Social Work 608

Research and critical analysis for social work with children and families

3 Units

“Research is formalized curiosity. It is poking and prying with a purpose”
Anonymous

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Telephone: (213) 259-3404
Office: Virtual
Office Hours: M 1-2pm

Course Day: Wednesday
Course Time: 4:45-6:00pm or 6:30-7:45pm
Course Location: VAC

I. COURSE PREREQUISITES
SOWK 546: Science of Social Work

II. CATALOGUE DESCRIPTION
Critical analysis and application of various types of data, information, and evidence to understand client problems and service needs, identify appropriate interventions, and evaluate practice decisions.

III. COURSE DESCRIPTION
This course builds on the Science of Social Work course in the first semester of the MSW program. It offers students the opportunity to further integrate research and data analysis as an aspect of their professional identities by developing knowledge and skills in the critical analysis and application of various types of data, information and evidence in their work with children, youth, and families, including:

1) agency data (case records, administrative databases, annual reports),
2) public data (e.g., vital statistics: Centers for Disease Control’s (CDC) National Center for Health Statistics (NCHS), city/county/federal data: data.gov, compiled databases: KidsCount, Peristats, California Healthy Kids Survey (CHKS), Children’s Bureau’s child welfare outcomes database), and
3) empirical data (research studies, program evaluations, technical reports). Students will cultivate skills in the identification, analysis, and application of data for:

1) assessing client problems, their causes, and subsequent service needs;
2) informing practice decisions for meeting client needs within a particular agency, community, and policy context;
3) evaluating practice decisions based on client outcomes; and
4) informing policy and resource allocation decisions. The course will deepen students’ foundational knowledge of research methods to improve analytical skills and increase students’ ability to effectively utilize various forms of data to inform their practice. Assignments related to problem identification, intervention, and evaluation of client
outcomes will be tied to the field placement. The course recognizes the broad range of issues involving children, youth, and families, while at the same time allowing students flexibility in choosing specific areas of interest and service systems on which to focus their learning experience.

IV. COURSE OBJECTIVES

<table>
<thead>
<tr>
<th>Objective #</th>
<th>Objectives</th>
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<tbody>
<tr>
<td>1</td>
<td>Explain the connection between policy, practice, and research in terms of its influence on child, youth, and family service delivery systems in diverse community settings.</td>
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<tr>
<td>2</td>
<td>Provide instruction in basic research methods to improve analytical skills.</td>
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<tr>
<td>3</td>
<td>Emphasize the critical analysis and application of data to understand problems and service needs of children, youth, and families in diverse community settings.</td>
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<tr>
<td>4</td>
<td>Emphasize the critical analysis and application of data to identify culturally-appropriate, evidence-informed interventions to address client problems through effectively meeting their needs.</td>
</tr>
<tr>
<td>5</td>
<td>Emphasize the critical analysis and application of data to evaluate the utility of interventions designed to address the problems, meet the needs of children, youth and families and inform decisions about policy and resource allocation.</td>
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</tbody>
</table>

V. COURSE FORMAT / INSTRUCTIONAL METHODS

The format of the course will consist of didactic instruction and experiential exercises. Case vignettes, videos, and role plays will also be used to facilitate the students’ learning. These exercises may include the use of videotapes, role-play, or structured small group exercises. Material from the field will be used to illustrate class content and to provide integration between class and field. Confidentiality of material shared in class will be maintained. As class discussion is an integral part of the learning process, students are expected to come to class ready to discuss required reading and its application to theory and practice.
## VI. Student Learning Outcomes

The following table lists the nine Social Work core competencies as defined by the Council on Social Work Education’s 2015 Educational Policy and Accreditation Standards:

<table>
<thead>
<tr>
<th>Social Work Core Competencies</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Demonstrate Ethical and Professional Behavior</td>
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<tr>
<td>2. Engage in Diversity and Difference in Practice</td>
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<tr>
<td>3. Advance Human Rights and Social, Economic, and Environmental Justice</td>
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<tr>
<td>4. Engage in Practice-informed Research and Research-informed Practice*</td>
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<tr>
<td>5. Engage in Policy Practice</td>
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<tr>
<td>6. Engage with Individuals, Families, Groups, Organizations, and Communities</td>
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<tr>
<td>7. Assess Individuals, Families, Groups, Organizations, and Communities</td>
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<tr>
<td>8. Intervene with Individuals, Families, Groups, Organizations, and Communities</td>
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<tr>
<td>9. Evaluate Practice with Individuals, Families, Groups, Organizations and Communities</td>
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</table>

* Highlighted in this course

The following table shows the competencies highlighted in this course, the related course objectives, student learning outcomes, and dimensions of each competency measured. The final column provides the location of course content related to the competency.
<table>
<thead>
<tr>
<th>Competency</th>
<th>Objectives</th>
<th>Behaviors</th>
<th>Dimensions</th>
<th>Content</th>
</tr>
</thead>
</table>
| Competency 4: Engage in Practice-informed Research and Research-informed Practice | 1. Explain the connection between policy, practice, and research in terms of its influence on child, youth, and family service delivery systems in diverse community settings.  
2. Provide instruction in basic research methods to improve analytical skills. | 4a. Critically appraise research evidence in order to improve service delivery with regard to child, youth, and family services. | Cognitive and Affective Processes                                           | Unit 1: Course Introduction  
Unit 2: Review of the role of science in social work  
Unit 3: Research Methods: problem, formulation, variables  
Unit 4: Research Methods cont’d: sampling, measurement  
Unit 5: Research methods cont’d: design  
Unit 10: Process and outcome evaluations  
Unit 11: Measuring outcomes  
Unit 12: Analyzing evaluation data  
Unit 13: Course Wrap up  
Unit 14: Class Presentations  
Unit 15: Class Presentations  
Assignment 1: Critical analysis of research |
3. Emphasize the critical analysis and application of data to understand problems and service needs of children, youth, and families in diverse community settings.

4. Emphasize the critical analysis and application of data to identify culturally-appropriate, evidence-informed interventions to address client problems through effectively meeting their needs.

5. Emphasize the critical analysis and application of data to evaluate the utility of interventions designed to address the problems, meet the needs of children, youth and families and inform decisions about policy and resource allocation.

| 4b. Apply various forms of data to inform practice with children, youth, and families. |
| Cognitive and Affective Processes |
| Unit 6: Understanding administrative, empirical, public data sources |
| Unit 7: Using data to identify problems and service needs |
| Unit 8: Developing goals and objectives to guide practice |
| Unit 9: Using data to identify interventions for meeting client needs |
| Assignment 2: Using data to assess problems & service needs |
| Assignment 3: Using data to inform and evaluate practice |
| Class Presentation |
VII. COURSE ASSIGNMENTS, DUE DATES & GRADING

<table>
<thead>
<tr>
<th>Assignment</th>
<th>Due Date</th>
<th>% of Final Grade</th>
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</thead>
<tbody>
<tr>
<td>Assignment 1: Critical analysis of research</td>
<td>Unit 6</td>
<td>20%</td>
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<tr>
<td>Assignment 2: Using data to assess problems &amp; service needs</td>
<td>Unit 9</td>
<td>25%</td>
</tr>
<tr>
<td>Assignment 3: Using data to inform and evaluate practice</td>
<td>Unit 13</td>
<td>30%</td>
</tr>
<tr>
<td>Class Presentation</td>
<td>Units 14 &amp; 15</td>
<td>15%</td>
</tr>
<tr>
<td>Class Participation</td>
<td>Ongoing</td>
<td>10%</td>
</tr>
</tbody>
</table>

Each of the major assignments is described below.

Students will critically analyze and apply various types of data (e.g., administrative, public, empirical) in the development of 4 written assignments related to effectively serving a client population in their field settings. These assignments will gauge students’ ability to: 1) critically analyze research methods and findings in the children, youth, and families empirical literature; 2) use data to understand client problems and service needs within an agency and community context; 3) use data to identify appropriate interventions for addressing problems within the agency setting and policy context that governs the provision of services; and 4) use data to evaluate the effectiveness of interventions designed to meet the needs of children, youth and families. Brief descriptions of each assignment are below; specific guidelines will be distributed in class.

*Joint Assignments: Students may develop individual assignments or work with a partner.* The joint assignments option may particularly appeal to students who are placed in the same field agency or interested in the same problem or practice area. Students selecting the joint option commit to completing all of the assignments with their partners. Joint assignments must be accompanied by a one-page statement detailing each partner’s contribution to the work. Students working on joint projects will earn the same content grade; however, their individual contributions to the work will count separately toward each assignment grade. At the end of the semester, each partner also will evaluate the other’s overall performance, which will be part of their respective class participation grades. NOTE: THIS OPTIONS IS NO AVAILABLE IN THE SUMMER.

Assignment 1: Critical analysis of research (20%)

Students will conduct a critical analysis of the research methods, findings, and research, practice and/or policy implications of empirical research related to an issue of concern in the children, youth and families field.

Due: Unit 6

This assignment relates to student learning outcomes 1-4 and 7-10.

Assignment 2: Using data to identify problems and service needs (25%)

Students will locate, analyze, and apply various forms of data to identify a problem for clients in their field placement settings, explain the problem’s underlying causes, determine the corresponding service needs, and the strengths and limitations of existing services and policies for addressing the problem.

Due: Unit 9

This assignment relates to student learning outcomes 1-4 and 7-10.
Assignment 3: Using data to inform and evaluate practice (30%)

Students will locate, analyze, and apply various forms of data to identify culturally appropriate, evidence-informed intervention models that are appropriate to the agency setting and align with prevailing policies for addressing the identified problem from Assignment 2. Additionally, students will propose the collection and analysis of various types of data for evaluating the effectiveness of the proposed intervention model.

Due: Unit 13

This assignment relates to student learning outcomes 2, 3, 5, 6, 9-14.

Please Note: All written assignments will be graded not only on content, but also on professional presentation, adherence to the guidelines, grammar, spelling, mechanics, and APA format.

Class Presentation (15%)

Students will prepare PowerPoint or Prezi presentations of their work over the course of the semester.

Due: Unit 14 and Unit 15

This assignment relates to student learning outcomes 5, 6, 8, 11, 12, and 14.

Class Participation (10%)

Student participation is worth 10% of the grade. Participation will be based on performance in the group activities (e.g., active participation in-class group activities, constructive feedback, resource sharing), as well as adequate preparation for class, active and substantive engagement in all class activities, timely submission of assignments, and personal conduct which fosters a respectful, collegial, and supportive learning environment.

Class Participation will be assessed according to the following criteria:

10 (A): Outstanding: Contributions in class reflect exceptional preparation and participation is substantial. Ideas offered are always substantive. Regularly provides one or more major insights and comments that provoke deeper thought. If this person were not a member of the class, the quality of discussion and class activities would be diminished markedly.

9 (A-): Very Good: Contributions in class reflect thorough preparation and frequency in participation is high. Ideas offered are usually substantive. Regularly provides good insights and comments that provoke thought. If this person were not a member of the class, the quality of discussion would be diminished.

8 (B): Good: Contributions in class reflect solid preparation. Ideas offered are usually substantive and participation is regular. Provides generally useful insights and some comments that provoke thought. If this person were not a member of the class, the quality of discussion would be diminished somewhat.

7 (C): Adequate: Contributions in class reflect some preparation. Ideas offered are somewhat substantive. Provides some insights, but seldom offers comments that provoke deeper thought. Participation is somewhat regular. If this person were not a member of the class, the quality of discussion would be diminished slightly.

6 (D): Inadequate: Says little in class and does not adequately participate in activities or present insights or ideas. Does not appear to be engaged. Submits late work. If this person were not a member of the class, the quality of discussion would not be affected.

5 (F): Nonparticipant: Attends class without engaging in the class discussion or actively participating in class activities. Submits late work or does not submit at all.
0-4 (F): Unsatisfactory: Misses class. When present, contributions in class reflect inadequate preparation. Ideas offered are seldom substantive, and behavior may be inappropriate and/or disrespectful. Unable to work effectively on in-class assignments/activities and detracts from the learning process. Regularly misses assignment deadlines, if work is submitted at all.

Course grades will be based on the following:

Class grades will be based on the following:

<table>
<thead>
<tr>
<th>Class Grades</th>
<th>Final Grade</th>
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</thead>
<tbody>
<tr>
<td>3.85 – 4</td>
<td>A</td>
</tr>
<tr>
<td>3.60 – 3.84</td>
<td>A-</td>
</tr>
<tr>
<td>3.25 – 3.59</td>
<td>B+</td>
</tr>
<tr>
<td>2.90 – 3.24</td>
<td>B</td>
</tr>
<tr>
<td>2.60 – 2.87</td>
<td>B-</td>
</tr>
<tr>
<td>2.25 – 2.50</td>
<td>C+</td>
</tr>
<tr>
<td>1.90 – 2.24</td>
<td>C</td>
</tr>
</tbody>
</table>

Within the School of Social Work, grades are determined in each class based on the following standards which have been established by the faculty of the School: (1) Grades of A or A- are reserved for student work which not only demonstrates very good mastery of content but which also shows that the student has undertaken a complex task, has applied critical thinking skills to the assignment, and/or has demonstrated creativity in her or his approach to the assignment. The difference between these two grades would be determined by the degree to which these skills have been demonstrated by the student. (2) A grade of B+ will be given to work which is judged to be very good. This grade denotes that a student has demonstrated a more-than-competent understanding of the material being tested in the assignment. (3) A grade of B will be given to student work which meets the basic requirements of the assignment. It denotes that the student has done adequate work on the assignment and meets basic course expectations. (4) A grade of B- will denote that a student’s performance was less than adequate on an assignment, reflecting only moderate grasp of content and/or expectations. (5) A grade of C would reflect a minimal grasp of the assignments, poor organization of ideas and/or several significant areas requiring improvement. (6) Grades between C- and F will be applied to denote a failure to meet minimum standards, reflecting serious deficiencies in all aspects of a student's performance on the assignment.

VIII. REQUIRED AND SUPPLEMENTARY INSTRUCTIONAL MATERIALS & RESOURCES

This course requires two texts and a set of reserved readings available through the University’s online system, ARES. Additionally, to address the breadth of content covered in this course and promote integration of knowledge gained from courses completed during graduate school, this course recommends the use of texts that have been used in previous courses, and other resources, as identified below.

Required Textbooks


AND

Required non-text readings are available through the University’s online reserves system, ARES. ARES can be accessed with a USC email and password at the following URL: https://usc.ares.atlas-sys.com/.

Note: Additional required and recommended readings may be assigned by the instructor throughout the course.

Recommended Textbooks

SW 534—Policy and Practice in Social Service Organizations


SW 546 – Science of Social Work

Recommended Guidebook for APA Style Formatting


Purdue Owl APA style website: https://owl.english.purdue.edu/owl/resource/560/01/

Recommended Websites

Children’s Data Network: http://www.datanetwork.org

Center for Non-profit Management: http://www.cnmsocal.org/

The Annie E. Casey Foundation: http://www.aecf.org/

Healthy City: http://www.healthycity.org/

Note: Additional required and recommended readings may be assigned by the instructor throughout the course.
# Course Overview

<table>
<thead>
<tr>
<th>Unit</th>
<th>Topics</th>
<th>Assignments</th>
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<tbody>
<tr>
<td>1</td>
<td>Course Introduction</td>
<td></td>
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<td>Review of the role of science in social work</td>
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<td>Research Methods: problem formulation, variables</td>
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<td>5</td>
<td>Research Methods, cont’d: design</td>
<td></td>
</tr>
<tr>
<td><strong>Part 2: Using Data to Inform Practice</strong></td>
<td>Assignment #1 Due</td>
<td></td>
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<tr>
<td>6</td>
<td>Understanding administrative, empirical, public data sources</td>
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<tr>
<td>7</td>
<td>Using data to identify problems and service needs</td>
<td></td>
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<tr>
<td>8</td>
<td>Developing goals and objectives to guide practice</td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>Using data to identify interventions for meeting client needs</td>
<td>Assignment #2 Due</td>
</tr>
<tr>
<td><strong>Part 3: Using Data to Evaluate Practice</strong></td>
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<td>10</td>
<td>Process and outcome evaluations</td>
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<td>Measuring outcomes</td>
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<tr>
<td>12</td>
<td>Analyzing evaluation data</td>
<td></td>
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<tr>
<td>13</td>
<td>Course Wrap up</td>
<td>Assignment #3 Due</td>
</tr>
<tr>
<td>14</td>
<td>Class Presentations</td>
<td>Class Presentations</td>
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<tr>
<td>15</td>
<td>Class Presentations</td>
<td>Class Presentations</td>
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</tbody>
</table>

**STUDY DAYS / NO CLASSES**

**FINAL EXAMINATIONS / SUMMATIVE SESSION TBA**

#### Unit 1: Course Introduction

**Topics**
- Welcome and introductions
- Course overview
- Review of syllabus
- The connection among research, practice, and policy

This Unit relates to course objectives 1 and 2.

**Required Readings**


#### Unit 2: Reviewing the Role of Science in Social Work

**Topics**
- Purposes of research
- Research ethics
- Diversity-related considerations

This Unit relates to course objectives 1, 2, 3, and 5.

**Required Readings**


Unit 3: Research Methods: Understanding research methods for effective analysis and application of data

Topics
- Problem formulation: Research questions and hypotheses
- Variables: Independent, dependent, control, moderating, mediating
- Diversity-related considerations

This Unit relates to course objectives 1, 2, 3, and 5.

Required Readings


Unit 4: Research Methods, cont’d: Understanding research methods for effective analysis and application of data

Topics
- Sampling: probability and nonprobability methods, protection of human subjects
- Measurement: levels of measurement, nominal and operational definitions, reliability and validity
- Error, bias
- Diversity-related considerations

This Unit relates to course objectives 1, 2, 3, and 5.

Required Readings


Unit 5: Research Methods, cont’d: Understanding research methods for effective analysis and application of data

Topics
- Design: pre-experimental, experimental, quasi, single case, evaluation
- Data collection methods: surveys, existing data, content analysis, case record reviews, observation
- Internal and external validity
- Diversity-related considerations

This Unit relates to course objectives 1, 2, 3, and 5.
Part 2: Using Data to Inform Practice

Unit 6: Understanding administrative, empirical, and public data sources for informing practice with children, youth, and families

Topics
- Agency/Administrative data
- Public data
- Empirical data
- Use and misuse of data
- Case examples
- Data spotlight: Children’s Data Network
- Diversity-related considerations

This Unit relates to course objectives 1, 2, 3, and 5.

Required Readings


Unit 7: Using data to identify problems and service needs in diverse children, youth, and families populations

Topics
- Identifying and understanding client problems and service needs
- Policy and programs
- Diversity-related considerations
- Data Spotlight: Predictive analytics and the Children’s Data Network

This Unit relates to course objectives 1, 2, 3, and 5

Required Readings


Unit 8: Developing goals and objectives to guide practice

Topics
- Process and outcome aims
- Setting practice goals and objectives
- Policy considerations
- Administrative, public, empirical data sources
- Case examples
- Diversity-related considerations

This Unit relates to course objectives 1, 2, 3, and 5.

Required Readings


Unit 9: Using data to identify interventions to meet the needs of diverse child, youth, and families populations

Topics
- Agency mission, capacity, and strategic goals
- Connecting problems to practices and policies
- Evidence-based intervention
- Innovation and adaptation
- Diversity-related considerations

Data spotlight: PracticeWise Evidence-based Services Database (PWEBS), Substance Abuse and Mental Health Services Administration’s (SAMHSA) national registry of evidence-based practice (EBP)

This Unit relates to course objectives 1-3 and 5.

Required Readings


Part 3: Using Data to Evaluate Practice

Unit 10: Process and Outcome Evaluations

Topics
- Process and outcome evaluations
- Ethics
- Data sharing
- Case examples
- Diversity considerations

This Unit relates to course objectives 2, 4, and 5.

Required Readings
Children’s Bureau video: Getting it done: Partnering to overcome concerns about data sharing.


Unit 11: Measuring Outcomes in Children, Youth, and Families

Topics
- Nominal and operational definitions
- Objective versus subjective data sources
- Standardized measurement tools
- Reliability and validity
- Measurement bias
- Diversity-related considerations

This Unit relates to course objectives 2, 4, and 5.

Required Readings


Unit 12: Analyzing Evaluation Data

Topics
- The process of analysis
- Preparing the data
- Analyzing the data
- Drawing conclusions based on the data
- Case examples

This Unit relates to course objectives 2, 4, and 5.
Required Readings


Unit 13: Course Wrap Up – Assignment 3 Due

Topics
- Reviewing the importance of data and research for social work
- Reviewing the ways data informs problems/needs, practices/intervention, evaluation, policy
This Unit relates to course objectives 1-5.

Required Readings


Unit 14: Class Presentations:

Topics
- Class presentations on the use of various forms of data for: 1) identifying client problems and corresponding service needs within their field agencies, 2) determining intervention strategies to meet needs and address problems, and 3) evaluating their practice decisions.
This Unit relates to course objectives 1-5.

Unit 15: Class Presentations:

Topics
- Class presentations on the use of various forms of data for: 1) identifying client problems and corresponding service needs within their field agencies, 2) determining intervention strategies to meet needs and address problems, and 3) evaluating their practice decisions.
This Unit relates to course objectives 1-5.
University Policies and Guidelines

IX. ATTENDANCE POLICY

Students are expected to attend every class and to remain in class for the duration of the unit. Failure to attend class or arriving late may impact your ability to achieve course objectives which could affect your course grade. Students are expected to notify the instructor by email (araque@usc.edu) of any anticipated absence or reason for tardiness.

University of Southern California policy permits students to be excused from class for the observance of religious holy days. This policy also covers scheduled final examinations which conflict with students' observance of a holy day. Students must make arrangements in advance to complete class work which will be missed, or to reschedule an examination, due to holy days observance.

Please refer to campus and to the USC School of Social Work Student Handbook for additional information on attendance policies.

X. ACADEMIC CONDUCT

Plagiarism – presenting someone else’s ideas as your own, either verbatim or recast in your own words – is a serious academic offense with serious consequences. Please familiarize yourself with the discussion of plagiarism in Campus in Section 11, Behavior Violating University Standards https://policy.usc.edu/scampus-part-b/. Other forms of academic dishonesty are equally unacceptable. See additional information in Campus and university policies on scientific misconduct, http://policy.usc.edu/scientific-misconduct/.

XI. SUPPORT SYSTEMS

Student Counseling Services (SCS) - (213) 740-7711 – 24/7 on call
Free and confidential mental health treatment for students, including short-term psychotherapy, group counseling, stress fitness workshops, and crisis intervention. https://engemannshc.usc.edu/counseling/

National Suicide Prevention Lifeline - 1-800-273-8255
Provides free and confidential emotional support to people in suicidal crisis or emotional distress 24 hours a day, 7 days a week. http://www.suicidepreventionlifeline.org

Relationship & Sexual Violence Prevention Services (RSVP) - (213) 740-4900 - 24/7 on call
Free and confidential therapy services, workshops, and training for situations related to gender-based harm. https://engemannshc.usc.edu/rsvp/

Sexual Assault Resource Center
For more information about how to get help or help a survivor, rights, reporting options, and additional resources, visit the website: http://sarc.usc.edu/

Office of Equity and Diversity (OED)/Title IX compliance – (213) 740-5086
Works with faculty, staff, visitors, applicants, and students around issues of protected class. https://equity.usc.edu/

Bias Assessment Response and Support
Incidents of bias, hate crimes and microaggressions need to be reported allowing for appropriate investigation and response. https://studentaffairs.usc.edu/bias-assessment-response-support/
XII. **STATEMENT ABOUT INCOMPLETES**

The Grade of Incomplete (IN) can be assigned only if there is work not completed because of a documented illness or some other emergency occurring after the 12th week of the semester. Students must NOT assume that the instructor will agree to the grade of IN. Removal of the grade of IN must be instituted by the student and agreed to be the instructor and reported on the official “Incomplete Completion Form.”

XIII. **POLICY ON LATE OR MAKE-UP WORK**

Papers are due on the day and time specified. Extensions will be granted only for extenuating circumstances. If the paper is late without permission, the grade will be affected.

XIV. **POLICY ON CHANGES TO THE SYLLABUS AND/OR COURSE REQUIREMENTS**

It may be necessary to make some adjustments in the syllabus during the semester in order to respond to unforeseen or extenuating circumstances. Adjustments that are made will be communicated to students both verbally and in writing.

XV. **CODE OF ETHICS OF THE NATIONAL ASSOCIATION OF SOCIAL WORKERS (OPTIONAL)**

Approved by the 1996 NASW Delegate Assembly and revised by the 2008 NASW Delegate Assembly [http://www.socialworkers.org/pubs/Code/code.asp]

**Preamble**

The primary mission of the social work profession is to enhance human well being and help meet the basic human needs of all people, with particular attention to the needs and empowerment of people who are vulnerable, oppressed, and living in poverty. A historic and defining feature of social work is the profession’s focus on individual well being in a social context and the well being of society. Fundamental to social work is attention to the environmental forces that create, contribute to, and address problems in living.

Social workers promote social justice and social change with and on behalf of clients. “Clients” is used inclusively to refer to individuals, families, groups, organizations, and communities. Social workers are sensitive to cultural and ethnic diversity and strive to end discrimination, oppression, poverty, and other forms of social injustice. These activities may be in the form of direct practice, community organizing, supervision, consultation administration, advocacy, social and political action, policy development and implementation, education, and research and evaluation. Social workers seek to enhance the capacity of people to address their own needs. Social workers also seek to promote the responsiveness of organizations, communities, and other social institutions to individuals' needs and social problems.

The mission of the social work profession is rooted in a set of core values. These core values, embraced by social workers throughout the profession’s history, are the foundation of social work’s unique purpose and perspective:
- Service
- Social justice
- Dignity and worth of the person
- Importance of human relationships
- Integrity
- Competence

This constellation of core values reflects what is unique to the social work profession. Core values, and the principles that flow from them, must be balanced within the context and complexity of the human experience.

XVI. COMPLAINTS

If you have a complaint or concern about the course or the instructor, please discuss it first with the instructor. If you feel cannot discuss it with the instructor, contact the Course Lead: For on ground students - Dr. Juan Carlos Araque (arague@usc.edu); for VAC students – Dr. Tyan Parker Dominguez (tyanpark@usc.edu). If you do not receive a satisfactory response or solution, contact your advisor and/or Associate Dean and MSW Chair Dr. Leslie Wind (wind@usc.edu) for further guidance.

XVII. TIPS FOR MAXIMIZING YOUR LEARNING EXPERIENCE IN THIS COURSE (OPTIONAL)

✔ Be mindful of getting proper nutrition, exercise, rest and sleep!
✔ Come to class.
✔ Complete required readings and assignments BEFORE coming to class.
✔ BEFORE coming to class, review the materials from the previous Unit AND the current Unit, AND scan the topics to be covered in the next Unit.
✔ Come to class prepared to ask any questions you might have.
✔ Participate in class discussions.
✔ AFTER you leave class, review the materials assigned for that Unit again, along with your notes from that Unit.
✔ If you don't understand something, ask questions! Ask questions in class, during office hours, and/or through email!
✔ Keep up with the assigned readings.

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Don’t procrastinate or postpone working on assignments.

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