



ISE 583 - Enterprise-Wide Information Systems
Units: 3
Sprint 2022

Date/Time: MW, 10 am – 11:20am
Location: GER 206

Instructor: Mike Lee
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TA: Pat Lertsakulcharoen
Contact Info: lertsaku@usc.edu
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Course Web Site: blackboard.usc.edu

IT Help:
USC IT (ITS): <https://itservices.usc.edu/contact/>
Viterbi IT: <https://viterbi.usc.edu/resources/vit/contact-us.htm>

Description This course is designed to provide the student with a thorough understanding of both the role that Enterprise Resource Planning Systems (ERPs) play in an organization and the challenging task of managing the Information Systems (IS) function. During the semester, homework will be assigned that afford the student the opportunity to work through many real-life business situations using the SAP S/4HANA system and explore the interaction among the different business processes. SAP is the world's leading provider of Enterprise software designed to integrate every aspect of a company's operation. The hands-on exercises, coupled with the in-class discussions of ERPs, will prepare the student with the knowledge sought by businesses looking to use technology to maintain their competitive edge in the marketplace.

- Objectives** At the completion of the course, students will be able to
- Understand enterprise structure, CIOs, and technology decision making
 - Describe the role of an ERP in carrying out business processes in a company
 - Explain how 'best business practices' are incorporated in an ERP
 - Execute an entire business process chain in the following areas
 - Sales
 - Materials Planning
 - Procurement
 - Production
 - Accounting
 - Strategize pricing, production and sales in a competitive commodity market
 - Analyze sales data in an ERP to dynamically respond to changing market conditions to maximize profits
 - Expedite production planning and control using tools provided in an ERP (e.g. MRP)
 - Report on the reasons for the success (or failure) of their production and sales strategy

Simulation Game An ERP Simulation Game will be played during the semester at various times during lecture. Game will be played (live) remotely by all students. Participation in the game is **mandatory** for all students. If you have a conflict with your other commitments on game days, please reconsider your enrollment in this course. Refer to the Lecture schedule in this syllabus for game days.

Textbooks ERP Simulation Game: *Participant's Manual* (ebook) will be available for purchase online (cost \$55 CAD payable online by credit card, details to be announced before the ERP Simulations lectures)

- Software**
- SAP is the leading vendor of Enterprise Resource Planning Systems in the world. USC Viterbi has had an Academic Alliance with SAP University Alliances Program for the past 21 years. Several Viterbi ISE and ITP courses utilize the SAP system as a tool and platform for class Homework.
 - You will also need Microsoft Excel for analyzing the data from the ERPsim game.

You can access SAP and Excel by installing on your computer or through Viterbi Virtual Lab. Instructions will be provided in class and on the Course Website.

Grading The weight of graded material during the semester is listed below.

Fundamentals: Enterprise Systems

Homework	25%
Exam I	25%

Application: ERPSim Game

Intro Game Analysis	5%
Extended Game Performance (team)	5%
Extended Game Analysis (team)	10%
Peer Evaluation	5%
Exam II	25%

Total	100%
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Final letter grade is based strictly on total percentage earned and the distribution curve of the class. Grades are not rounded up. No extra credit assignments will be offered.

Discussion Board

To get help on homework, follow these simple steps

- Read the homework instructions carefully
- Review the “Discussion Board” section of the course website’s forum for other student questions and comments or post a question yourself to begin the forum

If you cannot find an answer above, attend TA office hours

Policies

- No late homework assignments will be accepted

No make-up exams (except for medical or family emergencies) will be offered

Students with Disabilities

Any Student requesting academic accommodations based on a disability is required to register with Disability Services and Programs (DSP) each semester. A letter of verification for approved accommodations can be obtained from DSP. Please be sure the letter is delivered to me as early in the semester as possible. DSP is located in STU 301 and is open 8:30 a.m. - 5:00 p.m., Monday through Friday. The phone number for DSP is (213)740-0776.

Policy on Religious Holidays

University policy grants students excused absences from class for observance of religious holy days. Students should contact instructor IN ADVANCE to request such an excused absence. The student will be given an opportunity to make up work missed because of religious observance.

Students are advised to scan their syllabi at the beginning of each course to detect potential conflicts with their religious observances. Please note that this applies only to the sort of holy day that necessitates absence from class and/or whose religious requirements clearly conflict with aspects of academic performance. Please refer to the Holy Days Calendar <https://orl.usc.edu/life/calendar/>

Incomplete and Missing Grades See <https://arr.usc.edu/faculty-staff/grades/> for the University's latest grading, incomplete, and missing grade guidelines.

Course Schedule			
Week	Date	Lecture Topic(s)	Assignment Dates (See course website for due dates)
1	1/11	Course Overview & Student Intros	
	1/13	Enterprises, CIO, and How Decisions Are Made	
2	1/18	Introduction to Enterprise Systems	HW1: ERP Environment
	1/20	Accounting: Financial Accounting	HW2: Accounting
3	1/25	Accounting: Managerial Accounting	
	1/27	Sales Process	HW3: Sales
4	2/1	Sales Process	
	2/3	Procurement Process	HW4: Procurement
5	2/8	Procurement Process	
	2/10	Materials Management	HW5: Materials Management
6	2/15	Materials Management	
	2/17	Materials Management	
7	2/22	Production Process	HW6: Production
	2/24	Production Process	
8	3/1	Exam I Review	
	3/3	Discussion / Lab	
9	3/8	EXAM I	
	3/10	ERP Sim – Intro Game – Lecture	Reading: ERPSim Website
10	3/15	ERP Sim – Intro Game – Round 1*	
	3/17	ERP Sim – Intro Game – Round 2, 3*	ERPSIM HW: Intro Game Analysis
11	3/22	NO CLASS – SPRING BREAK	
	3/24	NO CLASS – SPRING BREAK	
12	3/29	ERP Sim – Extended Game – Lecture	Reading: ERPSim Website
	3/31	ERP Sim – Extended Game – Round 1*	
13	4/5	ERP Sim – Extended Game – Round 2, 3*	
	4/7	ERP Sim – Extended Game – Round 4, 5, 6*	
14	4/12	ERP Sim – Extended Game – Round 7, 8, 9*	
	4/14	ERP Sim – Extended Game – Round 10, 11, 12*	
15	4/19	ERP Sim – Extended Game – Wrap Up Team Presentations	HW: Final Summative Video HW: Extended Game Analysis HW: Peer Evaluation
	4/21	Team Presentations Exam II Review	
16	4/26	EXAM II	
	4/28	Team Presentations Course Wrap Up	

* Live (online or on-premises) participation is mandatory.

Statement on Academic Conduct and Support Systems

Academic Conduct:

Plagiarism – presenting someone else’s ideas as your own, either verbatim or recast in your own words – is a serious academic offense with serious consequences. Please familiarize yourself with the discussion of plagiarism in SCampus in Part B, Section 11, “Behavior Violating University Standards” policy.usc.edu/scampus-part-b. Other forms of academic dishonesty are equally unacceptable. See additional information in SCampus and university policies on scientific misconduct, policy.usc.edu/scientific-misconduct.

Support Systems:

Counseling and Mental Health - (213) 740-9355 – 24/7 on call

studenthealth.usc.edu/counseling

Free and confidential mental health treatment for students, including short-term psychotherapy, group counseling, stress fitness workshops, and crisis intervention.

National Suicide Prevention Lifeline - 1 (800) 273-8255 – 24/7 on call

suicidepreventionlifeline.org

Free and confidential emotional support to people in suicidal crisis or emotional distress 24 hours a day, 7 days a week.

Relationship and Sexual Violence Prevention Services (RSVP) - (213) 740-9355(WELL), press “0” after hours – 24/7 on call

studenthealth.usc.edu/sexual-assault

Free and confidential therapy services, workshops, and training for situations related to gender-based harm.

Office of Equity and Diversity (OED) - (213) 740-5086 | Title IX – (213) 821-8298

equity.usc.edu, titleix.usc.edu

Information about how to get help or help someone affected by harassment or discrimination, rights of protected classes, reporting options, and additional resources for students, faculty, staff, visitors, and applicants.

Reporting Incidents of Bias or Harassment - (213) 740-5086 or (213) 821-8298

usc-advocate.symplicity.com/care_report

Avenue to report incidents of bias, hate crimes, and microaggressions to the Office of Equity and Diversity | Title IX for appropriate investigation, supportive measures, and response.

The Office of Disability Services and Programs - (213) 740-0776

dsp.usc.edu

Support and accommodations for students with disabilities. Services include assistance in providing readers/notetakers/interpreters, special accommodations for test taking needs, assistance with architectural barriers, assistive technology, and support for individual needs.

USC Campus Support and Intervention - (213) 821-4710

campussupport.usc.edu

Assists students and families in resolving complex personal, financial, and academic issues adversely affecting their success as a student.

Diversity at USC - (213) 740-2101

diversity.usc.edu

Information on events, programs and training, the Provost's Diversity and Inclusion Council, Diversity Liaisons for each academic school, chronology, participation, and various resources for students.

USC Emergency - UPC: (213) 740-4321, HSC: (323) 442-1000 – 24/7 on call

dps.usc.edu, emergency.usc.edu

Emergency assistance and avenue to report a crime. Latest updates regarding safety, including ways in which instruction will be continued if an officially declared emergency makes travel to campus infeasible.

USC Department of Public Safety - UPC: (213) 740-6000, HSC: (323) 442-120 – 24/7 on call

dps.usc.edu

Non-emergency assistance or information.

Office of the Ombuds - (213) 821-9556 (UPC) / (323-442-0382 (HSC)

ombuds.usc.edu

A safe and confidential place to share your USC-related issues with a University Ombuds who will work with you to explore options or paths to manage your concern.