



USC Marshall
School of Business
*Lloyd Greif Center for
Entrepreneurial Studies*

BAEP 451 – The Management of New Enterprises

Syllabus – Spring 2020 – Tuesday– 6-9:30 PM

4 units

Course ID: 14376R

Professor: Susan S. Harmeling
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Office Hours: Tues. 2-4 PM or by appt;
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I am happy to schedule an individual meeting with you at any point during the semester. Please contact me by email to schedule.

COURSE DESCRIPTION

This course has two main objectives. The first is to give students an introduction to and overview of the most important concepts of entrepreneurship theory and practice and the second is to give students a solid grounding in the case study method of instruction. The class will be taught almost entirely in the case study method, and students will be asked to prepare each case thoroughly before class. In keeping with the tradition of the case method, class participation is central to this course (more on this below).

CORE COMPETENCIES EMPHASIZED

This course is meant to give students a holistic look at what it means to be an entrepreneur. We will look mostly at start-up companies and organizations but we will also look at a few cases of entrepreneurial managers within established firms.

The issues facing an entrepreneur are typically multi-faceted and integrative. Therefore, this course will hopefully provide students a way to integrate what they have learned about some of the other functional disciplines such as marketing, finance, accounting, etc, which they will study in the first year of the program. In other words, they will use techniques and skills from these disciplines on an as needed basis throughout the case to help solve the problems faced by case protagonists.

There are three general themes that will run through this course; themes around the issues and challenges facing the entrepreneur. These are: uncertainty, rapidly changing environments and limited resources. Given these three overarching themes, the course has the following broad objectives.

- 1) *The course will get you thinking about the broad, multi-faceted challenges that entrepreneurs face:* As opposed to managers in established firms who operate under relatively well-defined “rules of engagement,” entrepreneurs face constant uncertainty and are routinely asked to make decisions with no clearly defined boundaries, parameters or obvious “right answers.” The cases we will look at have been chosen with an eye to exposing students to the broad range of decisions and challenges entrepreneurs face in an environment of relentless uncertainty.
- 2) *The course will help you to better understand the broad range of settings, organizations and environments in which entrepreneurs operate:* Entrepreneurs are often thought of as “small businessmen” or “get-rich-quick tycoons” (particularly in popular media portrayals). This course is meant to expose students to the practice of entrepreneurship in various settings, organizations and environments. We will look at start-ups and established organizations, non-profits and public companies, small businesses and large ones.
- 3) *The course will help you think about how entrepreneurs marshal resources, financial and other, to start and grow their businesses:* Since entrepreneurship is driven by opportunity (and not by resources currently controlled; Stevenson 1983), we will look at how entrepreneurs *do* acquire and channel resources to create and grow their businesses. With only an idea written on a napkin, or perhaps only in their own heads, how do entrepreneurs actually bring their creations to fruition? Where do they get money? How do they create a team? How do they convince others of the merit of their unique ideas? How do they manage regulatory obstacles to business establishment and growth and other external challenges (such as inadequate infrastructure, restrictive banking and lending rules, etc)?
- 4) *The course will help you think about how you might want to integrate entrepreneurship into your own career:* What kind of work have you been doing? What do you want to do in the future? How might you apply entrepreneurial principles in your own life? Are you interested in starting a business? Will you apply some of these principles in the organization where you currently work or during future internships or jobs? Hopefully the materials in the course, our class discussions and the research and writing of your own case study/entrepreneur interview will get you thinking about how you might integrate the main themes of this course into your future career.

LEARNING OBJECTIVES

In this course, you will develop your conceptual and practical knowledge of the role of entrepreneurs and entrepreneurship in our society. After successful completion of the course, students will gain a deeper understanding of the following concepts and topics:

- All the financial aspects of the new venture:
 - financial ratios,
 - break-even analysis,
 - balance sheets,
 - financing,
 - cash flow challenges.
- Important concepts in entrepreneurship, such as:
 - opportunity recognition,
 - entrepreneurial passion,
 - failure,
 - entrepreneurial process of creation
 - value chain integration.
- The structure and strategy of the new business:
 - legal structure (LLC's, Sole Prop's, etc)
 - competitive strategy,
 - product development cycles,
 - business plans,
 - business models,
 - franchising,
 - licensing and intellectual property,
 - putting together a start-up team,
 - internet strategy,
 - licenses and permits for the new business.
- Important theories and ideas such as:
 - effectuation
 - Maslow's hierarchy
 - creative destruction
 - entrepreneurial contingency
 - serendipity

REQUIRED COURSE MATERIALS

- Case Packet: ordered through Harvard Business School:

<https://hbsp.harvard.edu/import/692348>

- Additional materials to be distributed throughout the course on Blackboard—see section on Blackboard below.

COURSE NOTES

My responsibilities, your responsibilities, participation and class assignments

I take my responsibility to my students very seriously and do everything in my power to get to know each of you well. I am happy to meet with you during office hours, to discuss any issues, class-related or other, that I can help you with, and to support you in your journey through USC and through life. One of the greatest joys of my life has been the privilege to spend time with so many beautiful, intelligent, thoughtful young people who have their whole lives in front of them. On that note, we do not have very much time with each other over the course of the semester, so I am determined to use it well.

Everything about the class—from the Harvard Business School case method (see below) to the name cards for each student to my effort to get to know each of you as unique individuals, can best be described as a Buddhist approach to learning that is influenced by the Vietnamese monk Thich Nhat Han who said, "Life is available only in the present. That is why we should walk in such a way that every step can bring us to the here and the now" and "We have to continue to learn. We have to be open. And we have to be ready to release our knowledge in order to come to a higher understanding of reality." It is in that spirit that I detail both my and your responsibilities here.

My responsibilities in this course are to:

- 1) Show up to every class, on time, and ready to give it my all
- 2) Teach you about some of the most important concepts and practices in entrepreneurship
- 3) Help you to understand a little more about how to best use the one life you have
- 4) Introduce you to (or further your participation in) the case method of instruction which is meant a) to impart interesting, relevant and useful *content* on the topic of entrepreneurship and perhaps more importantly, b) to improve your critical thinking skills through the Socratic *process* (I will explain more about this during our first class)

Your responsibilities for all classes are to:

- 1) Be engaged and concentrate on what is going on: no distractions, no cell phones, no laptops allowed unless I give further notice
- 2) Complete all assignments and projects and submit them on time
- 3) Participate actively in class discussions and group presentations

Participation

In-class participation will count for 15% of your total grade and is evaluated based on a combination of quality and quantity of your input in class. In addition, each submission of pre-class polls, study questions or summaries for the case studies counts for an additional 1% of your grade, meaning the combined percentage of your grade for written and oral analysis of case studies comes to 30%.

With regard to actual in-class contributions, effective participation consists of analyzing, commenting, questioning, discussing and building on others' contributions, *not* repeating others' comments or monopolizing class time. **The reason why I place such a heavy emphasis on class participation is that success in business—and in life for that matter—rests largely on the ability to present one's ideas concisely and persuasively and to effectively and constructively respond to the ideas of others. One of the main goals of this course is to help you develop your skills in this area.**

Classes will begin at 6:00 p.m. sharp and again, you are expected to show up on time. As mentioned above, class participation is a critical component of the course and of your learning in general, as we will discuss material and ideas not found in the cases or other readings; in addition, we will undertake numerous in-class exercises and discussions. As a part of the emphasis on successful teamwork, you will be evaluated on your ability to listen to and learn from others. (Please notify me *in advance*, via email, if you will not be able to attend.) You will each have a namecard to be used in every class (see *Additional Policies* section below)

Students are expected to engage actively in classroom conversations – not just with each other, but also with the instructor. Students are also expected to read all assigned materials carefully and thoughtfully, submit thorough answers to study questions for readings be prepared to discuss those materials. **YOU ARE EXPECTED TO REFER TO THE DATA IN THE CASE TO HELP SUPPORT YOUR ARGUMENTS DURING CLASS, AND THEREFORE YOU ARE EXPECTED TO BRING A HARD COPY OF EACH CASE TO THE CLASS DURING WHICH WE WILL BE DISCUSSING IT.**

Class participation tends to fall into the following categories:

- **Outstanding:** Student is highly engaged in and prepared for each class session, contributing insightful questions and thoughts.
- **Excellent:** Student is moderately engaged in class, on a periodic basis, and occasionally contributes insightful questions and thoughts.
- **Average:** Student is somewhat engaged in class, contributing periodic questions and thoughts that might repeat content already in play.
- **Below Average:** Student rarely contributes in class.
- **Non-Contributing:** Student does not contribute in class.

GRADING DETAIL (also see Assignment Schedule below)

Assignment	Points	% of Final Grade
In-Class Participation	45	15%
Pre-class submissions: pre-class polls, study questions, case summaries and individual selfies	45	15%
Summary of Individual Business Ideas	9	3%
Entrepreneur Interview Write-ups	42	14%
Midterm Exam	45	15%
Selfie on Personal Goal	9	3%
Team Selfie Videos	9	3%
Group Presentations	15	5%
Group Projects	45	15%
Final Exam	42	14%
TOTAL	306	102%

Peer Evaluation

Peer evaluation will be used in this class for group presentations and projects. While peer evaluation can be a formative part of the grading process, in itself it will not be part of the final grade. Final grades must be given by the instructor, not the students.

Grading Scale

Course final grades will be determined using the following scale:

A	95-100
A-	90-94
B+	87-89
B	83-86
B-	80-82
C+	77-79
C	73-76
C-	70-72
D+	67-69
D	63-66
D-	60-62
F	59 and below

Assignment Submission Policy

Papers, case questions and all other written assignments are to be submitted on Blackboard unless you are otherwise notified. **Assignments are to be submitted by 4:00 p.m. Pacific time on the due date listed in the course schedule unless you are otherwise notified or a different submission time is listed on page 14-15 of this syllabus.** Any assignment turned in late, even if by only a few minutes, will receive a grade deduction (see below for deduction schedule).

- Upload only one file per assignment.
- Deliverables that exceed maximum page or time length requirements by more than 10% will only be assessed up to (and not beyond) that limit.
- Read and heed supplementary assignment details carefully when they are distributed.
- For longer assignments such as papers and case studies, I want a hard copy submitted to me on the due date. For study questions and other assignments, you can submit via Blackboard. If your internet breaks down on the due date of a particular assignment, you must deliver a hard copy of said assignment by one minute prior to the start of class that day.

ALL ASSIGNMENTS NO MATTER HOW LATE, MUST BE COMPLETED IN ORDER TO PASS THIS CLASS.

Grading Rubric for Written Assignments

Papers, Case Studies and Projects: I will be distributing a more detailed set of expectations for each of these submissions well in advance of their due date. In general, I am expecting you to read the assignment carefully and complete it according to the guidelines and instructions therein. I am looking for effort, intellectual rigor, evidence of personal engagement—the opposite of “mailing it in.” I will also choose random assignments to check on Turnitin and other programs to check for plagiarism. I want original work and have gotten pretty good at distinguishing my students’ own work from the words of others.

Pre-class submissions such as polls, study questions and selfies: I will review all pre-class submissions to check for adequate completion with regard to quality and thoroughness of answers. Specifically, for polls and study questions, I will be looking for whether you are answering the actual question being asked and (especially for study questions), how comprehensive and thoughtful your answer is. I would expect thorough answers to study questions to take about 2-3 pages, sometimes a bit more, sometimes a bit less. Make sure you always complete pre-class polls as they will be used as a basis for class discussion on those days. I will carefully review all selfie videos, evaluating them with regard to originality and level of effort shown. You will receive a full grade for adequate submissions, a half grade for partial or inadequate submissions, or submissions that are one day late and zero for failing to submit or for submissions that are more than one day late.

Late Policy

You will receive a full grade for adequate submissions and, a half grade for partial or inadequate submissions (submitted on time) and late submissions will be graded as follows:

- Submission in the 24 hours after deadline: 10% deduction
- Submission between 24 and 48 hours after the deadline: 20% deduction
- Submission between 48 hours and 3 days after the deadline: 50% deduction
- Submission more than 3 days after the deadline: 100% deduction

Grading Timeline

I will be grading both major projects such as papers, case studies, etc and pre-class submissions in a timely manner, within two weeks from the date they are due.

Additional Policies

I will distribute a namecard to each student during the first class. I will keep the namecards in my possession and distribute them at the beginning of each class session thereafter. Please place your namecard in front of you at the beginning of class and return it to me at the end of class. Please sit in the same place every class. Namecards are central to the case method of instruction as they allow me to call on you by name during class and to get to know you better. I will talk a bit more about this during the first class session.

COURSE SCHEDULE

FROM THE VERY BEGINNING OF THE SEMESTER, I WANT EACH STUDENT TO BE THINKING OF AN ORIGINAL BUSINESS IDEA. YOU WILL BE ASKED TO SUBMIT A ONE-PAGE SUMMARY (FORMAT BELOW) ON FEBRUARY 25, THE DATE OF THE MIDTERM EXAM. THESE INDIVIDUAL BUSINESS IDEAS WILL THEN BE PRESENTED TO YOUR TEAM MEMBERS IN YOUR FIRST GROUP MEETING AND THE TEAM WILL VOTE ON ONE OF THE IDEAS TO USE FOR THEIR BUSINESS PITCH AND BUSINESS MODEL.

DATE	TOPICS	READINGS	ASSIGNMENTS
MODULE 1: WHAT IS ENTREPRENEURSHIP?			
WEEK 1			
<p>READING PRIOR TO FIRST CLASS ON JANUARY 14: <i>The Pitchman</i> by Malcolm Gladwell (posted on Blackboard):</p> <p>ALSO, DO PRE-CLASS POLL ON BLACKBOARD FOR THE PITCHMAN</p>			
Tuesday, January 14 PART I	Overview of the Class	<ul style="list-style-type: none"> • Introductions • Syllabus Review • In-class Exercise 	
Tuesday, January 14 PART II	The Great Debate in Entrepreneurship	<ul style="list-style-type: none"> • The Pitchman: Discussion 	<p>ASSIGNMENTS TO BE COMPLETED BEFORE NEXT CLASS:</p> <p>1) Read <i>R&R</i> case and do pre-class poll on Blackboard</p> <p>2) Read <i>Idea Generation: Opening the Genie's Bottle</i> and submit study questions</p>
WEEK 2			
Tuesday, January 21 PART I	Entrepreneurial Behavior PART I	<ul style="list-style-type: none"> • R&R: Discussion • Break-even Analysis 	
Tuesday, January 21 PART II	Entrepreneurial Behavior PART II	<ul style="list-style-type: none"> • Discussion of Idea Generation • Introduction to Effectuation 	<p>ASSIGNMENTS TO BE COMPLETED BEFORE NEXT CLASS:</p> <p>1) Read Crossroad case and submit study questions</p> <p>2) Read <i>Gatewood and Daugherty</i> case and do pre-class poll</p>
WEEK 3			
Tuesday, January 28 PART I	Becoming an Entrepreneur	<ul style="list-style-type: none"> • Discussion of Crossroad case • Review of format for write-ups on an entrepreneur 	
Tuesday, January 28 PART II	Building a Balanced Team	<ul style="list-style-type: none"> • Group Exercise on Teamwork • Gatewood and Daugherty case • The Balanced Team 	<p>ASSIGNMENTS TO BE COMPLETED BEFORE NEXT CLASS:</p> <p>Read ChekAbuse I case for ELC exercise and do pre-class poll</p> <p>Identify Entrepreneur to Interview Write-up description and format to be distributed. Write-ups due Monday, February 16 at 11:59 p.m.</p>

MODULE 2: THEMES OF ENTREPRENEURSHIP			
WEEK 4			
Tuesday, February 4 PART I	Experiential Learning Exercise-- ChekAbuse I case: Please arrive at the Experiential Learning Center, 3rd Floor of Popovich Hall by 6 p.m. sharp	Role Play in Popovich Hall (JKP) 2nd and 3rd Floors	
Tuesday, February 4 PART II	Debrief of ELC ChekAbuse exercise	Debrief of ELC ChekAbuse exercise	ASSIGNMENTS TO BE COMPLETED BEFORE NEXT CLASS: 1) Read <i>What a Great Idea</i> case and submit study questions 2) Read Forbes article on one- person businesses 3) Read <i>Heather Evans</i> case and do pre-class poll 4) Work on Entrepreneur Interview Write-ups: due on Monday, February 16 at 11:59 pm
WEEK 5			
Tuesday, February 11 PART I	The Individual as Entrepreneur	<ul style="list-style-type: none"> • Discussion of What a Great Idea case: Skype with Chic Thompson • The Smallest of Small Businesses 	
Tuesday, February 11 PART II	Lessons Learned	<ul style="list-style-type: none"> • Discussion of Heather Evans case • Primer on Business Plans 	ASSIGNMENTS TO BE COMPLETED BEFORE NEXT CLASS: 1) Read <i>TRX</i> case on intellectual property and submit study questions 2) Read <i>Salinas and Salinas</i> case (Tostadas and Tortillas) and do pre-class poll 3) Additional Readings on Effectuation <i>Work on Entrepreneur Interview Write-ups: due Monday, February 11 by 4:00 pm</i>
WEEK 6			
Tuesday, February 18 PART I	Intellectual Property	<ul style="list-style-type: none"> • Discussion of Salinas and Salinas case • Advanced Effectuation • Review of Group Projects: Business Model Canvas • Midterm Exam review <u>Assignment of all students to teams for Business Projects</u>	

Tuesday, February 18 PART II	The Effectual Entrepreneur	<ul style="list-style-type: none"> • TRX case on Intellectual Property challenges • Q&A with Randy Hetrick, CEO of TRX 	STUDY FOR MIDTERM
WEEK 7			
Tuesday, February 25	MIDTERM EXAM	MIDTERM EXAM	<p>ASSIGNMENTS TO BE COMPLETED BEFORE NEXT CLASS:</p> <p>1) Read <i>Zoots</i> case and do pre-class poll</p> <p>2) Reading on Operational Models TBD</p> <p>3) Read <i>Airbnb (A)</i> case and submit study questions</p> <p>4) Selected readings on the Sharing Economy TBD</p> <p>Work on Team Business Projects: Initial meetings and vote on group project idea. The Pitch: Team Selfie Videos DUE SUNDAY, MARCH 1 BY 11:59 p.m.</p>
MODULE 3: OPERATIONS, ETHICS, GROWTH & EXIT			
WEEK 8			
Tuesday, March 3 PART I	Brick and Mortar Operations	<ul style="list-style-type: none"> • Discussion of Zoots case • Review of Operational Models 	
Tuesday, March 3 PART II	Technology and Operations I	<ul style="list-style-type: none"> • Discussion of Airbnb (A) case • The Sharing Economy 	<p>ASSIGNMENTS ON SWOOP TO BE COMPLETED BEFORE NEXT CLASS: TBD</p> <p>Work on Team Business Project: Executive Summary</p>
WEEK 9			
Tuesday, March 10 PART I	Technology and Operations II	Swoop and Ruben Schultz	
Tuesday, March 10 PART II	Technology and Operations II	Swoop and Ruben Schultz	<p>ASSIGNMENTS TO BE COMPLETED BEFORE NEXT CLASS:</p> <p>1) Read <i>Full Psycle</i> case and submit study questions</p> <p>2) Read <i>Rent the Runway</i> case and submit study questions</p> <p>3) Work on Team Business Project: Team Profile</p>

TUESDAY MARCH 17: SPRING BREAK: ENJOY!!!			
WEEK 10			
Tuesday, March 24 PART I	Growth: Part I	<ul style="list-style-type: none"> • Discussion of Full Psyche case • Review of growth options • Selected Pitch Selfie Videos 	
Tuesday, March 24 PART II	Growth PART II	<ul style="list-style-type: none"> • Discussion of Rent the Runway case 	ASSIGNMENTS TO BE COMPLETED BEFORE NEXT CLASS: <i>1) Read articles on Merck, Insys and Theranos: no study questions due</i> <i>2) Read Apple's Core case and submit study questions</i> 3) Work on Team Business Project: Marketing Plan and Financial Projections

MODULE 4: THE HOPE OF ENTREPRENEURSHIP			
WEEK 11			
Tuesday, March 31 PART I	Ethics PART I	Discussion of Theranos, Merck and Insys	
Tuesday, March 31 PART II	Ethics PART II	<ul style="list-style-type: none"> • Discussion of Apple's Core case 	ASSIGNMENTS TO BE COMPLETED BEFORE NEXT CLASS: <i>1) Selected readings on race and gender TBD</i> <i>2) Read 4 Narratives on Entrepreneurship and submit one-page summary of one of them</i> 3) Work on Team Business Project: Putting it All Together
WEEK 12			
Tuesday, April 7 PART I	Ethics PART III	<ul style="list-style-type: none"> • Discussion of Race and Gender in Entrepreneurship 	
Tuesday, April 7 PART II	Contingency as a Resource	<ul style="list-style-type: none"> • Discussion of 4 Narratives • Entrepreneurial Contingency 	ASSIGNMENTS TO BE COMPLETED BEFORE NEXT CLASS: <i>1) 2-Minute Individual Selfie Videos on a Personal Goal</i> 2) Work on Team Business Project: Preparation of Presentations

WEEK 13			
Tuesday, April 14 PART I	The Role of Goal Setting in the Entrepreneurial Life	<ul style="list-style-type: none"> • Goal Setting: Selfies • The Authentic Life • Public vs. Private Lives 	<i>Work on Team Business Project: Operations</i>
Tuesday, April 14 PART II	MEETINGS WITH PROJECT TEAMS	MEETINGS WITH PROJECT TEAMS	<i>Work on Team Business Project: FINALIZE PRESENTATIONS</i>
WEEK 14			
Tuesday, April 21 PART I	GROUP PRESENTATIONS	GROUP PRESENTATIONS	GROUP PRESENTATIONS
Tuesday, April 21 PART II	GROUP PRESENTATIONS	GROUP PRESENTATIONS	GROUP PRESENTATIONS
WEEK 15			
Tuesday, April 28 PART I	PARTY, AWARDS, GOODBYE	PARTY, AWARDS, GOODBYE	PARTY, AWARDS, GOODBYE
Tuesday, April 28 PART II	PARTY, AWARDS, GOODBYE	PARTY, AWARDS, GOODBYE	PARTY, AWARDS, GOODBYE
FINAL PROJECTS			
FINALS WEEK	FINAL WRITTEN PROJECTS DUE: MAY 5 FINAL EXAM: DATE TBA		

Assignment Due Dates and Detailed Grading Breakdown*

Due	Assignment(s) or Exam	Points	Percentage
January 13	Pre-class poll for The Pitchman	3	1%
January 20	Pre-class poll for R&R case study	3	1%
	Study questions on Idea Generation Article	3	1%
January 27	Study questions on Crossroad case	3	1%
	Pre-class poll on Gatewood and Daugherty case		
February 3	Pre-class poll for ChekAbuse	3	1%
	Identify Entrepreneur to Interview. Write-ups due February 16 at 11:59 p.m.	3	1%
February 10	Study questions on What a Great Idea case	3	1%
	Pre-class poll on Heather Evans case	3	1%
February 16	Entrepreneur Interview write-ups due 11:59 p.m.	39	13%
February 17	Pre-class poll on Salinas and Salinas	3	1%
	Pre-class poll on TRX case		
	Readings on Effectuation		
February 25	MIDTERM EXAM	45	15%
	Individual Business Ideas due	9	3%
March 1	Team Selfie Videos due at 4:00 p.m.	9	3%
March 2	Pre-class poll for ZOOTS case	3	1%
	Study questions on Airbnb (A) case	3	1%
March 9	Assignment TBA	3	1%

March 23	Study Questions on Full Psycle case	3	1%
	Study Questions on Rent the Runway case	3	1%
March 30	Study Questions on Apple's Core case	3	1%
April 6	Summary of One of the 4 Narratives	3	1%
April 13	Selfie Video on Personal Goal due by 11:59 p.m.	9	3%
April 21	GROUP PRESENTATIONS	15	5%
FINALS WEEK	GROUP PROJECTS DUE: MAY 5 at 11:59 p.m.	45	15%
	FINAL EXAM: Date TBA	42	14%

*Note that the written assignments and exams total 87%; the final 15% of your grade is in-class participation, for a total of 102%

ADDITIONAL INFORMATION

Add/Drop Process

Most Marshall classes are open enrollment (R-clearance) through the Add deadline. If there is an open seat, students can add the class using Web Registration. If the class is full, students will need to continue checking the *Schedule of Classes* (classes.usc.edu) to see if a space becomes available. Students who do not attend the first two class sessions (for classes that meet twice per week) or the first class meeting (for classes that meet once per week) may be dropped from the course if they do not notify the instructor prior to their absence.

If you are absent 3 or more times prior to February 28 (the last day to withdraw from a course without a grade of “W” on the transcript), I will ask you to withdraw from the class by that date.

Retention of Graded Coursework

Final exams and all other graded work which affected the course grade will be retained for one year after the end of the course *if* the graded work has not been returned to the student. If I returned a graded paper to you, it is your responsibility to file it.

Technology Policy

Laptop and Internet usage is not permitted during academic or professional sessions unless otherwise stated by the respective professor and/or staff. Use of other personal communication devices, such as cell phones, is considered unprofessional and is not permitted during academic or professional sessions. ANY e-devices (cell phones, iPads, other texting devices, laptops, I-pods) must be completely turned off during class time. Upon request, you must comply and put your device on the table in off mode and FACE DOWN. You might also be asked to deposit your devices in a designated area in the classroom. Videotaping faculty lectures is not permitted due to copyright infringement regulations. Audiotaping may be permitted if approved by the professor. Use of any recorded or distributed material is reserved exclusively for the USC students registered in this class.

USC Statements on Academic Conduct and Support Systems

Academic Conduct:

Plagiarism – presenting someone else’s ideas as your own, either verbatim or recast in your own words – is a serious academic offense with serious consequences. Please familiarize yourself with the discussion of plagiarism in *SCampus* in Part B, Section 11, “Behavior Violating University Standards” <https://policy.usc.edu/scampus-part-b/>. Other forms of academic dishonesty are equally unacceptable. See additional information in *SCampus* and university policies on scientific misconduct, <http://policy.usc.edu/scientific-misconduct>.

Support Systems

Student Counseling Services (SCS) - (213) 740-7711 – 24/7 on call

Free and confidential mental health treatment for students, including short-term psychotherapy, group counseling, stress fitness workshops, and crisis intervention. <https://engemannshc.usc.edu/counseling/>
National Suicide Prevention Lifeline - 1-800-273-8255

Provides free and confidential emotional support to people in suicidal crisis or emotional distress 24 hours a day, 7 days a week. <http://www.suicidepreventionlifeline.org>

Relationship & Sexual Violence Prevention Services (RSVP) - (213) 740-4900 - 24/7 on call

Free and confidential therapy services, workshops, and training for situations related to gender-based harm. <https://engemannshc.usc.edu/rsvp/>

Sexual Assault Resource Center

For more information about how to get help or help a survivor, rights, reporting options, and additional resources, visit the website: <http://sarc.usc.edu/>

Office of Equity and Diversity (OED)/Title IX compliance – (213) 740-5086

Works with faculty, staff, visitors, applicants, and students around issues of protected class. <https://equity.usc.edu/>

Bias Assessment Response and Support

Incidents of bias, hate crimes and microaggressions need to be reported allowing for appropriate investigation and response. <https://studentaffairs.usc.edu/bias-assessment-response-support/>

Student Support & Advocacy – (213) 821-4710

Assists students and families in resolving complex issues adversely affecting their success as a student EX: personal, financial, and academic. <https://studentaffairs.usc.edu/ssa/>

Diversity at USC – <https://diversity.usc.edu/>

Tab for Events, Programs and Training, Task Force (including representatives for each school), Chronology, Participate, Resources for Students

Students with Disabilities

USC is committed to making reasonable accommodations to assist individuals with disabilities in reaching their academic potential. If you have a disability which may impact your performance, attendance, or grades in this course and require accommodations, you must first register with the Office of Disability Services and Programs (www.usc.edu/disability). DSP provides certification for students with disabilities and helps arrange the relevant accommodations. Any student requesting academic accommodations based on a disability is required to register with Disability Services and Programs (DSP) each semester. A letter of verification for approved accommodations can be obtained from DSP. Please be sure the letter is delivered to me (or to your TA) as early in the semester as possible. DSP is located in GFS (Grace Ford Salvatori Hall) 120 and is open 8:30 a.m.–5:00 p.m., Monday through Friday. The phone number for DSP is (213) 740-0776. Email: ability@usc.edu.

In case of a declared emergency if travel to campus is not feasible, the *USC Emergency Information* web site (<http://emergency.usc.edu/>) will provide safety and other information, including electronic means by which instructors will conduct class using a combination of USC's Blackboard learning management system (blackboard.usc.edu), teleconferencing, and other technologies.