	Topics	Assignments
9	Race and Place-based Initiatives Topics Race Place-based and neighborhood initiatives Building coalitions	
MODULE 4: Advocacy Practice for Social Change		
10	Advocating and Lobbying for Social Change Topics What is Advocacy? Lobbying Tactics	ASSIGNMENT 2 DUE
11	Digital Advocacy Topics Rules of social media engagement Developing a digital network The Dragonfly Effect Slacktivism	
12	Designing a Policy Advocacy Campaign Topics Defining the issue and causes Generating possible solutions Determining target audience Selecting appropriate advocacy tools Applying Intersectional Approach and Kingdon's Open Policy Window Developing a Policy Advocacy Lean Canvas	
13	Evaluating Policy Advocacy Campaign Topics Measuring Success Assessing Advocacy and Policy Change Initiatives	
14 & 15 Policy Advocacy Campaign for Social Change: Team Presentations COURSE EVALUATION & ASSIGNMENT 3 DUE		

Course Schedule—Detailed Description

Module 1: The Art of Political Decision Making and Becoming an Effective Policy Advocate

Unit 1: Creating a Learning Community: Course Overview, Expectations and Introductions

Topics

- Course overview and introductions
- Your Life Story
- Implicit Association Test
- Policy Paradox
- Intersectionality
- Grand Challenges for Social Work: End Homelessness
- Rationale for Engaging in Policy Advocacy to Prevent and End Homelessness

Exercise: Prior to class, take at least one Implicit Association Test on this website:

<https://implicit.harvard.edu/implicit/takeatest.html>

For more information about Project Implicit, go to: <https://www.projectimplicit.net/index.html>

Required Reading

Henwood, B.F., Wenzel, S.L., Mangano, P.F., Hombs, M., Padgett, D.K., Byrne, B., Rice, E., & Uretsky, M.C. (January 2015). The Challenge of Ending Homelessness. Grand Challenges for Social Work Initiative, Working Paper No. 9, 1-22, American Academy of Social Work and Social Welfare.

Stone, D. (2012). Introduction. In *Policy paradox: The art of political decision-making* (3rd Ed., pp.1-15). New York: W.W. Norton & Company.

View: Kimberlé Crenshaw: The urgency of intersectionality

https://www.ted.com/talks/kimberle_crenshaw_the_urgency_of_intersectionality

Recommended Reading:

Hankivsky, O. (April 2014) Intersectionality 101. The Institute for Intersectionality Research & Policy, pp 1-36.

Unit 2: Policy Making and Intersectionality

Topics

- Intersectionality of Homelessness: Discrimination and Criminalization
- Model of Reasoning
- Model of Society
- Model of Policy Making

Required Reading

Lurie, K. & Schuster, B. (May 2015). Discrimination at the margins: The intersectionality of homelessness and other marginalized groups. pp, i-5. Seattle University: School of Law: Homeless Rights Advocacy Project.

Stone, D. (2012). The market and the polis. In *Policy paradox: The art of political decision-making* (3rd Ed., pp. 19-36). New York: W.W. Norton & Company.

Unit 3: Policy Goals and Policy Actions

Topics

- Policy Goals: Equity, Efficiency, Welfare, Liberty, and Security

Required Reading

Stone, D. (2012). Equity. In *Policy paradox: The art of political decision-making* (3rd Ed., pp. 39-62). New York: W.W. Norton & Company.

Stone, D. (2012). Efficiency. In *Policy paradox: The art of political decision-making* (3rd Ed., pp. 63-84). New York: W.W. Norton & Company.

Stone, D. (2012). Welfare. In *Policy paradox: The art of political decision-making* (3rd Ed., pp. 85-106). New York: W.W. Norton & Company.

Stone, D. (2012). Liberty. In *Policy paradox: The art of political decision-making* (3rd Ed., pp. 107-128). New York: W.W. Norton & Company.

Stone, D. (2012). Security. In *Policy paradox: The art of political decision-making* (3rd Ed., pp. 129-153). New York: W.W. Norton & Company

Unit 4: Strategic Representation of Problems

Topics

- Problems represented as: Symbols, Numbers, Causes, Interests, and Decisions

Required Viewing

- Vote for Me
- Becky Blanton: The year I was homeless

https://www.ted.com/talks/becky_blanton_the_year_i_was_homeless?language=en

Required Readings

Stone, D. (2012). Symbols. In *Policy paradox: The art of political decision-making* (3rd Ed., pp. 157-182). New York: W.W. Norton & Company.

Stone, D. (2012). Numbers. In *Policy paradox: The art of political decision-making* (3rd Ed., pp. 183-205). New York: W.W. Norton & Company.

Stone, D. (2012). Causes. In *Policy paradox: The art of political decision-making* (3rd Ed., pp. 206-228). New York: W.W. Norton & Company.

Stone, D. (2012). Interests. In *Policy paradox: The art of political decision-making* (3rd Ed., pp. 229-247). New York: W.W. Norton & Company.

Stone, D. (2012). Decisions. In *Policy paradox: The art of political decision-making* (3rd Ed., pp. 248-268). New York: W.W. Norton & Company.

Module 2: Policy Analysis, Systems, and Results

Unit 5: Policy Instruments for Solving Problems

Topics

- Solutions: Incentives, Rules, Facts, Rights, and Powers

Required Reading

Stone, D. (2012). Incentives. In *Policy paradox: The art of political decision-making* (3rd Ed., pp. 271-288). New York: W.W. Norton & Company.

Stone, D. (2012). Rules. In *Policy paradox: The art of political decision-making* (3rd Ed., pp. 289-310). New York: W.W. Norton & Company.

Stone, D. (2012). Facts. In *Policy paradox: The art of political decision-making* (3rd Ed., pp. 311-330). New York: W.W. Norton & Company.

Stone, D. (2012). Rights. In *Policy paradox: The art of political decision-making* (3rd Ed., pp. 331-377). New York: W.W. Norton & Company.

Stone, D. (2012). Powers. In *Policy paradox: The art of political decision-making* (3rd Ed., pp. 354-377). New York: W.W. Norton & Company.

Stone, D. (2012). Conclusion: Political analysis and political argument. In *Policy paradox: The art of political decision-making* (3rd Ed., pp. 379-385). New York: W.W. Norton & Company.

Required Viewing: Can Homelessness be Solved? John Maceri at TedxUCLA

<http://tedxtalks.ted.com/video/Can-Homelessness-be-Solved-John>

Unit 6: Approaches to Policy Analysis

Topics

- Frameworks for conducting a policy analysis
- Kingdon's Open Policy Window
- Power Analysis: Perspectives of Stakeholders and Policy Advocates

Exercise: Complete Power Analysis Template

Required Reading

Harvard Family Research Project. (Spring 2007). Evaluation based on theories of the policy process. The evaluation exchange: A periodical on emerging strategies in evaluation, vol. XIII, no.1, 6-7. Harvard Graduate School of Education. Cambridge, MA.

Recommended Reading

Elmore, R. (1979-80). Backward mapping: implementation research and policy decisions. *Political science quarterly*, 64(4), pp. 601-616.

Segal, E., & Brzuzny, S. (1998). Social welfare policy analysis. In *Social welfare policy, programs and practice* (pp. 59-74). Itasca, IL: Peacock Publishers.

Nakamura, R., & Smallwood, F. (1980). Implementation and the policy process: A conceptual overview. In *The politics of policy implementation* (pp. 21-28). New York: St. Martin's Press.

Module 3: Community Development, Engagement, & Empowerment

Unit 7: Community Development & Housing Policies

Topics

- Community Development
- Coalition Building
- Approaches to ending homelessness

View: Dudley Street Neighborhood Initiative, Holding Ground

Required Readings

Graves, E.M. (January 2014). Policy Brief: How the Boston case can inform a neighborhood stabilization policy. Community Development Issue Brief 1. Federal Reserve Bank of Boston-

Housing First: A New Approach to Ending Homelessness. The National Alliance to End Homelessness, Inc.

LISTEN:

<http://www.npr.org/2013/09/26/226201549/l-a-puts-chronically-homeless-in-the-front-of-housing-line>

Unit 8: Community Empowerment and Transformation

Topics

- Poverty and Inequality
- Community Engagement and Organizing Strategies

This Unit relates to course objectives 3, 4 and 5.

Required Readings

Evidence-Based Practice for Effective Community Coalitions: A summary of current research. (April 2006). CPRD. Institute of Government and Public Affairs. University of Illinois.

Unit 9: Race and Place-based Initiatives

Topics

- Race
- Place-based initiatives
- Building coalitions

Module 4: Advocacy Practice for Social Change

Unit 10: Advocating and Lobbying for Social Change

Topics

- What is Advocacy?
- Lobbying Tactics

Required Readings

Hedrick, L. (December 28, 2015). Is the Internet Fueling Social Change or Giving License to Engage in Lazy Activism? USC News.

Victor, J.N. (2007). Demonstrating How Legislative Context Affects Interest Groups' Lobbying Tactics. American Politics Research, 935, 6, 826-845

Required Viewing: Jack Abramoff: The lobbyist's playbook - 60 Minutes
<http://www.cbsnews.com/video/watch/?id=7387331n>

Explore: From the web-based resources below, explore at least two websites and read at least one blog.

Advocacy & Activism

e.politics: <http://epolitics.com/>

NetCentric Advocacy: <http://www.network-centricadvocacy.net>

NetSquared: <http://www.netsquared.org/about#.VGwOwjTF9AA>

New Organizing Institute: <http://www.neworganizing.com>

Tactical Technology Collective: <http://www.tacticaltech.org/>

Wellston action: <http://www.wellstone.org/>

Blogs

ePolitics. www.epolitics.com

Frogloop. www.frogloop.com

techPresident. www.techpresident.com

Mobile Active. <http://www.youtube.com/user/MobileActiveOrg/about>

Mobilizing Youth. blog.mobilevoter.org

DigiActive. <https://twitter.com/DigiActive>

DrDigiPol <http://drdigipol.tumblr.com>

Digital Politics <http://bigthink.com/blogs/digital-politics>

Digital Politics <http://www.pewinternet.org/2013/02/20/digital-politics-pew-research-findings-on-technology-and-campaign-2012/>

Units 11: Digital Advocacy

Topics

- Rules of social media engagement
- The Dragonfly Effect
- Slacktivism

Exercise: Read an assigned case study from <http://www.dragonflyeffect.com/blog/dragonfly-in-action/case-studies/> and present your perspectives on how social media was used to drive social change.

Required Reading

Aaker, J & Smith, A. (Winter 2011) Dragonfly effect. Stanford Social Innovation Review. pp. 31-35.

Pierce, K. (2000). Nonprofit Policy Advocacy: Part 2, how to advocate effectively. Seattle University, 1-15. Center for Nonprofit and Social Enterprise Management. Seattle, WA

Sherraden, M.S., Slosar, B., & Sherraden, M. (2002). Innovation in social policy: Collaborative policy advocacy. Social Work, 47, 3, 209-221.

Vaterlaus, J.M., Patten, E.V., Roche, C., Young, J.A. (2015) #Gettinghealth: The perceived influence of social media on young adult behaviors. Computers in Human Behavior, 45 151-157

Young, J. (2013). A conceptual understanding of organizational identity in the social media environment. Advances in Social Work, Vol. 14, No 2, 518-530

Explore: <https://www.councilofnonprofits.org/everyday-advocacy>

Resource guides:

Real Clout Tool Box, From the Public Policy Institute, Boston, MA. Go to the resource library: <http://realclout.org/>.

A Nonprofit Advocacy Resource Guide. <http://snellingcenter.org/nonprofit-advocacy-resource-guide/>

Unit 12: Designing a Policy Advocacy Campaign

Topics

- Defining the issue and causes
- Generating possible solutions
- Determining target audience
- Selecting appropriate advocacy tools
- Applying Intersectional Approach and Kingdon's Open Policy Window
- Developing a Policy Advocacy Lean Canvas

Exercises:

Complete Policy Advocacy Lean Canvas Template for your policy advocacy campaign.

Apply Kingdon's Open Policy Window to Homelessness. For this exercise, map out the strategies, outcomes, and process streams.

Required Reading

Delany, Colin. 2009. ePolitics.com. "Learning From Obama: Lessons for Online Communicators in 2009 & Beyond." (<http://www.epolitics.com/learning-from-obama/>)

Google. 2010. The Digital Playbook: Can online ads move poll numbers? (<http://bit.ly/onlineadsmovepolls>)

Harbath, Katie. 2010. Trend To Watch In 2012 – The Rise Of Mobile. (<http://bit.ly/harbath-mobile2012>)

Koster, Josh and Tyler Davis. 2010. Nanotargeted Pressure. (<http://bit.ly/koster-nanotargeting>)

Rosenblatt, Alan. 2009. Dimensions of a Digitally networked Campaign (parts 1-4). (<http://bitly.com/nAg5o4>)

Rosenblatt, Alan. 2010. Rules of Social Media Engagement. (<http://bit.ly/rosenblatt-engage>)

Schlough, Jon-David, Josh Koster, Andy Barr, and Tyler Davis. 2011. Persuasion Points Online: Helping Harry Reid, One Click at a Time. (<http://bit.ly/koster-reid2010>)

Explore:

Digital Advocacy: <http://ctb.ku.edu/en/table-of-contents/advocacy/direct-action/electronic-advocacy/main>

Movements: <http://www.movements.org>

Listen to: Leveraging Twitter for Nonprofit Initiatives

http://www.ssireview.org/podcasts/entry/leveraging_twitter_for_nonprofit_initiatives

Unit 13: Evaluating Policy Advocacy Campaigns

Topics

Measuring Success

Evaluating Advocacy & Policy Change

Exercise: Read an assigned case study from <http://www.dragonflyeffect.com/blog/dragonfly-in-action/case-studies/> and present your perspectives on how social media was used to drive social change.

Required Readings

Schiffrin, A. & Zuckerman, E. (Fall 2015) Can we measure media impact? Surveying the field. 1-12, Social Innovation Review, Measurement & Evaluation,

Harvard Family Research Project. (Spring 2007). Advocacy & Policy Change. The evaluation exchange: A periodical on emerging strategies in evaluation, vol. XIII, no.1, 1-32. Harvard Graduate School of Education. Cambridge, MA.

View: Why Are Social Causes Easy To Launch But Hard To Win?

<http://www.npr.org/2015/04/24/401738765/why-are-social-causes-easy-to-launch-but-hard-to-win>

Unit 14 & 15: Policy Advocacy Campaigns: Solution Video and Team Presentations

University Policies and Guidelines

IX. ATTENDANCE POLICY

Students are expected to attend every class and to remain in class for the duration of the unit. Failure to attend class or arriving late may impact your ability to achieve course objectives which could affect your course grade. Students are expected to notify the instructor by email rociomar@usc.edu of any anticipated absence or reason for tardiness.

University of Southern California policy permits students to be excused from class for the observance of religious holy days. This policy also covers scheduled final examinations which conflict with students' observance of a holy

day. Students must make arrangements *in advance* to complete class work which will be missed, or to reschedule an examination, due to holy days observance.

Please refer to Scampus and to the USC School of Social Work Student Handbook for additional information on attendance policies.

X. ACADEMIC CONDUCT

Plagiarism – presenting someone else’s ideas as your own, either verbatim or recast in your own words – is a serious academic offense with serious consequences. Please familiarize yourself with the discussion of plagiarism in *SCampus* in Part B, Section 11, “Behavior Violating University Standards” <https://policy.usc.edu/scampus-part-b/>. Other forms of academic dishonesty are equally unacceptable. See additional information in *SCampus* and university policies here: <http://policy.usc.edu/scientific-misconduct>.

XI. SUPPORT SYSTEMS

Student Counseling Services (SCS) – (213) 740-7711 – 24/7 on call

Free and confidential mental health treatment for students, including short-term psychotherapy, group counseling, stress fitness workshops, and crisis intervention. engemannshc.usc.edu/counseling

National Suicide Prevention Lifeline – 1 (800) 273-8255

Provides free and confidential emotional support to people in suicidal crisis or emotional distress 24 hours a day, 7 days a week. www.suicidepreventionlifeline.org

Relationship and Sexual Violence Prevention Services (RSVP) – (213) 740-4900 – 24/7 on call

Free and confidential therapy services, workshops, and training for situations related to gender-based harm. engemannshc.usc.edu/rsvp

Sexual Assault Resource Center

For more information about how to get help or help a survivor, rights, reporting options, and additional resources, visit the website: sarc.usc.edu

Office of Equity and Diversity (OED)/Title IX Compliance – (213) 740-5086

Works with faculty, staff, visitors, applicants, and students around issues of protected class. equity.usc.edu

Bias Assessment Response and Support

Incidents of bias, hate crimes and micro aggressions need to be reported allowing for appropriate investigation and response. studentaffairs.usc.edu/bias-assessment-response-support

The Office of Disability Services and Programs

Provides certification for students with disabilities and helps arrange relevant accommodations. dsp.usc.edu

USC Support and Advocacy (USCSA) – (213) 821-4710

Assists students and families in resolving complex issues adversely affecting their success as a student EX: personal, financial, and academic. studentaffairs.usc.edu/sssa

Diversity at USC

Information on events, programs and training, the Diversity Task Force (including representatives for each school), chronology, participation, and various resources for students. diversity.usc.edu

USC Emergency Information

Provides safety and other updates, including ways in which instruction will be continued if an officially declared emergency makes travel to campus infeasible. emergency.usc.edu

USC Department of Public Safety – UPC: (213) 740-4321 – HSC: (323) 442-1000 – 24-hour emergency or to report a crime. Provides overall safety to USC community. dps.usc.edu

XII. ADDITIONAL RESOURCES

Students enrolled in the Virtual Academic Center can access support services for themselves and their families by contacting Perspectives, Ltd., an independent student assistance program offering crisis services, short-term counseling, and referral 24/7. To access Perspectives, Ltd., call 800-456-6327.

XIII. STATEMENT ABOUT INCOMPLETES

The Grade of Incomplete (IN) can be assigned only if there is work not completed because of a documented illness or some other emergency occurring after the 12th week of the semester. Students must NOT assume that the instructor will agree to the grade of IN. Removal of the grade of IN must be instituted by the student and agreed to be the instructor and reported on the official "Incomplete Completion Form."

XIV. POLICY ON LATE OR MAKE-UP WORK

Papers are due on the day and time specified. Extensions will be granted only for extenuating circumstances. If the paper is late without permission, the grade will be affected.

XV. POLICY ON CHANGES TO THE SYLLABUS AND/OR COURSE REQUIREMENTS

It may be necessary to make some adjustments in the syllabus during the semester in order to respond to unforeseen or extenuating circumstances. Adjustments that are made will be communicated to students both verbally and in writing.

XVI. CODE OF ETHICS OF THE NATIONAL ASSOCIATION OF SOCIAL WORKERS (OPTIONAL)

Approved by the 1996 NASW Delegate Assembly and revised by the 2017 NASW Delegate Assembly
<https://www.socialworkers.org/About/Ethics/Code-of-Ethics/Code-of-Ethics-English>

Preamble

The primary mission of the social work profession is to enhance human well-being and help meet the basic human needs of all people, with particular attention to the needs and empowerment of people who are vulnerable, oppressed, and living in poverty. A historic and defining feature of social work is the profession's focus on individual well-being in a social context and the well-being of society. Fundamental to social work is attention to the environmental forces that create, contribute to, and address problems in living.

Social workers promote social justice and social change with and on behalf of clients. "Clients" is used inclusively to refer to individuals, families, groups, organizations, and communities. Social workers are sensitive to cultural and ethnic diversity and strive to end discrimination, oppression, poverty, and other forms of social injustice. These activities may be in the form of direct practice, community organizing, supervision, consultation, administration, advocacy, social and political action, policy development and implementation, education, and research and evaluation. Social workers seek to enhance the capacity of people to address their own needs. Social workers also seek to promote the responsiveness of organizations, communities, and other social institutions to individuals' needs and social problems.

The mission of the social work profession is rooted in a set of core values. These core values, embraced by social workers throughout the profession's history, are the foundation of social work's unique purpose and perspective:

- Service
- Social justice
- Dignity and worth of the person
- Importance of human relationships
- Integrity
- Competence

This constellation of core values reflects what is unique to the social work profession. Core values, and the principles that flow from them, must be balanced within the context and complexity of the human experience.

XVII. ACADEMIC DISHONESTY SANCTION GUIDELINES

Some lecture slides, notes, or exercises used in this course may be the property of the textbook publisher or other third parties. All other course material, including but not limited to slides developed by the instructor(s), the syllabus, assignments, course notes, course recordings (whether audio or video) and examinations or quizzes are the property of the University or of the individual instructor who developed them. Students are free to use this material for study and learning, and for discussion with others, including those who may not be in this class, unless the instructor imposes more stringent requirements. Republishing or redistributing this material, including uploading it to web sites or linking to it through services like iTunes, violates the rights of the copyright holder and is prohibited. There are civil and criminal penalties for copyright violation. Publishing or redistributing this material in a way that might give others an unfair advantage in this or future courses may subject you to penalties for academic misconduct.

XVIII. COMPLAINTS

If you have a complaint or concern about the course or the instructor, please discuss it first with the instructor. If you feel cannot discuss it with the instructor, contact Sam Mistrano at mistrano@usc.edu, who is the Course Lead. If you do not receive a satisfactory response or solution, contact your advisor and/or Dr. Jennifer Lewis, MSW Chair for further guidance.

XIX. Tips for Maximizing Your Learning Experience in this Course (Optional)

- ✓ Be mindful of getting proper nutrition, exercise, rest and sleep!
- ✓ Come to class.
- ✓ Complete required readings and assignments BEFORE coming to class.
- ✓ BEFORE coming to class, review the materials from the previous Unit AND the current Unit, AND scan the topics to be covered in the next Unit.
- ✓ Come to class prepared to ask any questions you might have.
- ✓ Participate in class discussions.
- ✓ AFTER you leave class, review the materials assigned for that Unit again, along with your notes from that Unit.
- ✓ If you don't understand something, ask questions! Ask questions in class, during office hours, and/or through email!

Don't procrastinate or postpone working on assignments.
