



**ITP 499: Professional Development for  
Software Engineers**

**Units:** 2

**Fall 2020 – Thursday – 6:00pm-7:50pm**

**Location:** Please refer to the Schedule of  
Classes

**Instructor:** Matthew Whiting

**Office:** TBD

**Office Hours:** TBD

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**IT Help:** Viterbi IT (<https://viterbiit.usc.edu/>)

**Hours of Service:** Variable

**Contact Info:** [engrhel@usc.edu](mailto:engrhel@usc.edu)

## **Course Description**

This course will focus on teaching engineering students how to present practical computer science topics and practice non-technical skills that will make them strong communicators. These are important skills for job interviews and beyond.

## **Learning Objectives**

To become comfortable communicating complex computer science topics via whiteboarding and coding. Develop confidence and communication skills needed to market oneself and be a holistic engineer.

## **Recommended Preparation**

CSCI-104, CSCI-201, or ITP-365. Students should be familiar with or be willing to quickly learn Python. Experience with data structures and algorithms.

## **Course Notes**

This course will be taken for a letter grade. Lectures will take place in person, but we will use Blackboard for course logistics. Slides during the course will be posted on Blackboard after the lecture has been completed.

Each lecture will recap topics that students with the requisite knowledge have already learned and focus on communicating applications of these topics.

Communication will be key as students will be expected to speak in front of others and talk about relevant topics.

Students who aspire to pursue graduate school or become leaders in their engineering organizations will be relied on to articulate complex topics and demonstrate an understanding of their field.

## **Technological Proficiency and Hardware/Software Required**

Python will be the primary language for this course given its popularity, versatility, and ease of use.

Using Python will allow students to write clean and concise solutions, allowing them to focus on the algorithm and not the language's syntax. For a development environment, it is recommended that they install PyCharm to reduce code compatibility issues.

## **Required Readings and Supplementary Materials**

*Cracking the Coding Interview: 189 Programming Questions and Solutions (6<sup>th</sup> Edition)*. Gayle Laakmann McDowell. ISBN-13: 978-0984782857.

Links to article readings will be provided.

## **Description and Assessment of Assignments**

### *Homework*

Homework will be a combination of third space thinking exercises and coding problems that apply to recently covered topics.

Technical homework assignments will be python programs to be submitted on [codepost.io](https://codepost.io).

Homework needs to be completed individually prior to the beginning of the following class meeting. In addition, each student must be prepared to present their solutions for discussion with the class.

### *Homework Presentation*

Each week students will be expected to present their assignment solutions from the previous homework. Two students will be selected, and each will explain one of the questions to help them with professional communication skills.

### *Industry Article Write-Ups*

Students will write a one-page, double spaced (~300 words), report on a relevant tech article they found. There is an article write-up due before every class meeting. Articles must be taken from reputable tech news sites (for example [techcrunch.com](https://techcrunch.com), [wired.com](https://wired.com)), a major news source that has a tech section, or a research paper. At the beginning of each class, 1-2 students will be randomly chosen to present for around 2 minutes each on the tech article they chose to read for their write up. This will help them increase their knowledge of the industry and improve their on-the-spot presentation skills. The write up will be graded based on completeness and is expected to be written at a college level. For those students presenting, half the grade will be the writing portion and the other half will be based on their ability to clearly articulate what they wrote about. Those students who are not presenting during that class period are only graded on completeness.

### *Live Coding Challenges*

Every week, 2-3 students will participate in a live assessment to demonstrate their knowledge and ability to articulate the covered topics. Each student will be asked to do a live coding challenge once during the semester. Students will be asked to write an algorithm on the whiteboard in front of the class. During the assessment, the other students will pay attention and make notes on what they thought was good/needed improvement. After the instructor's initial critique, the other students will have the opportunity to comment. 40% of the grade is based on the student's ability to apply their technical knowledge to solve the problem. 40% of the grade is based on the student's ability to use TST techniques to effectively communicate given time pressure. The final 20% of the grade is based on whether or not the right answer was achieved. We are trying to show how although getting the right answer is important, being able to step your interviewer through your thought process is also important.

### *Final Project*

In lieu of a final exam, students will be asked to complete a coding challenge on a predetermined course topic. The assessment can be completed from anywhere and will be administered via, [codepost.io](https://codepost.io) a platform that allows for automated grading and testing of code. As an accompaniment to the final coding challenge students will complete a mock interview with the instructor.

### **Grading Breakdown**

| <b>Assignment</b>          | <b>% of Grade</b> |
|----------------------------|-------------------|
| Homework                   | 50                |
| Homework Presentation      | 5                 |
| Industry Article Write Ups | 15                |
| Live Coding Challenge      | 10                |
| Final Project              | 20                |
| <b>TOTAL</b>               | <b>100</b>        |

### **Grading Scale**

Course final grades will be determined using the following scale A 95-100

|    |              |
|----|--------------|
| A- | 90-94        |
| B+ | 87-89        |
| B  | 83-86        |
| B- | 80-82        |
| C+ | 77-79        |
| C  | 73-76        |
| C- | 70-72        |
| D+ | 67-69        |
| D  | 63-66        |
| D- | 60-62        |
| F  | 59 and below |

### **Assignment Submission Policy**

All homework assignments will be submitted via Blackboard. Assignments submitted via email will not be accepted.

### **Grading Timeline**

Assignments will be graded, and feedback will be provided within a week of the due date.

### Additional Policies

Assignments can still be submitted late but will incur a 25% deduction for each day after the due date. Attendance is mandatory despite there being no attendance grade. Missing class will result in other penalties as you will miss your assigned date for in-class assessments and presentations.

In-class assessments and presentations cannot be rescheduled (except for an unforeseeable event) as this will disrupt the course schedule. Please do not schedule interviews during class time, but if it happens you must let us know and provide evidence of your scheduled interview. If you know you will be missing any classes at the beginning of the semester, please tell the instructor as soon as possible.

### Course Schedule: A Weekly Breakdown

Notes: TST - Referenced from Third Space Thinking Syllabus. TST readings are listed by a number but listed at the bottom of this chart

| Week      | Topic   | Homework Due                         | In-Class Presentation  | In-Class Assessments      | Reading to do Before Session      |
|-----------|---|--------------------------------------|--|---------------------------|-----------------------------------|
| 1<br>8-20 | Intro,<br>Third Space<br>Thinking<br>Overview                   |                                      |  |                           | McDowell §I-II,<br>McDowell §IV-V |
| 2<br>8-27 | Strings, Sets,<br>Dictionaries,<br>Lists, Tuples                | Resume                               | Resumes  | Live Coding<br>Assessment | McDowell §IX.1,<br>TST [1]        |
| 3<br>9-3  | TST: The<br>importance<br>of Mindset                            | HW02 codepost.io                     | Guest:<br>Luke Ravitch<br>(Google)<br>Homework<br>presentation | In Class 03               | TST [2]<br>TST [3]<br>TST [4]     |
| 4<br>9-10 | Queue, Stack,<br>Linked List                                    | Article write up                     | Article summary  | Live Coding<br>Assessment | McDowell §IX.2,<br>McDowell §IX.3 |
| 5<br>9-17 | TST: Third<br>Space<br>Thinking and<br>Making Ideas<br>Tangible | HW04 codepost.io                     | Homework<br>presentation                                       | In Class 05               | TST [5]<br>TST [6]<br>TST [7]     |
| 6<br>9-24 | Trees, Graphs   | HW05 blackboard,<br>Article write up | Article summary  | Live Coding<br>Assessment | McDowell §IX.4                    |
| 7<br>10-1 | TST: Problem<br>Space Versus                                    | HW06 codepost.io                     | Homework<br>presentation                                       | In Class 07               | TST [8]<br>TST [9]<br>TST [10]    |

|             |   |  |   |                        |                                  |
|-------------|---|--|---|------------------------|----------------------------------|
|             | Solution Space                                    |  |   |                        |                                  |
| 8<br>10-8   | Recursion & Dynamic Programming                   | HW07 blackboard, Article write up      | Article summary   | Live Coding Assessment | McDowell §IX.8                   |
| 9<br>10-15  | TST: Adaptability - The New Competitive Advantage | HW08 codepost.io                       | Homework presentation   |                        | TST [11]<br>TST [12]<br>TST [13] |
| 10<br>10-22 | Sorting, Searching                                | HW09 blackboard, Article write up      | Article summary, Homework presentation  | Live Coding Assessment | McDowell §IX.9, McDowell §IX.10  |
| 11<br>10-29 | TST: How Not to Get a Job                         | HW10 codepost.io                       | Homework presentation   |                        | TST [14]<br>TST [15]<br>TST [16] |
| 12<br>11-5  | Code review, source control                       | HW11 blackboard, Article write up      | Article summary   | Live Coding Assessment |                                  |
| 13<br>11-12 | Course Wrap-Up                                    |  | Article summary, Group Activity: Mock Interviews  | Live Coding Assessment | TST [17]<br>TST [18]             |
| Final       |   | Final Coding Challenge, Mock Interview | Due by the date of the scheduled final exam. Please see the Schedule of Classes for the University scheduled final exam date. |                        |                                  |

## List of TST Readings

### Week 2

- [1] How Emotional Intelligence Became a Key Leadership Skill – Harvard Business Review, Andrea Ovens  
<https://hbr.org/2015/04/how-emotional-intelligence-became-a-key-leadership-skill>

### Week 3

- [2] The Importance of Mindset – whitepaper, Richard Miller  
[http://www.olin.edu/sites/default/files/oct\\_16\\_white\\_paper\\_the\\_importance\\_of\\_mindset1.pdf](http://www.olin.edu/sites/default/files/oct_16_white_paper_the_importance_of_mindset1.pdf)
- [3] What Google Learned from its Quest to Build the Perfect Team  
<https://www.nytimes.com/2016/02/28/magazine/what-google-learned-from-its-quest-to-build-the-perfect-team.html>
- [4] Additional reading (optional):  
Mindset: The New Psychology of Success, Chapters 1-3, Carol Dweck.

### Week 5

- [5] Agile versus Lean versus Design Thinking  
<https://medium.com/@jboogie/agile-vs-lean-vs-design-thinking-2329df8ab53c>
- [6] What Is Design Thinking and Why Is It So Popular?  
<https://www.interaction-design.org/literature/article/what-is-design-thinking-and-why-is-it-so-popular>
- [7] Additional reading (optional):  
Olsen D (2015) The Lean Product Playbook, Introduction + Chapters 1 and 2

### Week 7

- [8] Problem Space vs Solution Space, Nikhil Gupta -  
<https://medium.com/@nikhilgupta08/problem-space-vs-solution-space-f970d4ace5c>
- [9] Why Human Centered Design Matters, Wired Magazine  
<http://www.wired.com/insights/2013/12/human-centered-design-matters/>
- [10] Additional reading (optional):  
Olsen D (2015) The Lean Product Playbook, Chapters 3 and 4

### Week 9

- [11] Adaptability: The New Competitive Advantage, Harvard Business Review  
<https://hbr.org/2011/07/adaptability-the-new-competitive-advantage>
- [12] Constantly Changing Technologies: What's a Software Developer To Do?, Mashable  
<https://mashable.com/2010/12/20/constantly-changing-technologies/>
- [13] Additional reading (optional):  
Bridges, W (2009) Managing Transitions, Chapter 6: How to Deal with Non-Stop Change

### Week 11

- [14] Ferrari, B (2012) The Executive's Guide to Better Listening, McKinsey Quarterly  
<https://www.mckinsey.com/featured-insights/leadership/the-executives-guide-to-better-listening#>
- [15] Mark Balbes (2014) Conflict and Resolution in the Agile World, ADTMag  
<https://adtmag.com/articles/2014/12/17/agile-conflict-resolution.aspx>
- [16] Additional reading (optional):  
Harvard Business Review on Negotiation and Conflict Resolution, Chapter 3: The Team That Wasn't

### Week 13

- [17] Katzenbach, J (2012) Cultural Change that Sticks – Harvard Business Review -  
<https://hbr.org/2012/07/cultural-change-that-sticks>
- [18] Bennet, Milton J. (2014) The Development Model of Intercultural Sensitivity -  
<https://www.idrinstitute.org/dmis/>



## Statement on Academic Conduct and Support Systems

### Academic Conduct:

Plagiarism – presenting someone else’s ideas as your own, either verbatim or recast in your own words – is a serious academic offense with serious consequences. Please familiarize yourself with the discussion of plagiarism in SCampus in Part B, Section 11, “Behavior Violating University Standards” [policy.usc.edu/scampus-part-b](http://policy.usc.edu/scampus-part-b). Other forms of academic dishonesty are equally unacceptable. See additional information in SCampus and university policies on scientific misconduct, [policy.usc.edu/scientific-misconduct](http://policy.usc.edu/scientific-misconduct).

### Support Systems:

*Counseling and Mental Health - (213) 740-9355 – 24/7 on call*  
[studenthealth.usc.edu/counseling](http://studenthealth.usc.edu/counseling)

Free and confidential mental health treatment for students, including short-term psychotherapy, group counseling, stress fitness workshops, and crisis intervention.

*National Suicide Prevention Lifeline - 1 (800) 273-8255 – 24/7 on call*  
[suicidepreventionlifeline.org](http://suicidepreventionlifeline.org)

Free and confidential emotional support to people in suicidal crisis or emotional distress 24 hours a day, 7 days a week.

*Relationship and Sexual Violence Prevention Services (RSVP) - (213) 740-9355(WELL), press “0” after hours – 24/7 on call*  
[studenthealth.usc.edu/sexual-assault](http://studenthealth.usc.edu/sexual-assault)

Free and confidential therapy services, workshops, and training for situations related to gender-based harm.

*Office of Equity and Diversity (OED) - (213) 740-5086 | Title IX – (213) 821-8298*  
[equity.usc.edu](http://equity.usc.edu), [titleix.usc.edu](http://titleix.usc.edu)

Information about how to get help or help someone affected by harassment or discrimination, rights of protected classes, reporting options, and additional resources for students, faculty, staff, visitors, and applicants.

*Reporting Incidents of Bias or Harassment - (213) 740-5086 or (213) 821-8298*  
[usc-advocate.symlicity.com/care\\_report](http://usc-advocate.symlicity.com/care_report)

Avenue to report incidents of bias, hate crimes, and microaggressions to the Office of Equity and Diversity |Title IX for appropriate investigation, supportive measures, and response.

*The Office of Disability Services and Programs - (213) 740-0776*  
[dsp.usc.edu](http://dsp.usc.edu)

Support and accommodations for students with disabilities. Services include assistance in providing readers/notetakers/interpreters, special accommodations for test taking needs, assistance with architectural barriers, assistive technology, and support for individual needs.

*USC Campus Support and Intervention - (213) 821-4710*

[campussupport.usc.edu](http://campussupport.usc.edu)

Assists students and families in resolving complex personal, financial, and academic issues adversely affecting their success as a student.

*Diversity at USC - (213) 740-2101*

[diversity.usc.edu](http://diversity.usc.edu)

Information on events, programs and training, the Provost's Diversity and Inclusion Council, Diversity Liaisons for each academic school, chronology, participation, and various resources for students.

*USC Emergency - UPC: (213) 740-4321, HSC: (323) 442-1000 – 24/7 on call*

[dps.usc.edu](http://dps.usc.edu), [emergency.usc.edu](http://emergency.usc.edu)

Emergency assistance and avenue to report a crime. Latest updates regarding safety, including ways in which instruction will be continued if an officially declared emergency makes travel to campus infeasible.

*USC Department of Public Safety - UPC: (213) 740-6000, HSC: (323) 442-120 – 24/7 on call*

[dps.usc.edu](http://dps.usc.edu)

Non-emergency assistance or information.

*Office of the Ombuds - (213) 821-9556 (UPC) / (323-442-0382 (HSC)*

[ombuds.usc.edu](http://ombuds.usc.edu)

A safe and confidential place to share your USC-related issues with a University Ombuds who will work with you to explore options or paths to manage your concern.