ITP 466 – Building A High Tech Startup
Units: 4
Spring 2023—M/W—12:00 to 1:30PM – KAP 160

IMPORTANT:
The general expectation for a standard format course offered in a standard 15-week term is that the number of 50-minute contact hours per week should equal the number of semester units indicated and that one semester unit entails 1 hour of class time and 2 hours of outside work (3 hours total) per week. Standard fall and spring sessions (001) require a final summative experience during the University scheduled final exam day and time.

Please refer to the Contact Hours Reference to see guidelines for courses that do not follow a standard format and/or a standard term.

Location: Physical address and/or course-related URLs, etc.

Instructor: Timothy Li
Office: KAP160
Office Hours: 30 minutes before and/or after class
Contact Info: ttli@usc.edu.

Teaching Assistant: N/A
Office: N/A
Office Hours: N/A
Contact Info: N/A

IT Help: Viterbi IT
Hours of Service: M-F, 8:30 a.m. – 5:00 p.m.
Contact Info:
   DRB 205
   (213) 740-0517
   engrhelp@usc.edu
Course Description
This course provides a comprehensive overview of the methodologies and processes involved in building a tech startup. Students will work in teams, learning (by doing) how to turn great ideas into great companies.

Learning Objectives
After completing this course, students will be able to:
● Build winning startup teams
● Develop a business model
● Fundraise
● Acquire and sustain customers
● Generate revenue
● Employ sales techniques and meet with investors
● Understand the legal and accounting matters
● Produce product roadmaps and feature sets
● Develop minimum viable products
● Use Agile methodologies
● Produce wireframes, high fidelity designs, and prototypes
● Gather and analyze metrics
● Employ marketing

Prerequisite(s): none
Co-Requisite(s): none
Concurrent Enrollment: none
Recommended Preparation: none

Course Notes
This course will be graded based on a letter grade basis. Copies of lecture slides and other class information will be posted on Blackboard.

Technological Proficiency and Hardware/Software Required
Students should have a working knowledge on presentation software as well as basic website development experience. Coding experience (web or app development) is a plus, but not necessary. Software required for the course will be provided to students through free of charge download or through a virtual desktop environment.

Required Readings and Supplementary Materials
Instructor will assign regular outside reading material on latest developments in FinTech ecosystem and we will either leverage in class discussion or presentation to digest these topics.

Description and Assessment of Assignments
For a hands-on experience, there will be a semester-long group project assignment. Each group must have between 5 and 6 members. Each group will act as a startup and go through the full process of creating a product that will be pitched at the end of the semester to a group of investors.
Grading Breakdown

<table>
<thead>
<tr>
<th>Assessment Tool (assignments)</th>
<th>Points</th>
<th>% of Grade</th>
</tr>
</thead>
<tbody>
<tr>
<td>Homework</td>
<td>20</td>
<td></td>
</tr>
<tr>
<td>Participation</td>
<td>20</td>
<td></td>
</tr>
<tr>
<td>Weekly Presentations</td>
<td>20</td>
<td></td>
</tr>
<tr>
<td>Final Presentation</td>
<td>20</td>
<td></td>
</tr>
<tr>
<td>Final Exam</td>
<td>20</td>
<td></td>
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<tr>
<td><strong>TOTAL</strong></td>
<td><strong>100</strong></td>
<td><strong>100%</strong></td>
</tr>
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Presentations
On a weekly basis, students are required to produce individual or group presentation on topics discussed in the prior week. Presentations are 5-7 minutes each with peer review and Q and A following each presentation.

Final Presentation
Final Presentation will be delivered by individual or as group (5-6 students) on your startup. The presentation will consist of:
- Introduction to the team
- Total addressable market analysis and competitive analysis
- Problem statement and vision statement
- Product features and demo
- Business model and scaling plan
- Capital needs and use of proceeds

Final Presentation Grading
The following point-structure will be used in determining the grade for the final presentation. Final presentation will be based upon the total points received, the highest total in the class, and the average of the class. Students will work on each of these deliverables in a team based or individual setting.

Deliverables Points
Effectiveness of the problem statement and proposed solution - 20
Market research and competitive analysis - 20
Product demonstration and demonstrable traction - 20
Business mode, pricing strategy, monetization model - 20
3-5 year business plan – 10
Fund raising needs and use of proceeds - 10
Total - 100

Grading Scale
Course final grades will be determined using the following scale
A     95-100
A-    90-94
B+    87-89
B     83-86
B-    80-82
Assignment Submission Policy
It is the responsibility of the student to make sure case studies and assignment are turned in on time. Make sure you follow the procedures outlined in each assignment or case study (Blackboard submissions). Late assignment submissions will be subject to a late penalty of 25% per day. No assignments will be accepted later than four days from the due date.

Grading Timeline
Grades will be submitted and posted a week following homework assignment submission.

Additional Policies
N/A
## Course Schedule: A Weekly Breakdown

<table>
<thead>
<tr>
<th>Week</th>
<th>Main Topics/Daily Activities</th>
<th>In-Class Presentation, Exercise and Discussion</th>
<th>Homework /Due Dates</th>
</tr>
</thead>
</table>
| 1 Jan 09 & 11, 2023 | Introduction to company formation and the start-up life                                                   | • History of the corporation  
• Startups  
• Profiles of startups                                           | Team formation and get to know each other.                                                               |
| 2 Jan 16 (No Class) & 18, 2023 | Team. Co-founders and hiring strategy                                                                 | • Founders and first employees  
• Attracting and hiring the right people  
• Roles and team dynamics  
• Culture                                                          | Present your company name, idea, officers                                                                |
| 3 Jan 23 & 25, 2023 | Market size and product research                    | • Research TAM (Total Addressable Market)  
• Research competitive landscape  
• Research product viability and scalability            | Present your TAM/SAM research                                                                              |
| 4 Jan 30 & Feb 01, 2023 | Product Management                                | • Minimum viable product  
• Product vision  
• Product roadmap  
• Features and requirements                                         | Present your product design, product vision and roadmap                                                 |
| 5 Feb 06 & 08, 2023 | UI, interface and navigation                      | • User research  
• Personas and scenarios  
• Wireframes                                                        | Present your product user interface – “Demo Day 1”                                                      |
| 6 Feb 13 & 15, 2023 | UX Design                                         | • High fidelity designs  
• Prototypes  
• Usability testing  
• A/B testing tools                                              | User testing plan, strategy and results.                                                                |
| 7 Feb 20 (No Class) & 22, 2023 | User testing and testing design.                  | • High fidelity designs  
• Prototypes  
• Usability testing  
A/B testing tools                                                | User testing plan, strategy and results.                                                                |
| 8 Feb 27 & Mar 1 2023 | Product Development                               | • Agile development, SCRUM, Waterfall  
• Development frameworks                                           | Present your product development strategy                                                               |
<table>
<thead>
<tr>
<th>Date</th>
<th>Topic</th>
<th>Subtopics</th>
<th>Notes</th>
</tr>
</thead>
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| Mar 6 & 8, 2023 | Customers                      | - Customer acquisition  
- Customer relationships  
- Customer segmentations | Customer acquisition strategy, retention and cost of acquisitions |
| Mar 20 & 23, 2023 | Revenue                       | - Revenue streams  
- Pricing  
- Market type, size and share  
- Common mistakes  
- Revenue first companies | Present your pricing strategy “Demo Day 2” |
| Mar 27 & 29, 2023 | Sales strategy and sales tools | - Sales strategies  
- Pitch decks  
- One sheets | Present your sales strategy, pitch decks and marketing material |
| Apr 03 & 05, 2023 | Analytics and Metrics          | - Analytics 101  
- Key performance indicators  
- Tools and platforms | Present your key performance indicators and analytics plan and strategy. Use of data and decision making processes. |
| Apr 10 & 12, 2023 | Marketing                      | - Marketing channels  
- Social media marketing  
- Inbound marketing  
- Funnel analysis | Present your marketing strategy, marketing funnel analysis. “Demo Day 3” |
| Apr 17 & 19, 2023 | Legal and Accounting           | - Equity  
- Fundraising  
- Investor requests | Present your start up pitch |
| Apr 24 & 26, 2023 | Final Startup Pitch Presentations | Each student or group (consist of 5 to 6 students) will make a final presentation of your start up |  |
| Final        | Final Exam                     | Final Exam                                                              | Final Exam consists of topics thought throughout the semester. It will contain multiple choice questions, |
Statement on Academic Conduct and Support Systems

Academic Conduct:

Plagiarism – presenting someone else’s ideas as your own, either verbatim or recast in your own words – is a serious academic offense with serious consequences. Please familiarize yourself with the discussion of plagiarism in SCampus in Part B, Section 11, “Behavior Violating University Standards” policy.usc.edu/scampus-part-b. Other forms of academic dishonesty are equally unacceptable. See additional information in SCampus and university policies on scientific misconduct, policy.usc.edu/scientific-misconduct.

Support Systems:

Counseling and Mental Health - (213) 740-9355 – 24/7 on call studenthealth.usc.edu/counseling
Free and confidential mental health treatment for students, including short-term psychotherapy, group counseling, stress fitness workshops, and crisis intervention.

National Suicide Prevention Lifeline - 1 (800) 273-8255 – 24/7 on call suicidepreventionlifeline.org
Free and confidential emotional support to people in suicidal crisis or emotional distress 24 hours a day, 7 days a week.

Relationship and Sexual Violence Prevention Services (RSVP) - (213) 740-9355(WELL), press “0” after hours – 24/7 on call studenthealth.usc.edu/sexual-assault
Free and confidential therapy services, workshops, and training for situations related to gender-based harm.

Office of Equity and Diversity (OED) - (213) 740-5086 | Title IX – (213) 821-8298 equity.usc.edu, titleix.usc.edu
Information about how to get help or help someone affected by harassment or discrimination, rights of protected classes, reporting options, and additional resources for students, faculty, staff, visitors, and applicants.

Reporting Incidents of Bias or Harassment - (213) 740-5086 or (213) 821-8298 usc-advocate.symplicity.com/care_report
Avenue to report incidents of bias, hate crimes, and microaggressions to the Office of Equity and Diversity |Title IX for appropriate investigation, supportive measures, and response.

The Office of Disability Services and Programs - (213) 740-0776 dsp.usc.edu
Support and accommodations for students with disabilities. Services include assistance in providing readers/notetakers/interpreters, special accommodations for test taking needs, assistance with architectural barriers, assistive technology, and support for individual needs.

USC Campus Support and Intervention - (213) 821-4710 campussupport.usc.edu
Assists students and families in resolving complex personal, financial, and academic issues adversely affecting their success as a student.

Diversity at USC - (213) 740-2101
diversity.usc.edu
Information on events, programs and training, the Provost’s Diversity and Inclusion Council, Diversity Liaisons for each academic school, chronology, participation, and various resources for students.

USC Emergency - UPC: (213) 740-4321, HSC: (323) 442-1000 – 24/7 on call
dps.usc.edu, emergency.usc.edu
Emergency assistance and avenue to report a crime. Latest updates regarding safety, including ways in which instruction will be continued if an officially declared emergency makes travel to campus infeasible.

USC Department of Public Safety - UPC: (213) 740-6000, HSC: (323) 442-120 – 24/7 on call
dps.usc.edu
Non-emergency assistance or information.

Office of the Ombuds - (213) 821-9556 (UPC) / (323-442-0382 (HSC)
ombuds.usc.edu
A safe and confidential place to share your USC-related issues with a University Ombuds who will work with you to explore options or paths to manage your concern.
USC Campus Support and Intervention - (213) 821-4710
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