

Course ACAD-324g

The Practice of Design: Ideation to Innovation

Units: (4 units/13 weeks)

Fall 2020 — Monday and Wednesday — 9 to 11:30 am

August 17-November 30, 2020

Location: IYH 212/213

Instructor: Davina Wolter

Office: HSH 101A

Office Hours: By appointment, and directly before and after class. **Contact Info:** dwolter@usc.edu. Office phone: 213.821.9432

Grader: Emiko Kobayashi

Office Hours (if applicable): By email only.

Contact Info: ehkobaya@usc.edu

*Please cc Prof. Wolter on correspondence.

IT Help: https://iovine-young.usc.edu/ait/index.html

Hours of Service: 8:30am - 5:00pm

Contact Info: iyhelp@usc.edu, 213-821-6917

Course Description

This course provides students with an overview of collaborative design theories, processes, problem-solving methodologies and design history. In conjunction with multidisciplinary perspectives, design as a practice can be used to create critical insights, and solutions to virtually any challenge. Students will learn from and be inspired by design solutions of the past to create innovative solutions to everyday challenges.

Designers research, employ proven methods and techniques, look to past examples, iterate ideas; to develop solutions from initial concept to execution, and evaluation. This course helps students to develop their own practice of design by learning the principles of rapid prototyping, problem-solving by learning from past product and service solutions, seeking out their correct audience, and applying design-based skills towards challenges they identify in daily life. We encourage each student to develop a connection between their passions, existing skill sets, and their newly acquired problem-solving techniques and collaborative practices throughout the practice modules of the course. Some of these will require you to utilize your lateral connection skills and make relationships between disparate topics.

Through lectures, case studies, readings, research assignments and papers, quizzes, discussions and class practice exercises; students will acquire applicable skills for contemporary problem-solving by drawing upon historical milestones of innovation.

The course will cover a range of design disciplines and perspectives, with an emphasis on product design and an introduction to human-centered design.

Learning Objectives and Outcomes

By the end of the semester, students will be able to:

- Understand and explain design process
- Know and apply design-based problem-solving methodologies
- Understand the collaborative design process for the development of products and user experiences
- Research and analyze the history, theory, and practice of relevant case studies, and design periods
- Develop deeper insights into user, consumer or stakeholder needs
- Realize the value of the collaborative teamwork as a tool for innovation
- Be comfortable with rapid-prototyping

Prerequisite(s): None Co-Requisite(s): None

Concurrent Enrollment: None
Recommended Preparation: None

Course Notes

The course will cover a range of deliverable types. Some are graded, according to a supplied assignment rubic; others are credit/no credit. All assignments will be shared ahead of time in class, and will be discussed to address outstanding questions. Blackboard will be implemented for notifications, group messaging, submission urls, and grading. Google Drive will house all relevant resources and be the repository for assignment work product.

Students are responsible for all readings, and assignments; to include: homework, in-class work, lectures, discussion, and presentations. The Practice of Design is a lecture, discussion, and making class.

Required Readings and Supplementary Materials

- Regular access to computer, color printer, and copier
- Notebook/Sketchbook
- Project materials to be purchased at the Student's selection on a per project basis.
- USB Portable storage device/flash drive or other digital storage devices (cellphones, external storage devices, CD). It is the student's responsibility to BACK EVERYTHING UP, losing work is <u>not</u> an acceptable excuse for missing work. It cannot be emphasized enough that you should have a reliable backup arrangement, and process material to outline your work.

• Required Textbook(s):

Design Studies: A Reader, Edited by Hazel Clark and David Brody
 (Publication may be ordered online at Amazon or similar.
 Used books may be found for lower cost. Required for week 2 of course and beyond.)

Grading Breakdown

Assignment	Points	% of Grade
Participation	(26) = 100	10%
Quizzes	(5) = 100	10%
Research and Practice Projects	(5) = 400	40%
Midterm Paper	(1) = 100	10%
Final Presentation and Deliverables	(8) = 300	30%
TOTAL	1000	100%

Grading Scale

Course final grades will be determined using the following scale:

A: (95-100%) A-: (90-94%)

EXCELLENT – Means that your work is excellent. You have a thorough understanding of the course content, theories and the ideas presented in lectures and readings. Your grades on all your assignments, attendance and participation are consistently excellent. You are engaged and actively participate in discussions and with the assignments. All of your assignments are thoroughly researched and turned in on time. You consistently demonstrate a high level of comprehension in your discussions and through your assignments.

B+: (87-89%) B: (83-86%) B-: (80-83%)

GOOD – Means that your work is good, and you demonstrate an above average understanding of the course content. Your grades on all your assignments, attendance and participation are consistently good or excellent. Ideas presented in class are understood and is reflected in your assignments. Your concepts are good, if not excellent, and you are usually able to bring them to life visually as needed.

C+: (77-79%) C: (73-76%) C-: (70-73%)

AVERAGE – Means that your work, attendance, and participation are fair (average). You understand some of the ideas, themes and concepts presented in class. Your attendance and participation are average. Your performance in critiques are average.

D+: (67-69%) D: (60-66%)

BELOW AVERAGE – Means that your work was below average. You did not understand most of the ideas presented in class and did not adequately demonstrate comprehension in your assignments. Assignments were routinely not turned in or turned in on time. Your assignments are mediocre or poor and you were not able to communicate comprehension. Your attendance and participated were poor.

F: (0-59%)

FAILING – Means that your work was poor or missing. You didn't understand the majority of the ideas presented in class and it is reflected in your work. Your concepts and ideas were poor or lacking and/or your work was not turned in. You did not attend and participate enough to pass.

Assignment Rubrics

Assignment Rubrics vary per assignment. Please check with the instructor to ensure you have a clear understanding of what is expected of you for each assignment.

Assignment Submission Policy

Assignments must be submitted to the google drive, AND as a URL submission to Blackboard, in advance of the class due. Assignments submitted late will be accepted but will incur the following grade penalties: 24 hours after deadline is a 10% deduction, 24-48 hours after the deadline is a 20% deduction, 48 hours to 3 days late is a 50% deduction. Submissions more than 3 days late will receive NO CREDIT, unless approved in advance by the instructor. Please note deliverable criteria as sighted on each assignment rubric (as shared in class and course materials), as deductions will be incurred by inaccurate submission processes.

Grading Timeline

Grades for each assignment to be shared within 2-3 weeks of submission. Grading notifications will go out via Blackboard system in RESONSE to url submissions on Blackboard.

Students will be notified of their standing in detail after the midterm assignment is graded.

Students are welcomed, and encouraged, to check in at any time regarding their standing in the class.

Academy Attendance Policy

The Academy maintains rigorous academic standards for its students and <u>on-time attendance</u> at all class meetings is expected. Each student will be allowed two excused absences over the course of the semester for which no explanation is required. Students are admonished to not waste excused absences on non-critical issues, and to use them carefully for illness or other issues that may arise unexpectedly. Except in the case of prolonged illness or other serious issue (see below), no additional absences will be excused. Each unexcused absence will result in the lowering of the final grade by ½ of a grade (e.g., an A will be lowered to A-, and A- will be lowered to a B+, etc.). In addition, being tardy to class will count as one-third of an absence. Three tardies equal a full class period absence.

An established pattern of tardy and/or disruptive behavior may result in being asked to leave the class for that day, generating a full absence.

Attendance will be taken at the beginning of each class. It is <u>your responsibility</u> to ensure your attendance recording at the start of each class. In the event of online classes, you are required to submit a chat text entry (or similar) to record your attendance in class. If you are more than 15 mins late for a class—without prior permission from the instructor—it will be counted as an absence.

Students remain responsible for any missed work from excused or unexcused absences. Immediately following an absence, students should contact the instructor to obtain missed assignments or lecture notes and to confirm new deadlines or due dates. Extensions or other accommodations are at the discretion of the instructor.

Automatically excused absences normally many not be used for quiz, exam or presentation days. Using an excused absence for a quiz, exam or presentation, such as in the case of sudden illness or other emergency, is at the discretion of the instructor.

In the case of prolonged illness, family emergencies, or other unforeseen serious issues, the student should contact the instructor to arrange for accommodation. Accommodation may also be made for essential professional or career-related events or opportunities. All accommodations remain at the discretion of the instructor, and appropriate documentation may be required.

Additional Policies

Throughout the course, we will be using a variety of tools to create practice work. Please be prepared with laptop, cellphone, and sketch pad as each of these items may be imployed at any given time. It is understood that technology is key to the contemporary learning environment, but it <u>should not hinder</u> communication and comprehension between instructor and student, nor be a detractor to others around you.

Please stay present in class or group discussions, as this will be reflected in your participation grade.

THE PRACTICE OF DESIGN:

Weekly Schedule

(subject to change as needed)

1: Introduction & Design Vocabulary

Monday, Aug. 17

Discuss: Course Overview and Introductions

Lecture: The Gestalt Laws of Perception | What am I seeing?

Read: Design vocabulary

A Primer of Visual Literacy, Dondis

Do: Project 1_Design Scavenger Hunt _OPEN Activity; Group 2 person

Wednesday, Aug. 19 - ONLINE

Discuss: Project 1 Design Scavenger Hunt DUE

A Primer of Visual Literacy, Dondis

Lecture: Ancient Beginnings of Product Design

*Constructive Critique for non-majors

Bias

Cultural Humility

Read: Excerpts from The History, Theory and Practice of Product Design, Bernhard Burdek

Excerpts from Marshall McLuhan: The Medium is the Message

Do: Project 2 Collaborative Space Mindmap Mobile OPEN Activity; Group 3 person

MANDATORY SHOP TRAINING @ IYA Creator Studio

Please sign up with IYA Creator Studio team for shop training, immediately at the start of the semester. Training is approx. 2 hours long. It is your responsibility to be cleared for use of the Creator Studio. Please share your confirmed clearance standing once completed via email to your instructor.

2: Create and Consume

Monday, Aug. 24

Discuss: Project 2 Collaborative Space Mindmap Mobile DUE

The History, Theory and Practice of Product Design, Bernhard Burdek

Excerpts from Marshall McLuhan: The Medium is the Message

Lecture: *Creative 101

Renaissance and Industrial Revolution

Read: Granville T. Woods by Gerry Butler

Excerpt #50 from *Design Studies: A Reader* by Clark and Brody (course text);

"Manufacturing, Consumption and Design in Eighteenth Century England" by John Styles

Do: Project 3_Origin Story; 2-page _WRITING + MAKER Activity; Individual

Wednesday, Aug. 26 - ONLINE

Discuss: Project 3 Origin Story DUE

Granville T. Woods by Gerry Butler

Excerpt #50 from Design Studies: A Reader by Clark and Brody (course text);

"Manufacturing, Consumption and Design in Eighteenth Century England" by John Styles

Lecture: Need vs. Want

Chindogu – Japanese Useless Inventions

Read: Excerpts from *Design for the Real World*, Victor Papanek

Do: 'Century of Self' Documentary; pt. 1 _WATCH > STUDY for QUIZ#1

Project 4_Chindogu _MAKER Activity; Group 2 person

3: Foundations of Process

Monday, Aug. 30 - ONLINE

QUIZ: 'Century of Self' Documentary; pt. 1

Discuss: Excerpts from Design for the Real World, Victor Papanek

Lecture: Universal Creative Problem-Solving Process

Human Centered Design

Inclusive Design vs. Universal Design

Read: 10 Types of Innovation: IDEOs Strategies *reference

Excerpts from The Universal Traveler, Koberg and Bagnall

Human-Centered Design Toolkit: An Open-Source Toolkit to Inspire New Solutions

in the Developing World, by IDEO *reference

Do: Study for the 7 Universal Stages of Problem Solving QUIZ

Project 4_Chindōgu _MAKER Activity; Group 2 person, cont.

Wednesday, Sept. 2

QUIZ: 7 Universal Stages of Problem Solving

Discuss: Project 4 Chindogu DUE

10 Faces of Innovation: IDEOs Strategies

Excerpts from The Universal Traveler, Koberg and Bagnall

Human-Centered Design Toolkit: An Open-Source Toolkit to Inspire New Solutions

in the Developing World, by IDEO *reference

Lecture: Shaker and Arts & Crafts

Read: Designing Interactions, Bill Moggridge

Excerpt from The Design of Everyday Things, Don Norman

4: Looking Beyond

Monday, Sept. 7 - NO CLASS/LABOR DAY

Wednesday, Sept. 9 – DW SUB

Discuss: Excerpt from The Design of Everyday Things, Don Norman

Designing Interactions, Bill Moggridge

Lecture: Japanism, Art Nouveau, and Art Deco

Read: Excerpts from "The Constitution of The Product: Form, Function, Material, and

Expression", DiSalvo

Marjorie Stewart Joyner by Kate Kelly

Do: Study Readings and Lecture for Reading Trivia QUIZ

5: Engage and Relate

Monday, Sept. 14 – DW SUB **QUIZ**: Reading Trivia

Discuss: Excerpts from "The Constitution of The Product: Form, Function, Material, and

Expression", DiSalvo

Marjorie Stewart Joyner by Kate Kelly

Lecture: Empathy | Why does it matter?

Understanding the User Project 5_Topic Selections

Do: Project **5**_5 page Research Paper and New Made Old product design

on "lotto" Designer/Artist _WRITING + MAKER Activity; Individual

Begin Async Assignment #1: Human-Centered Design: an Introduction; Rapid Prototyping: Wizard of Oz Prototyping (week 3 materials)

Wednesday, Sept. 16 – ONLINE

Discuss: Rapid Prototyping: Wizard of Oz Prototyping
Lecture: Capturing Interest and Developing the Narrative
Read: Excerpt from The Art of Relevance, Nina Simon

Excerpt from Understanding Comics, Scott McCloud

Do: Project **5**_5 page Research Paper and New Made Old product design

on "lotto" Designer/Artist _WRITING + MAKER Activity; Individual, cont.

Continue Async Assignment #1: Human-Centered Design: an Introduction;

Rapid Prototyping: Wizard of Oz Prototyping (week 3 materials)

6: Order and Chaos

Monday, Sept. 21 - ONLINE

Discuss: Excerpt from The Art of Relevance, Nina Simon

Excerpt from Understanding Comics, Scott McCloud

Rapid Prototyping: Wizard of Oz Prototyping

Lecture: Going Beyond the Norm: Surrealism and Inspiration

Read: Dada Manifesto by Hugo Ball

Do: Project **5** 5 page Research Paper and New Made Old product design

on "lotto" Designer/Artist _WRITING + MAKER Activity; Individual, cont.

Continue Async Assignment #1: Human-Centered Design: an Introduction;

Rapid Prototyping: Wizard of Oz Prototyping (week 3 materials)

Wednesday, Sept. 23

Discuss: Project **5**_5 page Research Paper and New Made Old product design

on "lotto" Designer/Artist **DUE**Dada Manifesto by Hugo Ball

Rapid Prototyping: Wizard of Oz Prototyping

Lecture: Dada

Bauhaus

Read: Bauhaus: Arts Education Reformed, Whiteford

Bauhaus: Aims, Education, New Arrivals

Do: Introduce Midterm Project: "Designer Mash Up + Collab" (Project 6)

_WRITING + MAKER Activity; Group 2 person

Introduce Design History Quiz#1

Continue Async Assignment #1: Human-Centered Design: an Introduction;

Rapid Prototyping: Wizard of Oz Prototyping (week 3 materials)

7: Materials and Form

Monday, Sept. 28 - ONLINE

Discuss: Async Assignment #1: Human-Centered Design: an Introduction; (week 3 materials) DUE

Bauhaus: Arts Education Reformed, Whiteford Bauhaus: Aims, Education, New Arrivals

Lecture: Materials of Past, Present, and Future

Sustainability 40's and 50's

Read: Excerpt #70 from *Design Studies: A Reader* by Clark and Brody (course text);

"British Designers Accused of Creating Throw-Away Culture" by Trish Lorenz

Do: Midterm Project: "Designer Mash Up + Collab"

_WRITING + MAKER Activity; Group 2 person, cont.

Study for Design History Quiz#1

Wednesday, Sept. 30 – ONLINE

Discuss: Excerpt #70 from Design Studies: A Reader by Clark and Brody (course text);

"British Designers Accused of Creating Throw-Away Culture" by Trish Lorenz

Lecture: Counterculture

Do:

Ethics

Emotional Intelligence

Read: Listen to <u>The Future is Ethical</u> - Tristan Harris, Center for Humane Technology

from Mixed Methods in Podcasts.

Excerpt from Emotional Intelligence 2.0 by Bradberry and Greaves

Excerpt #24 from Design Studies: A Reader by Clark and Brody (course text);

"Ethical Design Education" by Susan S. Szenasy **Midterm Project:** "Designer Mash Up + Collab"

WRITING + MAKER Activity; Group 2 person, cont.

Study for Design History Quiz#1

8: Midway + Acceptance

Monday, Oct. 5 – ONLINE

Discuss: Excerpt from Emotional Intelligence 2.0 by Bradberry and Greaves

Excerpt #24 from Design Studies: A Reader by Clark and Brody (course text);

"Ethical Design Education" by Susan S. Szenasy

Topic Selections for Final Project

Team Assignments for Final Project

Do: Midterm Project: "Designer Mash Up + Collab"

_WRITING + MAKER Activity; Group 2 person, cont.

Study for Design History Quiz#1

Wednesday, Oct. 7

QUIZ: Design History Quiz, pt. 1

Discuss: "Designer Mash Up + Collab" **DUE** (Project 6)

Lecture: 7 Stages of the Creative Problem Solving Process_Acceptance

Learning Styles + Abilities

20th Century Rebellion: Brutalism to Disco

Read: Excerpt #65 from *Design Studies: A Reader* by Clark and Brody (course text);

"The Re-Education of Michael Graves" by John Hockenberry

"Race, Power, Money-the art of Jean-Michel Basquiat" by Olivia Laing

9: Analysis + Definition

Monday, Oct. 12 - ONLINE

Discuss: Excerpt #65 from *Design Studies: A Reader* by Clark and Brody (course text);

"The Re-Education of Michael Graves" by John Hockenberry

"Race, Power, Money-the art of Jean-Michel Basquiat" by Olivia Laing

Lecture: 7 Stages of the Creative Problem Solving Process_Analysis

Data Science and Visualizing Data

Interview Techniques

Read: <u>Design Research: From Interview to Insight</u> (part one) by Matt Cooper-Wright

Design Research: From Interview to Insight (part two) by Matt Cooper-Wright

Do: Project 7a Analysis _PROCESS Activity, Final Team Groups

Wednesday, Oct. 14 – ONLINE

Discuss: Design Research: From Interview to Insight articles by Matt Cooper-Wright

Lecture: Memphis and the 80s

7 Stages of the Creative Problem Solving Process_ Definition

Personas vs Proto-Personas 1-on-1 Team Check-ins

Read: Excerpt #75 from Design Studies: A Reader by Clark and Brody (course text);

"Helvetica: Love It or Hate It" by R. Roger Remington

Do: Project **7a**_Analysis **_PROCESS Activity, Final Team Groups, cont.**

Project 7b Definition PROCESS Activity, Final Team Groups

10: Ideation + Selection

Monday, Oct. 19

Discuss: Project 7a Analysis DUE+ Project 7b Definition DUE

Excerpt #75 from *Design Studies: A Reader* by Clark and Brody (course text);

"Helvetica: Love It or Hate It" by R. Roger Remington

Lecture: Creating the Experience

7 Stages of the Creative Problem Solving Process_Ideation

Read: Excerpt from *Design is Storytelling* by Ellen Lupton

Do: Project 7c Ideation _PROCESS Activity, Final Team Groups

Wednesday, Oct. 21- ONLINE

Discuss: Excerpt from *Design is Storytelling* by Ellen Lupton

Lecture: 90s Minimalism

Market Research

7 Stages of the Creative Problem Solving Process Selection

1-on-1 Team Check-ins

Read: Excerpt #44 from *Design Studies: A Reader* by Clark and Brody (course text);

"The Difference of Female Design" by Hazel Clark

Do: Project 7c_Ideation _PROCESS Activity, Final Team Groups, cont.

Project 7d Selection _PROCESS Activity, Final Team Groups

11: Implementation, pt. 1

Monday, Oct. 26 - ONLINE

Discuss: Project 7c Ideation DUE + Project 7d Selection DUE

Excerpt #44 from Design Studies: A Reader by Clark and Brody (course text);

"The Difference of Female Design" by Hazel Clark

Lecture: 7 Stages of the Creative Problem Solving Process_Implementation

1-on-1 Team Check-ins

Read: <u>From Inspiration to Implementation</u> by Tina Seelig

3 Prototyping Exercises to Get Unstuck by IDEO

Do: Project 7e_Implementation _PROCESS Activity, Final Team Groups

Wednesday, Oct. 28 - ONLINE

Discuss: From Inspiration to Implementation by Tina Seelig

3 Prototyping Exercises to Get Unstuck by IDEO

Lecture: Y2K to Today

1-on-1 Team DYNAMICS Check-ins

Listen: Podcast: Purposeful Branding Makes A Passionate Life showcasing Nikita M. Pope

Do: Project 7e_Implementation _PROCESS Activity, Final Team Groups, cont.

Begin Async Assignment #2: Human-Centered Design: an Introduction;

Heuristic Evaluation (week 4 materials)

12: Communicating the Idea

Monday, Nov. 2

Discuss: Project 7e_Implementation DUE

Heuristic Evaluation

Podcast: Purposeful Branding Makes A Passionate Life showcasing Nikita M. Pope

Lecture: Mood Boards and Branding

Creating Assets

Considering Marketing Engagement

Do: Project **7f**_Building a Brand: Mood-boards and Branding

_PROCESS Activity, Final Team Groups
Introduce Design History Quiz, pt. 2

Continue Async Assignment #2: Human-Centered Design: an Introduction; Heuristic Evaluation (week 4 materials)

Wednesday, Nov. 4 – ONLINE

Discuss: Project 7f Building a Brand DUE

Heuristic Evaluation

Lecture: 7 Stages of the Creative Problem Solving Process_Evaluation

Building a Business Model

Proof of Concept

Showcasing DVF+ rational 1-on-1 Team Check-ins

Do: Project 7g Evaluation _PROCESS Activity, Final Team Groups

Study for Design History Quiz, pt. 2

Continue Async Assignment #2: Human-Centered Design: an Introduction;

Heuristic Evaluation (week 4 materials)

13: Evaluation

Monday, Nov. 9 - ONLINE

QUIZ: Design History Quiz, pt. 2 Discuss: Project **7g** Evaluation **DUE**

Async Assignment #2: Human-Centered Design: an Introduction; (week 4 materials) DUE

1-on-1 Team Check-ins

Do: Project 7 Final Documentation and Presentation _PROCESS Activity, Final Team Groups

Wednesday, Nov. 11

Dry-run Presentations and 1-on-1 Team Check-ins

*Course Eval time

Discuss: Create Group Assessment rubric and self-evaluation model

Do: Project 7 Final Presentation, Documentation and Evaluation PROCESS Activity, Team Groups, cont.

> Final Group Presentations (Final Exam) <

Date and Time TBD

Final Presentations, Documentation and Team/Self Evaluations Due

Do: All final Project 7 submissions due 9am the morning of the Final Exam date.

All final materials, including team and self evaluation updates due to PoD Google Drive within 24 HRS of final exam time. *Post final URL of drive materials to Blackboard.

For the date and time of the final for this class, consult the USC <u>Schedule of Classes</u>

Deliverables Outline

(subject to change as needed)

1: Project Assignments _ 400 Points

Project 1_Design Scavenger Hunt _OPEN Activity; Group 2 person

Project 2_Collaborative Space Mindmap Mobile _OPEN Activity; Group 3 person

Project 3 Origin Story; 2-page _WRITING + MAKER Activity; Individual

Project 4 Chindogu _MAKER Activity; Group 2 person

Project **5**_5 page Research Paper on "Lotto" Designer/Artist and "New Made Old" product design _WRITING + MAKER Activity; Individual

2: Quizzes _ 100 Points

QUIZ: 'Century of Self' Documentary; pt. 1 **QUIZ**: 7 Universal Stages of Problem Solving

QUIZ: Reading Trivia

QUIZ: Design History Quiz, pt. 1 **QUIZ**: Design History Quiz, pt. 2

3: Midterm: "Project 6" _ 100 Points

"Designer Mash Up + Collab" _WRITING + MAKER Activity; Group 2 person

4: FINAL PROJECT: "Project 7" _ 300 Points

Project 7a_Analysis _PROCESS Activity, Final Team Groups

Project 7b Analysis + Definition PROCESS Activity, Final Team Groups

Project 7c Ideation _PROCESS Activity, Final Team Groups

Project 7d Selection _PROCESS Activity, Final Team Groups

Project **7e** Implementation _PROCESS Activity, Final Team Groups

Project 7f_Building a Brand: Mood-boards and Branding

PROCESS Activity, Final Team Groups

Project 7g Evaluation _PROCESS Activity, Final Team Groups

Project 7 Final Documentation and Presentation PROCESS Activity, Final Team Groups

All final Project 7 submissions due 9am the morning of the Final Exam date.

All final materials, including team and self evaluation updates due to PoD Google Drive within 24 HRS of final exam time. *Post final URL of drive materials to Blackboard.

For the date and time of the final for this class, consult the USC <u>Schedule of Classes</u>

^{*}All project and grading criteria are shared in class. They are documented and distributed as part of the in-class lecture pdfs, and assignment pdfs via Blackboard and Google Drive.

^{**}Each assignment requires submission to google drive AND a corresponding URL submission to Blackboard.

Grades and feedback to be received via Blackboard.

Recommended Readings and Resources

(some digital versions are available)

The History, Theory and Practice of Product Design by Bernhard Burdek, Birkhauser

Designing Interactions, Bill Moggridge, MIT Press

A Primer of Visual Literacy by Donis A. Donis, MIT Press

Design in Context by Penny Sparke, Chartwell Books, Inc.

Design History: Understanding Theory and Method by Kjetil Fallan, Berg Publishers

The Geometry of Design by Kimberly Elam, Princeton Architectural Press The Art of Innovation: Lessons in Creativity by Tom Kelley, by Crown Business

The Power of Limits: Proportional Harmonies in Nature, Art & Architecture by Gyorgy Doczi,

Shambhala Boulder & London

Bauhaus by Frank Whitford, Thames & Hudson

Industrial Design, John Heskett, Thames & Hudson

Principles of two-Dimensional Design and three-Dimensional Design by Wucius Wong,

Van Nostrand Reinhold

Art Deco Complete: The Definitive Guide to the Decorative Arts of the 1920s and 1930s,

by Alastair Duncan, Harry N. Abrams

Human-Centered Design Toolkit: An Open-Source Toolkit to Inspire New Solutions in the

Developing World by IDEO, IDEO Press

Graphic Design Theory: Readings from the Field edited by Helen Armstrong, foreword by Ellen Lupton Design Paradigms: A Sourcebook for Creative Visualization by Warren K. Wake, John Wiley & Sons, Inc.

HCD Toolkit by IDEO: https://www.ideo.com/post/design-kit

Stanford d.School Bootcamp (previously Hasso Platner Institute of Design): https://dschool.stanford.edu/

HABI Education Labs Framework: http://habieducationlab.org/design/

Design Thinking Handbook: Chapter 1 – Why we need design thinking.

https://www.designbetter.co/design-thinking/why-we-need-design-thinking

IDEO Shopping Cart Project. https://www.youtube.com/watch?v=M66ZU2PCIcM

Innovation Management articles: http://www.innovationmanagement.se/latest-articles/

Jeremy Alexis: What is Problem Framing in Design? https://vimeo.com/6180364

https://vimeo.com/groups/iitdesigncommunity/videos/21770257

What fuels great design (and why most startups don't do it),

https://library.gv.com/what-fuels-great-design-and-why-most-startups-don-t-do-it-a8dd2c4f5cb4

Getting People to Talk: An Ethnography & Interviewing Primer: https://vimeo.com/1269848

Going Deeper, Seeing Further: Enhancing ethnographic interpretations.

http://5a5f89b8e10a225a44ac-

ccbed124c38c4f7a3066210c073e7d55.r9.cf1.rackcdn.com/files/pdfs/news/jar 2006.pdf

Complete Beginner's Guide to UX Research,

http://www.uxbooth.com/articles/complete-beginners-guide-to-design-research/

Needfinding: The why and how of uncovering people's needs. Dev Patnaik.

http://www.paulos.net/teaching/2011/BID/readings/needfinding.pdf

A Beginner's Guide to Finding User Needs. Jan Dittrich. Read the 'Analysis'

section only. https://jdittrich.github.io/userNeedResearchBook/#toc53

Design Research: From Interview to Insight Part 1 Summarizing the Interview:

https://medium.com/design-research-methods/design-research-from-interview-to-insight-part-one-

summarising-the-interview-dceee9ba0969

Design Research: From Interview to Insight Part 2, Synthesizing Insight:

https://medium.com/design-research-methods/design-research-from-interview-to-insight-f6957b37c698

Case Study: How to use empathy to create products people love. Start at 25m20s

through end. https://vimeo.com/126976733#t=1520s

"The Importance of Synthesis during the design process." Jon Kolko

http://www.jonkolko.com/writingInfoArchDesignStrategy.php

Mental Models: Digging beyond user preferences: https://www.youtube.com/watch?v=M4AsxNg9nNU

Abductive Thinking and Sensemaking: The Drivers of Design Synthesis. Jon Kolko

http://www.jonkolko.com/writingAbductiveThinking.php

Additional Internet Resources

Adobe TV tv.adobe.com

The Designers Accord designeraccord.org

John Maeda lawsofsimplicity.com

Lynda lynda.com (USC students have free access through Blackboard)

TED Talks ted.com/talks – edited list supplied
Product Timeline rsub.com/typographic/timeline/

Wired Magazine wired.com

Statement on Academic Conduct and Support Systems

Academic Conduct:

Plagiarism – presenting someone else's ideas as your own, either verbatim or recast in your own words – is a serious academic offense with serious consequences. Please familiarize yourself with the discussion of plagiarism in SCampus in Part B, Section 11, "Behavior Violating University Standards" <u>policy.usc.edu/scampus-part-b</u>. Other forms of academic dishonesty are equally unacceptable. See additional information in SCampus and university policies on scientific misconduct, <u>policy.usc.edu/scientific-misconduct</u>.

Support Systems:

Student Health Counseling Services - (213) 740-7711 – 24/7 on call engemannshc.usc.edu/counseling

Free and confidential mental health treatment for students, including short-term psychotherapy, group counseling, stress fitness workshops, and crisis intervention.

National Suicide Prevention Lifeline - 1 (800) 273-8255 – 24/7 on call suicidepreventionlifeline.org

Free and confidential emotional support to people in suicidal crisis or emotional distress 24 hours a day, 7 days a week.

Relationship and Sexual Violence Prevention Services (RSVP) -213-740-9355 (WELL

https://studenthealth.usc.edu/sexual-assault/

Free and confidential therapy services, workshops, and training for situations related to gender-based harm.

Relationship and Sexual Violence Prevention and Services provides immediate therapy services for situations related to gender- and power-based harm (e.g., sexual assault, domestic violence, stalking). (wording from the site)

Office of Equity and Diversity (OED) | Title IX - (213) 740-5086 equity.usc.edu, titleix.usc.edu

Information about how to get help or help a survivor of harassment or discrimination, rights of protected classes, reporting options, and additional resources for students, faculty, staff, visitors, and applicants. The university prohibits discrimination or harassment based on the following protected characteristics: race, color, national origin, ancestry, religion, sex, gender, gender identity, gender expression, sexual orientation, age, physical disability, medical condition, mental disability, marital status, pregnancy, veteran status, genetic information, and any other characteristic which may be specified in applicable laws and governmental regulations.

USC Policy Reporting to Title IX (213) 740-5086

https://policy.usc.edu/reporting-to-title-ix-student-misconduct/

The university encourages individuals to report prohibited conduct to the *Title IX Office*. Individuals can report to the university *Title IX Coordinator* in the *Office of Equity and Diversity*.

Bias Assessment Response and Support - (213) 740-2421 studentaffairs.usc.edu/bias-assessment-response-support

Avenue to report incidents of bias, hate crimes, and microaggressions for appropriate investigation and response.

The Office of Disability Services and Programs - (213) 740-0776 dsp.usc.edu

Support and accommodations for students with disabilities. Services include assistance in providing readers/notetakers/interpreters, special accommodations for test taking needs, assistance with architectural barriers, assistive technology, and support for individual needs.

USC Support and Advocacy - (213) 821-4710

studentaffairs.usc.edu/ssa

Assists students and families in resolving complex personal, financial, and academic issues adversely affecting their success as a student.

Diversity at USC - (213) 740-2101

diversity.usc.edu

Information on events, programs and training, the Provost's Diversity and Inclusion Council, Diversity Liaisons for each academic school, chronology, participation, and various resources for students.

USC Emergency - UPC: (213) 740-4321, HSC: (323) 442-1000 – 24/7 on call dps.usc.edu, emergency.usc.edu

Emergency assistance and avenue to report a crime. Latest updates regarding safety, including ways in which instruction will be continued if an officially declared emergency makes travel to campus infeasible.

USC Department of Public Safety - UPC: (213) 740-6000, HSC: (323) 442-120 – 24/7 on call dps.usc.edu

Non-emergency assistance or information.