ITP 487 – Enterprise Data Analytics
Units: 4
Fall 2021, Noon – 1:50 pm MW @ LVL 17
Fall 2021, 2 – 3:50 pm MW @ THH 208

Location: In-Person & Online Available

Instructor: Mike Lee
Contact Info: mikelee@usc.edu
Office Hours: bit.ly/professorlee

Teaching Assistant: bit.ly/professorlee

IT Help:
USC IT (ITS): https://itservices.usc.edu/contact/
Viterbi IT: https://viterbi.usc.edu/resources/vit/contact-us.htm

Course Description
While the increased capacity and availability of data gathering and storage systems have allowed enterprises to store more information than ever before, most organizations still lack the ability to effectively consolidate, arrange, and analyze this vast amount of data. Analyzing large data sets to forecast and predict future events has become a highly sought-after skill in business, engineering, services, science, health, and other industries.

This course will explore the theory and practice of the following areas:

- Enterprise Strategy & Decision Making
- Data Analytics for Enterprises
- Enterprise Data Warehouses
- Business Forecasting

Learning Objectives
After completing the course, students will be able to

- Understand the organizational structure of enterprises (large organizations)
- Understand how enterprises make major technology decisions
- Define enterprise data analytics and its drivers
- Describe the components of an enterprise data warehouse
- Model the relational database required for an enterprise data warehouse
- Extract, cleanse, consolidated, and transform heterogeneous data into a single enterprise data warehouse
- Analyze data to generate information and knowledge that lead to informed decisions for businesses
- Describe the various forecasting techniques
- Gain hands on experience in career relevant tools

Prerequisite(s): ITP 320 or ITP 249

Course Notes
All course materials will be made available through Blackboard. These include:

- Lecture slides
• In-class exercises
• Homework Assignments
• Readings
• Software details and instructions for accessing Viterbi Virtual Lab
• Grades and feedback
• Office hours
• Online discussion forums will be used for out-of-class discussions

Announcements made in class and content posted in Blackboard will supersede the contents of this syllabus.

USC Technology Support Links
Zoom information for students
Blackboard help for students
Software available to USC Campus

Technological Proficiency and Hardware/Software Required
The assignments for this class will include both reading assignments as well as hands-on computer assignments. Students must bring their laptop computers (phones/tablets are not sufficient) to lecture sessions to participate in hands-on activities. Students will be given tutorials to gain familiarity with software tools.

Most of the SAP software required for the class is Windows based. The software will be provisioned through the Viterbi Virtual Lab. Specifically, students will be using:

• Eclipse with SAP BW Modeling Tools plugin
• SAP BW/4HANA (Business Warehouse)
• SAP GUI
• SAP Analysis for Microsoft Excel
• SAP Predictive Analytics
• Microsoft Excel and Access
• Additional Tools (varies by semester): Microsoft Power BI

VITERBI VIRTUAL LAB – VMWARE VDI
All software can also be accessed into Virtual Desktop by logging in at: http://mydesktop.vlabs.usc.edu. See blackboard for additional instructions on installing.

Alternatively, you can install the required software on your Windows machine (no support will be provided). Instructions will be posted on Blackboard.

Readings and Supplementary Materials
http://store.epistemypress.com/books/analytics.html

In addition to the required reading and supplementary materials listed in the weekly breakdown section of this syllabus, additional materials will be announced in class and published on Blackboard.

Description and Assessment of Assignments
Homework: Most homework is computer based. Homework should be turned in to Blackboard on time. Grading will be based on completeness, accuracy, and timeliness. Feedback will be provided through Blackboard. These are individual effort assignments. One homework assignment will be dropped (lowest score) from your grade calculation.
**In-Class Exercises:** are guided Q&A and hands-on exercises that are used to spark additional discussion and deeper understanding of the materials and concepts before the student leaves the class. Announcement of in-class exercises may or may not be given prior to the class. In-class exercises can be a team or individual exercises. The score used for grading is the percentage of in-class exercises completed and turned in in-class vs what was assigned in the semester. Two in-class exercises will be dropped (lowest scores) from your grade calculation.

**Exams:** will be online using Blackboard. Details will be posted on Blackboard.

**Final Project:** Final project is an individual summative assignment where you will be applying most of the skills that you have learned through the semester.

**Grading Breakdown**

<table>
<thead>
<tr>
<th>Component</th>
<th>Percentage</th>
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</thead>
<tbody>
<tr>
<td>Homework</td>
<td>30%</td>
</tr>
<tr>
<td>In-Class Exercises</td>
<td>10%</td>
</tr>
<tr>
<td>Exam I</td>
<td>25%</td>
</tr>
<tr>
<td>Exam II</td>
<td>25%</td>
</tr>
<tr>
<td>Final Project</td>
<td>10%</td>
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<tr>
<td><strong>TOTAL</strong></td>
<td><strong>100%</strong></td>
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</tbody>
</table>

**Grading Scale**

Final grades represent how you perform in the class relative to other students. Historically, the average grade for this class is about a 3.4.

**Grading Timeline**

Assignments Grading will typically be completed 7 days after submission. Any variations will be announced in class or on blackboard.

**Policies**

Students are expected to attend and participate in lecture discussions, in-class exercises and team meetings.

Assignments turned in late will have 25% of the total points deducted from the graded score for each late day.

No make-up exams (except for documented medical or family emergencies) will be offered. If they will not be able to attend an exam due to an athletic game or other valid reason, then they must coordinate with the instructor before the exam is given. They may arrange to take the exam before they leave, with an approved university personnel during the time they are gone, or within the week the exam is given. If students do not take an exam, then they will receive a 0 for the exam. Accommodations religious observance must be arranged with the Professor at least two weeks before the exam.

If students need accommodations authorized by DSP (Disability Services and Programs), notify the instructor at least two weeks before the exam. This will allow time for arrangements to be made.

Zoom synchronous sessions will be recorded and provided to all students asynchronously.

**Sharing of course materials outside of the learning environment**

*SCampus Section 11.12(B)*

Distribution or use of notes or recordings based on university classes or lectures without the express permission of the instructor for purposes other than individual or group study is a violation of the USC Student Conduct Code. This includes, but is not limited to, providing materials for distribution by services...
publishing class notes. This restriction on unauthorized use also applies to all information, which had been distributed to students or in any way had been displayed for use in relationship to the class, whether obtained in class, via email, on the Internet or via any other media. (See Section C.1 Class Notes Policy).
<table>
<thead>
<tr>
<th>Class #</th>
<th>Date</th>
<th>Description</th>
<th>In-Class &amp; Assignments</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>8/23/21</td>
<td>Course Overview &amp; Career Relevance</td>
<td>IC: Introduce Yourself</td>
</tr>
<tr>
<td>2</td>
<td>8/25/21</td>
<td>Enterprises, CIO, &amp; How Decisions Are Made</td>
<td>IC: Enterprise Overview</td>
</tr>
<tr>
<td>3</td>
<td>8/30/21</td>
<td>Enterprise Data Analytics</td>
<td>IC: Data Analytics Jobs</td>
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<tr>
<td>4</td>
<td>9/1/21</td>
<td>Data Concepts</td>
<td>IC: Data Concepts</td>
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<tr>
<td>5</td>
<td>9/6/21</td>
<td><strong>NO CLASS – LABOR DAY</strong></td>
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<tr>
<td>6</td>
<td>9/8/21</td>
<td>Relational Database Review</td>
<td>IC: ER Diagram</td>
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<tr>
<td>7</td>
<td>9/13/21</td>
<td>SQL Review</td>
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<tr>
<td>8</td>
<td>9/15/21</td>
<td>Introduction to Teradata and Data Set</td>
<td>IC: SQL</td>
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<tr>
<td>9</td>
<td>9/20/21</td>
<td>Data Warehousing Concepts</td>
<td>IC: DW Concepts</td>
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<tr>
<td>10</td>
<td>9/22/21</td>
<td>Dimensional Modeling: Star Schema</td>
<td>IC: Star Schema</td>
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<td>12</td>
<td>9/29/21</td>
<td>Extract Transform &amp; Load (ETL)</td>
<td>IC: Data Cleansing</td>
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<td>13</td>
<td>10/4/21</td>
<td>Data Analytics Process: Data Sets &amp; Decisions</td>
<td>IC: Data Set</td>
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<tr>
<td>14</td>
<td>10/6/21</td>
<td>Exam I Review</td>
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<tr>
<td>15</td>
<td>10/11/21</td>
<td><strong>EXAM I</strong></td>
<td></td>
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<tr>
<td>16</td>
<td>10/13/21</td>
<td>Introduction to SAP BW/4HANA and Global Bike Data Set</td>
<td>IC: Modeling Tool</td>
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<tr>
<td>17</td>
<td>10/18/21</td>
<td>InfoObjects: Characteristics (Master Data) &amp; Key Figures</td>
<td>IC: Master Data</td>
</tr>
<tr>
<td>18</td>
<td>10/20/21</td>
<td>Master Data: DataSource, Data Flow, Transformation, DTP</td>
<td>HW 4: InfoObjects &amp; Master Data</td>
</tr>
<tr>
<td>19</td>
<td>10/25/21</td>
<td>InfoProviders: Advanced Data Stores and Composite Providers</td>
<td>HW 5: InfoProviders &amp; Transactional Data</td>
</tr>
<tr>
<td>20</td>
<td>10/27/21</td>
<td>Transactional Data: DataSource, Data Flow, Transformation, DTP (Fact Table Loading)</td>
<td>IC: InfoProviders</td>
</tr>
<tr>
<td>21</td>
<td>11/1/21</td>
<td>Analyst Roles: Data Analyst &amp; Business Analyst Slicing and Dicing</td>
<td>HW6: Data Analyst - Queries</td>
</tr>
<tr>
<td>22</td>
<td>11/3/21</td>
<td>Data Analyst: Queries</td>
<td>IC: Data Analyst - Queries</td>
</tr>
<tr>
<td>24</td>
<td>11/10/21</td>
<td>Business Forecasting</td>
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<tr>
<td>25</td>
<td>11/15/21</td>
<td>Introduction to Predictive Analytics</td>
<td>IC: Predictive Analytics</td>
</tr>
<tr>
<td>26</td>
<td>11/17/21</td>
<td><strong>EXAM II</strong></td>
<td></td>
</tr>
<tr>
<td>27</td>
<td>11/22/21</td>
<td>Data Analysis &amp; Tools: Power BI</td>
<td>HW 9: Data Analysis &amp; Tools</td>
</tr>
<tr>
<td>28</td>
<td>11/24/21</td>
<td><strong>NO CLASS - THANKSGIVING</strong></td>
<td></td>
</tr>
<tr>
<td>29</td>
<td>11/29/21</td>
<td>Data Analysis &amp; Tools: Power BI</td>
<td>IC: Data Analysis &amp; Tools</td>
</tr>
<tr>
<td>30</td>
<td>12/1/21</td>
<td>Course Wrap Up &amp; Independent Projects</td>
<td></td>
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</tbody>
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**FINAL PROJECT DUE FINALS WEEK**
Statement on Academic Conduct and Support Systems

Academic Conduct:

Plagiarism – presenting someone else’s ideas as your own, either verbatim or recast in your own words – is a serious academic offense with serious consequences. Please familiarize yourself with the discussion of plagiarism in SCampus in Part B, Section 11, “Behavior Violating University Standards” policy.usc.edu/scampus-part-b. Other forms of academic dishonesty are equally unacceptable. See additional information in SCampus and university policies on scientific misconduct, policy.usc.edu/scientific-misconduct.

Support Systems:

Counseling and Mental Health - (213) 740-9355 – 24/7 on call studenthealth.usc.edu/counseling
Free and confidential mental health treatment for students, including short-term psychotherapy, group counseling, stress fitness workshops, and crisis intervention.

National Suicide Prevention Lifeline - 1 (800) 273-8255 – 24/7 on call suicidepreventionlifeline.org
Free and confidential emotional support to people in suicidal crisis or emotional distress 24 hours a day, 7 days a week.

Relationship and Sexual Violence Prevention Services (RSVP) - (213) 740-9355(WELL), press “0” after hours – 24/7 on call studenthealth.usc.edu/sexual-assault
Free and confidential therapy services, workshops, and training for situations related to gender-based harm.

Office of Equity and Diversity (OED) - (213) 740-5086 | Title IX – (213) 821-8298 equity.usc.edu, titleix.usc.edu
Information about how to get help or help someone affected by harassment or discrimination, rights of protected classes, reporting options, and additional resources for students, faculty, staff, visitors, and applicants.

Reporting Incidents of Bias or Harassment - (213) 740-5086 or (213) 821-8298 usc-advocate.symplicity.com/care_report
Avenue to report incidents of bias, hate crimes, and microaggressions to the Office of Equity and Diversity | Title IX for appropriate investigation, supportive measures, and response.

The Office of Disability Services and Programs - (213) 740-0776 dsp.usc.edu
Support and accommodations for students with disabilities. Services include assistance in providing readers/notetakers/interpreters, special accommodations for test taking needs, assistance with architectural barriers, assistive technology, and support for individual needs.

USC Campus Support and Intervention - (213) 821-4710 campussupport.usc.edu
Assists students and families in resolving complex personal, financial, and academic issues adversely affecting their success as a student.

Diversity at USC - (213) 740-2101 diversity.usc.edu
Information on events, programs and training, the Provost’s Diversity and Inclusion Council, Diversity Liaisons for each academic school, chronology, participation, and various resources for students.

USC Emergency - UPC: (213) 740-4321, HSC: (323) 442-1000 – 24/7 on call
dps.usc.edu, emergency.usc.edu
Emergency assistance and avenue to report a crime. Latest updates regarding safety, including ways in which instruction will be continued if an officially declared emergency makes travel to campus infeasible.

USC Department of Public Safety - UPC: (213) 740-6000, HSC: (323) 442-120 – 24/7 on call
dps.usc.edu
Non-emergency assistance or information.