

Social Work 611

Leadership in the Social Work Profession and Organizations: Theory and Practice

3 Units

Fall 2014 VAC

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Course Day: Friday Course Time: 7:00-8:15 AM (Pacific) Course Location: Virtual Course Section #: 67605

I. COURSE PREREQUISITES

II. CATALOGUE DESCRIPTION

Through didactic and experiential methods, students learn to interpret and apply leadership theory and research. Covers skills of effective leadership at all organizational levels.

III. COURSE DESCRIPTION

On April 22-23, 2010, 400 social work leaders, ranging in age from 22 to 85, met in Washington, DC to explore issues facing the profession. Leadership development was one of the 10 imperatives voted on by the attendees. This imperative's goal is the integration of leadership training in social work **at all levels** in order **to identify the next generation of social work leaders among Gen X and Gen Y professionals.** ¹ As social work professionals, our leadership begins with understanding and managing ourselves so that we can be in service to the individuals, groups, communities and organizations we serve. In addition, we serve as leaders to strengthen the profession through direct practice, community organizing, supervision, consultation, administration, advocacy, social and political action, policy development and implementation, education, and research and evaluation. Our ultimate goal as social work leaders is in the sustainability of a profession that has sought to enhance the wellbeing of mankind in all walks of life. This includes taking responsibility for the development of others through supervision, mentoring, teaching, management and self-leadership.

Leadership is defined as "a process of influencing others to achieve a goal." This course is derived from theory and research and uses real life observations and experiences from both faculty and students. Advanced social work professionals require leadership knowledge, skills, and abilities to better understand and meet the challenges of working within complex and diverse urban social settings that address a range of contemporary social service issues. The course will address a panoply of topics to enhance effective practices. Among these are motivation, communication skills, power and influence, team building and group facilitation, conflict management, and various approaches to leadership styles

¹ 2010 Congress @naswdc.org

and methods with emphasis on situational approaches and transformational leadership. One purpose of this course is to help students become more effective leaders and to better understand the demands of leadership. Specifically, the course will serve as a guide for interpreting leadership theory and research and fill the gaps between leadership theory and practice. While not all master's level social workers will take responsibility for formally leading or managing organizations and projects, but informal leaders do emerge and followership is intrinsically a part of the leadership process. This course is built on the integration of leadership, followership, and the situation as an essential component of excellence for advanced social work practice.

IV. COURSE OBJECTIVES

The Leadership in the Social Work Profession and Organizations: Theory and Practice course (SOWK 611) will:

Objective #	Objectives
1	Provide a framework for the application of personal, interpersonal, team and organizational leadership skills grounded in behavioral science theory and research.
2	Promote the capability of effectively advocating and influencing across a spectrum of social work practice from micro, mezzo to macro practice, in order to achieve social and economic justice for clients.
3	Provide opportunities to gain the knowledge and skills related to power and influence, ethics, values, diversity, multiculturalism, when acting on behalf of client and populations as social work change agents in organizations and communities.
4	Teach skills that enhance students' ability to motivate, communicate, change and support healthy functioning in groups, teams, organizations and community settings and to respond to the needs of diverse and multicultural populations.
5	Provide the means to assess students' strength-based leadership skills and support development of a plan to augment their leadership skill.

V. COURSE FORMAT / INSTRUCTIONAL METHODS

Lectures, interactive discussions, experiential exercises, role plays, videos, power-point presentations, overheads, instrumentation and guest lectures will comprise the delivery format for the course. The course will be taught from the perspective that students will be engaged throughout their lives in organizational contexts and that understanding leadership will be useful, whether they are internal employees, managers or directors or external advocates or consultants attempting to affect the setting and the community. This practical orientation drives the structure of the course which will involve experiencing and participating in activities that provide insights, knowledge and practical skills about leadership in organizations and in social service contexts.

The lectures are designed to supplement and go beyond the assigned readings. Questions about the reading and lectures are welcomed. Expect the lectures, discussions, activities and so forth to extend, provide insight, and employ actual examples from both the instructor and students experiences in field placements and other settings. The application of these modalities will also emphasize the relevance to the students concentration.

VI. STUDENT LEARNING OUTCOMES

Student learning for this course relates to one or more of the following ten social work core competencies:

	Social Work Core Competencies	SOWK 611	Course Objective
1	Professional Identity	*	1,5
2	Ethical Practice	*	3

3	Critical Thinking	*	1,5
4	Diversity in Practice	*	1,3,4
5	Human Rights & Justice	*	2,3
6	Research Based Practice	*	1,4
7	Human Behavior	*	1,4,5
8	Policy Practice	*	2,3
9	Practice Contexts	*	2,3,4
10	Engage, Assess, Intervene, Evaluate	*	1,3,4

* Highlighted in this course

The following table explains the highlighted competencies for this course, the related student learning outcomes, and the method of assessment.

Competencies/ Knowledge, Values, Skills	Student Learning Outcomes	Method of Assessment
Professional Identity —Identify as a professional social worker and conduct oneself accordingly.	Practice personal reflection and self-correction to ensure	Assignment 1 & 2
Social workers competent in Professional Identity:	continual professional development.	
 Serve as representatives of the profession, its mission, and its core values. Know the profession's history. 	Demonstrate professional demeanor in behavior, appearance, and communication.	Oral Presentation
Commit themselves to the profession's enhancement and to their own	Engage in career-long learning.	Assignment 1 & 2
professional conduct and growth.	Use supervision and consultation.	Assignments 1-3
Ethical Practice —Apply social work ethical principles to guide professional practice.	Recognize and manage personal values in a way that allows professional values to	Assignments 1-3
Social workers competent in Ethical Practice:	guide practice. Make ethical decisions by applying standards of the	Class Assignment (ungraded)
Fulfill their obligation to conduct themselves ethically and to engage in ethical decision-making.	National Association of Social Workers Code of Ethics.	(
Are knowledgeable about the value base of the profession, its ethical standards, and		
relevant law.	Apply strategies of ethical reasoning to arrive at principled decisions.	Class Assignment (ungraded)

Critical Thinking —Apply critical thinking to inform and communicate professional judgments. Social workers competent in Critical Thinking:	Distinguish, appraise, and integrate multiple sources of knowledge, including research-based knowledge, and practice wisdom.	Assignment 3
 Are knowledgeable about the principles of logic, scientific inquiry, and reasoned discernment. Use critical thinking augmented by creativity and curiosity. Understand that critical thinking also requires the synthesis and communication of relevant information. 	Demonstrate effective oral and written communication in working with individuals, families, groups, organizations, communities, and colleagues.	Oral Presentation
Diversity in Practice - Engage diversity	Decomize the extent to which a	Assignment 2
Diversity in Practice —Engage diversity and difference in practice.	Recognize the extent to which a culture's structures and	Assignment 3
Social workers competent in Diversity in Practice:	values may oppress, marginalize, alienate, or create or enhance privilege	
Understand how diversity characterizes and shapes the human experience and is critical to the formation of identity. Recognize that the dimensions of diversity reflect intersectionality of multiple factors including age, class, color,	and power. Gain sufficient self-awareness to eliminate the influence of personal biases and values in working with diverse groups.	Assignment 3
culture, disability, ethnicity, gender, gender identity and expression, immigration status, political ideology, race, religion, sex, and sexual orientation.	Recognize and communicate understanding of the importance of difference in shaping life experiences.	Assignment 3
Appreciate that, as a consequence of difference, a person's life experiences may include oppression, poverty, marginalization, and alienation as well as privilege, power, and acclaim.		

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Research Based Practice —Engage in research-informed practice and practice-informed research.	Use research evidence to inform practice.	Assignments 1-3 and Oral Presentation
Social workers competent in Research Based Practice:		
Use practice experience to inform research, employ evidence-based interventions, evaluate their own practice, and use research findings to improve practice, policy, and social service delivery. Comprehend quantitative and qualitative research and understand scientific and ethical approaches to building knowledge.		
Human Behavior—Apply knowledge of human behavior and the social environment.	Critique and apply knowledge to understand person and environment.	Assignments 1-3
Social workers competent in Human Behavior:	environment.	
 Are knowledgeable about human behavior across the life course; the range of social systems in which people live; and the ways social systems promote or deter people in maintaining or achieving health and well-being. Apply theories and knowledge from the liberal arts to understand biological, social, cultural, psychological, and spiritual development. 		
Practice Contexts—Respond to contexts that shape practice.	Provide leadership in promoting sustainable changes in	Assignments 1-3 and Oral Presentation
Social workers competent in Practice Contexts:	service delivery and practice to improve the quality of	
 Are informed, resourceful, and proactive in responding to evolving organizational, community, and societal contexts at all levels of practice. Recognize that the context of practice is dynamic, and use knowledge and skill to respond proactively. 	social services.	

Engage, Assess, Intervene, Evaluate—Engage, assess, intervene, and evaluate with individuals, families, groups, organizations and communities.	Engagement: 1. Substantively and affectively prepare for action with individuals, families,	Assignments 1-3 and Oral Presentation
Social workers competent in the dynamic and interactive processes of Engagement, Assessment, Intervention, and Evaluation apply the following knowledge and skills to practice with individuals, families, groups, organizations, and communities. Identifying, analyzing, and implementing	 groups, organizations, and communities. 2. Use empathy and other interpersonal skills. 3. Develop a mutually agreed-on focus of work and desired outcomes. 	
evidence-based interventions designed to achieve client goals	4.	
to achieve client goals	 Intervention: 5. Initiate actions to achieve organizational goals. 6. Implement prevention interventions that enhance client capacities. 7. Help clients resolve problems. 8. Negotiate, mediate, and advocate for clients. 9. Facilitate transitions and endings. 	Assignments 1-3 and Oral Presentation
	Evaluation: Critically analyze, monitor, and evaluate interventions.	Assignments 1-3 and Oral Presentation

VII. COURSE ASSIGNMENTS, DUE DATES & GRADING

Assignment	Due Date	% of Final Grade
Assignment 1 - Strength Based Analysis	Week 7	20%
Assignment 2 - Group Oral Presentation	UNITS 9-15	20%
Assignment 3 - Leadership Development and Self-Efficacy Plan	Week 11	20%
Assignment 4- Leadership Approaches & Application	Final Week	30%
Class Participation	Ongoing	10%

Each of the major assignments is described below.

Assignment 1: Strength Based Analysis (20%)

In assignment 1, you will create your strength based leadership profile identifying strengths you wish to augment, areas you wish to improve and weaknesses to eliminate. An array of inputs will inform this

analysis, including results from the various assessments you took and the views you obtained from others in the 360 feedback process.

Due: October 17, 2014 (Week 7)

This assignment relates to student learning outcomes 1, 2, 3, 4, 5, 7, 8, 11,& 14

Assignment 2: Group Oral Presentation (20%)

Students will form teams. Teams are typically comprised of three to five students (depending on the size of the class, team size may vary). Each team is to decide on a topic relevant to the course. A list of topics is included at the end of the syllabus to stimulate your thinking about the presentation. You are by no means limited to the topics on the list and it is strongly recommend you follow your specific interests about leadership. Class time will be devoted to having you meet with your groups and prepare for the presentation. I will circulate among the groups and help you with the creation and development of your presentation. Team presentations typically run five to seven minutes per member. Each team member must contribute to the development of the presentation and participate in the presentation; no free riding! The presentation must inform the class about some topic relevant to leadership (note: please avoid using the topic of power in the oral presentation; your knowledge of power was already assessed in the midterm). We will discuss this further in class. Instructor approval is required for your presentation. Teams ordinarily present during class Units 9-15, but your instructor will provide specific timelines. Oral presentations will be evaluated on the basis of being prepared, informative and delivered in a manner, which holds the interest of the audience.

Some ideas to stimulate your thoughts on leadership topics for the team oral presentations:

Transformational leadership Authentic leadership Servant leadership Leadership and the creation of community organizations Leaders and core groups Leadership at different stages of organization development or life cycles Leading teams Transformational vs. transactional leadership Leadership and developing a vision Leadership and inspiring followers to help enact the vision Leadership in cutback milieus or other crisis	 Leading large agencies, leading small ones, contrasting leadership of large & small agencies Leadership in public, private, public vs. private etc. Transition of leadership Leadership challenges in the 21st century Leadership and ethnicity, race, age, gender, culture, other characteristics (this can involve looking at leaders along these dimensions or looking at the cross sectional issues, such as a younger person leading and older person or vice versa, educational discrepancies between leaders and follows, ethnic and racial differences among leaders and followers and so forth) Emotional Intelligence
Leadership during emergencies	Leadership and ethics
Leadership of social agencies during a disaster	Leadership and politics
Leading the turn around of an organization	Succession of leadership
Leading volunteers	Terms of the succession of leadership
Leading a diverse work force	Executive development
The leader's role in change	Leadership in emerging markets or developing
Leading change	countries
Leading social movements	Global leadership

Due: October 31 – December 12, 2014

This assignment relates to student learning outcomes 2, 9, 13, 15, 16, 17 & 18

Assignment 3: Leadership Development and Self-Efficacy Plan (20%)

In assignment 3, you will create a personal plan for developing yourself as a current or future leader and/or increasing your self-efficacy within your chosen concentration or field of practice. Keep in mind that a leader does not have to have a title or play a particular role. Many significant decisions made and actions taken are by individuals in informal leadership capacities.

Due: November 14, 2014

This assignment relates to student learning outcomes 1, 2, 3, 5, 6, 8, 11, 12, & 16,

Assignment 4: Leadership Approaches & Application (30%)

The final assignment is an analysis of the leadership approach (es) that you feel are most important to the social work profession and to your concentration. Section 2, Power Analysis, requires you to examine your sources of power and its application in your internship/work environments. Finally, you will select one area of application to discuss, working with or leading teams, resolving conflicts, communicating more effectively, and working with diverse and multicultural populations.

Due: December 19, 2014

This final assignment relates to student learning outcomes . 1, 3, 4, 5, 8, 10, 13, 14, 15, 16, 17 & 18

Note: Written assignments will be evaluated on the quality of the ideas presented and the ability to use and cite pertinent literature correctly (use APA publication manual, 6th ed.). Written assignments should be clear and concise, well organized, and reflect an integrated understanding of the reading assignments, lectures, outside sources of literature and relevant experiences and information. Students should consult publications of current research and theory to support ideas.

Class Participation (10%)

Students are expected to contribute to the development of a positive learning environment and to demonstrate their learning through written and oral assignments and through active, oral class participation. Class participation should consist of active, meaningful, thoughtful, and respectful participation based on having completed required and independent readings and assignments prior to class. When in class, students should demonstrate their understanding of the material and be prepared to offer comments or reflections about the material, or alternatively, to have a set of thoughtful questions about the material. Students are expected to participate and complete in-class exercises. These exercises are used to stimulate discussion, encourage critical thinking, reinforce social work values and concretize concepts.

Students are further expected to complete assignments on or before the due date and notify the instructor if they are having difficulty comprehending the course material or keeping up with the assignments. Failure to meet these expectations will result in the reduction of grades. Class participation and completion of related mini-exercises used to stimulate discussion, encourage critical thinking, and reinforce social work values and concretize concepts.

Using instant messaging during class times to carry on conversations with other students unrelated to the course material will not be tolerated.

4 po	int scale	100 p	oint scale
3.85 – 4	A	93 – 100	А
3.60 - 3.84	A-	90 – 92	A-
3.25 – 3.59	B+	87 – 89	B+
2.90 - 3.24	В	83 – 86	В
2.60 – 2.87	В-	80 – 82	В-
2.25 – 2.50	C+	77 – 79	C+
1.90 – 2.24	С	73 – 76	С
		70 – 72	C-

Class grades will be based on the following:

USC School of Social Work Grading Standards

Within the School of Social Work, grades are determined in each class based on the following standards which have been established by the faculty of the School:

1) Grades of A or A- are reserved for student work which not only demonstrates very good mastery of content but which also shows that the student has undertaken a complex task, has applied critical thinking skills to the assignment, and/or has demonstrated creativity in her or his approach to the assignment. The difference between these two grades would be determined by the degree to which these skills have demonstrated by the student.

(2) A grade of B+ will be given to work which is judged to be very good. This grade denotes that a student has demonstrated a more-than-competent understanding of the material being tested in the assignment.

(3) A grade of B will be given to student work which meets the basic requirements of the assignment. It denotes that the student has done adequate work on the assignment and meets basic course expectations.

(4) A grade of B- will denote that a student's performance was less than adequate on an assignment, reflecting only moderate grasp of content and/or expectations.

(5) A grade of C would reflect a minimal grasp of the assignments, poor organization of ideas and/or several significant areas requiring improvement.

(6) Grades between C- to F will be applied to denote a failure to meet minimum standards, reflecting serious deficiencies in all aspects of a student's performance on the assignment.

VIII. REQUIRED AND SUPPLEMENTARY INSTRUCTIONAL MATERIALS & RESOURCES

Required Textbooks

Rath, T., & Conchie, B. (2008). Strengths based leadership: Great leaders, teams, and why people follow. New York: Gallup Press.

(Instructor Note: **This text must be purchased new!** The text contains a code and the identification of a website, where you will be asked to take an assessment that lasts about 30 minutes. Upon completing the assessment, you will be provided with an analysis of your major

leadership strengths and suggestions for augmenting the strengths. You will use this information in class.

Hughes, R. L., Ginnett, R. C., & Curphy, G. J. (2012). *Leadership: Enhancing the lessons of Experience* (7th ed.). Boston: McGraw-Hill Irwin.

Northouse, P. G. (2013). Leadership: Theory and practice (6th ed.). Thousand Oaks, CA: Sage.

Required Articles and Readings

There are required and recommended readings that are assigned and may be found on ARIES (see below) Also, your instructor may assigned and recommend additional readings throughout the course.

The assigned readings, other than the required texts, can be obtained through our Library ARIES system

https://usc.ares.atlas-sys.com/ares/

Once logged into ARES, students should search by using the Lead Faculty instructor name Prof. Murali Nair, rather than the actual instructor's name. Students should also be able to find the readings by searching by department or course number: SOWK 611.

The following information should be useful to those who have never used ARES before:

ARES uses USC's authentication system to allow access to reserves materials and courses. First time users can access ARES by logging in with your USC username and email password followed by filling out a brief one-time information form. Your USC username is the same as the e-mail username assigned to every enrolled USC student, as well as every staff and faculty. The username is everything before the @ symbol in your USC email address.

After you login into ARES, you need to search for the class you want to add. There are two ways to search. First, under the **Student Tools** menu on the lefthand side of the screen, click on **Search Classes**. On the subsequent page, click on the appropriate drop-down menu to select by Department, Instructor (easiest method), or Course Number. **Note:** If you select Class Name under Course Number, you will need to know the title of your class as found on the class syllabus or in the <u>USC Schedule of Classes</u>. Once you locate the class, click on **Go** and on the subsequent page click the **Add Class** link located to the left of the search results to add the class you need. After you are finished searching, click on **Main Menu** and you will see all the classes you have added.

Required Websites

Please bookmark the following two sites:

California Social Welfare Archives http://www.usc.edu/libraries/archives/arc/libraries/cswa/index.html

Social Work Hall of Distinction http://www.socialworkhallofdistinction.org

ARES

https://usc.ares.atlas-sys.com/help.shtm

Recommended Readings

Brody, R. & Nair, M. (2014). Effectively Leading Human Service Organizations (4th Edition). Thousand Oaks, CA: Sage.

Recommended Guidebook for APA Style Formatting

American Psychological Association (2009). *Publication Manual of the American Psychological Association* (6th ed.). Washington: APA.

Szuchman, L. T., & Thomlison, B. (2007). *Writing with style: APA style for social work* (3rd ed.). New York, NY: Wadsworth Publishing Company. (Instructor Note: This is an e-book that you can purchase for approximately \$20.00 at: <u>https://www.ichapters.com/tl1/en/US/storefront/ichapters?cmd=catProductDetail&showAddButton</u> <u>=true&ISBN=978-0-495-09883-6</u>)

The Elements of Style
<u>http://www.bartleby.com/141/</u>.
(Instructor Note: A rule book for writing.)

USC Guide to Avoiding Plagiarism

http://www.usc.edu/student-affairs/student-conduct/ug_plag.htm.

Recommended Websites

National Association of Social Workers http://www.naswdc.org

California Social Welfare Archives http://www.usc.edu/libraries/archives/arc/libraries/cswa/index.php

The Leader to Leader Institute: <u>http://leadertoleader.org/</u>

The Center for Creative Leadership: <u>http://www.ccl.org/leadership/index.aspx</u>

The Greenleaf Center for Servant-Leadership: <u>http://www.greenleaf.org/</u> Being First, Inc.: <u>http://www.beingfirst.com/</u>

Course Overview

	Course Overview	
Unit		Assignments
	Introduction to Leadership	
1	Introductions	
	Explanation of syllabus and required assignments	
	Historical overview of leadership	
	Leadership in social work	
Part 2:	Personal Leadership and Applications	
2	 Definitions and conceptual frameworks 	
-	•	
	Assessing leadership	
	Developing leaders	
	Strength based leadership	
3	Theories and applications of leadership: Transformational leadership, Full Range Leadership, Authentic leadership and Servant leadership	
4	Leadership, values and ethics	Complete Ethics
		Assessment in Northouse
Part 3:	Interpersonal Leadership	
5	Leadership and self-awareness	Complete SBL Assessment
	✓ Strength based leadership	Bring Results and
		Information to Class
6	Emotional intelligence, motivation, and communication	Complete Emotional Intelligence Assessment
7	Power and influence:	Due: Assignment 1:
	The sources of power, gaining power and using power effectively and ethically	Strength Based Analysis
	Implications for empowerment	
Part 4:	Group and Team Leadership	
8	Theories and applications of leadership: Path goal, the leadership grid and introduction to contingency approaches	
9	Team building: Group dynamics, participation and group decision making	Due: Assignment 2: Team Presentations Begin Units 9-15
10	Leadership, diversity and culture	
Part 5:	Organization and Community Leadership	
11	Theories and applications of leadership: Trait,	Due: Assignment 3: Leadership Development
	psychodynamic, and Leader Member Exchange (LMX)	& Self-Efficacy Plan
12	Theories and applications of Leadership: Situational applications and montaring	
Dort C	approaches, delegating, coaching and mentoring	
	Enduring Issues and Themes in Leadership	
13	Women and leadership	
14	Causes of conflict and conflict resolution, leading change in organizations, causes and social movements	

Assignments

Unit Topics

December 13-16: STUDY DAYS / NO CLASSES

Due: Assignment 4 – December 19, 2014 - Leadership Approaches & Application

Course Schedule—Detailed Description Part 1: Introduction to Leadership

Where leadership is Found: Case Advocacy, Policy Advocacy, Leading and Managing Groups and Teams, Organizations, and Community Organizing

Unit 1: Introduction to	l eadershin an	d Historical	Overview
	Leaver ship an	u maturicai	

September 5, 2014

Topics

- Introductions
- Explanation of syllabus and required assignments
- Historical overview of leadership and leadership in social work

This Unit relates to course objective 1.

Required Readings

- Hughes, R. L., Ginnett, R. C., & Curphy, G. J. (2012). What do we mean by leadership. In *Leadership: Enhancing the lessons of Experience* (7th ed., Chapter 1 pp. 2-42). Boston: McGraw-Hill Irwin.
- Lawler, J. (2007). Leadership in social work: A case of caveat emptor? *British Journal of Social Work,* 37, 123-141.
- Northouse, P. G. (2013). Introduction In *Leadership: Theory and practice* (6th ed.). Thousand Oaks, CA: Sage.
- Rank, M. G., & Hutchinson, W. S. (2000). An analysis of leadership within the social work profession. *Social Work Education, 16*(3), 487-502.
- Stotzer, R. L., & Tropman, J. E. (2006). Professionalizing social work at the national level: Women social work leaders, 1910-1982. *Journal of Women and Social Work, 21*(1), 9-27.

VIDEO:

- GREAT QUOTES FROM GREAT LEADERS HTTPS://WWW.YOUTUBE.COM/WATCH?V=QN8KGBWA0BY
- Great Leaders of the World Who Inspired the Humanity https://www.youtube.com/watch?v=gC9OKd96Gs8

How Great Leaders Inspire Action – TedTalk <u>http://www.ted.com/talks/simon_sinek_how_great_leaders_inspire_action</u>

Recommended Readings

- Fertig, R. D., & Rose, J. S. (2007). 100 years of social work at USC 1906-2006. Los Angeles: University of Southern California School of Social Work.
- Jansson, B. S. (2009). Making the American welfare state more humane—Past, present, and future. In *The Reluctant Welfare State: Engaging History to Advance Social Work Practice in Contemporary Society,* (6th ed., chap. 2). USA: Brooks/Cole Cengage Learning.
- Day, D. (2001). Leadership development: A review in context. Leadership Quarterly, 11(4), 581–613.

Part 2: Personal Leadership and Applications

Identifying What it Takes to Be a Leader

Unit 2: Assessing and Developing Leaders

September 12, 2014

Topics

- Definitions and conceptual frameworks
- Assessing leadership
- Developing leaders
- Strength based leadership

This Unit relates to course objectives 1 & 3.

Required Readings

- Hughes, R. L., Ginnett, R. C., & Curphy, G. J. (2012). Leader Development *Leadership: Enhancing the lessons of Experience* (7th ed., Chapter 2, pp. 43-87). Boston: McGraw-Hill Irwin.
- Hughes, R. L., Ginnett, R. C., & Curphy, G. J. (2012). Skills for developing yourself as a leader In *Leadership: Enhancing the lessons of Experience* (7th ed., Chapter 3, pp. 88-116). Boston: McGraw-Hill Irwin.
- Rath, T., & Conchie, B. (2008). Investing in your strengths In *Strengths based leadership: Great leaders, teams, and why people follow* (part 1, pp. 1-17). New York: Gallup Press.

Video:

EVERYDAY LEADERSHIP - DREW DUDLEY HTTPS://WWW.YOUTUBE.COM/WATCH?V=UAY6EAWKKME

FUNNY LEADERSHIP VIDEO - LEADERSHIP ANIMATION HTTPS://WWW.YOUTUBE.COM/WATCH?V=EYZVCEVA-IS

SIMON SINEK: WHY LEADERS EAT LAST <u>HTTPS://www.youtube.com/watch?v=ReRcHdeUG9Y</u>

Recommended Readings

Brody, R. & Nair, M. (2014). Leading the Organization in Effectively Leading Human Service Organizations (4th Edition pp. 3-18).Thousand Oaks, CA: Sage.

Key-Roberts, M (2014) Strengths-Based Leadership Theory and Development. Military Review. March-April 2014 (pp 5-13) Retrieved from:

http://usacac.army.mil/CAC2/MilitaryReview/Archives/English/MilitaryReview_20140430_art005.pdf

Packard, T (2014) Leadership and Performance in Human Services Organizations In Managing for Performance. Thousand Oaks, CA: Sage Publications. (Chapter 7-pp: 143-164)

Unit 3: Transformational, Full Range, Authentic and Servant Leadership

September 19, 2014

Topics

- Theories and applications of leadership:
 - Transformational leadership
 - ▼ Full Range Leadership
 - ▼ Authentic leadership
 - ▼ Servant leadership

This Unit relates to course objectives 1-5.

Required Readings

- Hughes, R. L., Ginnett, R. C., & Curphy, G. J. (2012). Leadership and Change In *Leadership: Enhancing the lessons of Experience* (7th ed. Chapter 14, pp. 556-606). Boston: McGraw-Hill Irwin.
- Hughes, R. L., Ginnett, R. C., & Curphy, G. J. (2012). *Leadership: Enhancing the lessons of Experience* (7th ed., pp. 169-172 & pp. 299-306). Boston: McGraw-Hill Irwin.
- Northouse, P. G. (2013). Transformational Leadership In *Leadership: Theory and practice* (6th ed. Chapter 9, pp. 185-218). Thousand Oaks, CA: Sage
- Northouse, P. G. (2013). Authentic Leadership In *Leadership: Theory and practice* (6th ed. Chapter 11, pp. 253-286). Thousand Oaks, CA: Sage
- Northouse, P. G. (2013). Servant Leadership In *Leadership: Theory and practice* (6th ed. Chapter 10, pp. 219-252). Thousand Oaks, CA: Sage

Videos:

LEADERS CARE - INSPIRATIONAL LEADERSHIP VIDEO https://www.youtube.com/watch?v=03o1JZ7c7gI

AUTHENTIC LEADERSHIP PROFILE- GANDHI HTTPS://WWW.YOUTUBE.COM/WATCH?V=HCHW11UUJEQ

SERVANT LEADERSHIP

HTTPS://WWW.YOUTUBE.COM/WATCH?V=ZHY95SY3RJC

SERVANT LEADERSHIP MOVIE CLIPS WWW.YOUTUBE.COM/WATCH?V=LABCGT5AN0M

Recommended Readings

Bishop, W. "Defining the Authenticity in Authentic Leadership". The Journal of Values Based Leadership Volume 6, Issue 1, Winter/Spring 2013. Pp. 71-78.

Fisher, E. (2005). Facing the challenges of outcomes measurement: The role of transformational leadership. Administration in Social Work, 29(4), 35–49.

- Mary, N. L. (2005). Transformational leadership in human service organizations. *Administration in Social Work*, *29*(2), 105-118.
- Misrahi, T., & Berger, C. S. (2005). A longitudinal look at social work leadership in hospitals: The impact of a changing health care system. *Health and Social Work, 30*(2), 155-165.

September 26, 2014

- Moynihan, D.P., Pandey, S. 7 Wright, B. "Setting the Table: How Transformational Leadership Fosters Performance Information Use". Journal of Public Administration Research and Theory Advance Access. May 9, 2011. pp. 1-22.
- O'Shea, P. G., Foti, R. J., Hauenstein, N. M. A., & Bycio, P. (2009). Are the best leaders both transformational and transactional? A pattern-oriented analysis. *Leadership, 5*(2), 237-260.

Spears, L. (2005). The understanding and practice of servant-leadership. International Journal of Servant-Leadership, 1(1), 29–45.

Tucker, B., & Russell, R. (2004). Influence of the transformational leader. Journal of Leadership & Organizational Studies, 10(4), 103–111.

Unit 4: Ethics

Topics

- Leadership
- Values
- Ethics

This Unit relates to course objectives 3 & 5

Required Readings

- Brown, M. E., Trevino, L. K., & Harrison, D. A. (2005). Ethical leadership: A social learning perspective for construct development and testing. *Organizational Behavior and Human Decision Processes*, 97, 117-134.
- Hughes, R. L., Ginnett, R. C., & Curphy, G. J. (2012). Leadership, Ethics and Values In *Leadership:* Enhancing the lessons of Experience (7th ed. Chapter 5, pp. 150-187). Boston: McGraw-Hill Irwin.
- Northouse, P. G. (2013). Leadership Ethics In *Leadership: Theory and practice* (6th ed. Chapter 16, pp. 423-452). Thousand Oaks, CA: Sage.
- Wark. L. "Ethical Standards for Human Service Professionals". Journal of Human Services; Oct2010, Vol. 30 Issue 1, pp 81-89.

Videos:

Apple CEO Tim Cook on Ethical Leadership

https://www.youtube.com/watch?v=3ygNKNaMv4c

CHEATING ETHICS LECTURE AT TEDX <u>HTTPS://WWW.YOUTUBE.COM/WATCH?V=TQC-WSKUQZ8</u>

WHY ARENT WE ALL GOOD SAMARITANS? <u>HTTPS://WWW.YOUTUBE.COM/WATCH?V=R3WYCXHTGD0</u>

Recommended Readings

Bagley, C. "The Ethical Leader's Decision Tree". Harvard Business Review. February 2003. Pp. 85-98.

- Rothschild, J., & Milofsky, C. (2006). The centrality of values, passions, and ethics in the nonprofit sector. Nonprofit Management and Leadership, 17(2), 137-143.
- Theoharis, G. (2010). Social justice educational leaders and resistance: Toward a theory of social justice leadership. *Education Administration Quarterly, 43*(2), 221-258.

NASW. (2008). Social Workers Code of Ethics. <u>https://www.socialworkers.org/pubs/code/code.asp</u>

Part 3: Interpersonal Leadership

How Do You Influence Others and How Do You Get Followers To Follow You?

Unit 5: Strength Based Leadership	October 3, 2014
Topics	
Leadership and self-awareness	
Strength based leadership	
This Unit relates to course objectives 1 & 5.	
Required Readings	

- Hughes, R. L., Ginnett, R. C., & Curphy, G. J. (2012). Leadership Behavior In *Leadership: Enhancing the lessons of Experience* (7th ed. Chapter 7, pp. 242-276). Boston: McGraw-Hill Irwin.
- Hughes, R. L., Ginnett, R. C., & Curphy, G. J. (2012). *Leadership: Enhancing the lessons of Experience* (7th ed., pp. 94-97). Boston: McGraw-Hill Irwin.
- Northouse, P. G. (2013). Skills Approach In *Leadership: Theory and practice* (6th ed. Chapter 3,. pp. 43-74). Thousand Oaks, CA: Sage
- Northouse, P. G. (2013). Style Approach In *Leadership: Theory and practice* (6th ed. Chapter 4, pp. 75-98). Thousand Oaks, CA: Sage.
- Rath, T., & Conchie, B. (2008). Strengths based leadership: Great leaders, teams, and why people follow (pp. 17-99, 101-235 & 239-245). New York: Gallup Press.
 (Instructor Note: Begin self paced reading of descriptions of the various strengths; e.g., read approximately 25+ pages per week over the next five weeks.)

Videos:

Leadership and Vision – Google Tech Talks https://www.youtube.com/watch?v=yK_fEX8WNf8

TOP 10 GREATEST SPEECHES FROM TV SHOWS https://www.youtube.com/watch?v=TcBCh9KC2mY

The Importance of leading in Community Service <u>https://www.youtube.com/watch?v=5OqqAKHfHv8</u>

Recommended Readings

Brokaw, L. Self-Awareness: A Key to Better Leadership. MIT Sloan Management Review. May 07, 2012. Pp. 18- 29

Welch, D.; Grossaint, K; Reid, K & Walker, C. "Strengths-based leadership development: Insight4s from expert coaches". Consulting Psychology Journal: Practice and Research, Vol 66(1), Mar 2014, 20-37.

Weyhrauch, W. S. (2010). Psychological strength training: Can it help employees enhance their wellbeing? *The Academy of Management Perspectives*, *24*(2), 82-83.

Unit 6: Emotional Intelligence, Motivation and Communication	October 10, 2014
Topics	

- Emotional intelligence
- Motivation
- Communication

This Unit relates to course objectives 2, 3, 4 & 5.

Required Readings

- Hughes, R. L., Ginnett, R. C., & Curphy, G. J. (2012). Motivation, Satisfaction and Performance In Leadership: Enhancing the lessons of Experience (7th ed. Chapter 9, pp. 317-389). Boston: McGraw-Hill Irwin.
- Hughes, R. L., Ginnett, R. C., & Curphy, G. J. (2012). In *Leadership: Enhancing the lessons of Experience* (7th ed., pp. 436-444, pp. 220-229 & pp. 277-296). Boston: McGraw-Hill Irwin.
- Northouse, P. G. (2013). Emotional Intelligence In *Leadership: Theory and practice* (6th ed., pp. 27-28). Thousand Oaks, CA: Sage.

Rath, T., & Conchie, B. (2008). *Strengths based leadership: Great leaders, teams, and why people follow.* New York: Gallup Press. (Instructor Note: Continue self-paced reading of strength descriptions).

Videos:

EMOTIONAL INTELLIGENCE AND LEADERSHIP- TED TALK <u>HTTPS://www.youtube.com/watch?v=0k8TcF-3ofY</u>

Simon Sinek: Why Leaders Eat Last https://www.youtube.com/watch?v=ReRcHdeUG9Y

John Maxwell: The five levels of Leadership https://www.youtube.com/watch?v=aPwXeg8ThWI

Recommended Readings

Fisher, E. A. (2009). Motivation and leadership in social work management: A review of theories and related studies. *Administration in Social Work, 33*(4), 347-367.

- Goleman, D., & Boyatzis, R. (2008). Social Intelligence and the Biology of Leadership. Boston, MA: Harvard Business Publishing.
- Ellemers, N., DeGilder, D., Haslam, S. A. (2004). Motivating individuals and groups at work: A social identity perspective on leadership and group performance. *Academy of Management Review*, *29*(3), 459-478.
- Schepers, C., De Gieter, S., Pepermans, R. Due Bois, C., Caers, R., & Jegers, M. (2005). How are employees of the nonprofit sector motivated: A research need. *Nonprofit Management and Leadership, 16*(2), 191-208.
- Wallach, V. A., & Mueller, C. W. (2006). Job characteristics and organizational predictors of psychological empowerment among paraprofessionals within human service organizations: An exploratory study. Administration in Social Work, 30(1), 93-115.

Unit 7: Power and Influence, Implications for Empowerment

October 17, 2014

Topics

- Power and Influence:
 - **v** The sources of power, gaining power and using power effectively and ethically
- Implications for empowerment

This Unit relates to course objectives 2,3, & 4.

Required Readings

- Hughes, R. L., Ginnett, R. C., & Curphy, G. J. (2012).Power and Influence In *Leadership: Enhancing the lessons of Experience* (7th ed. Chapter 4, pp. 117-149). Boston: McGraw-Hill Irwin.
- Hughes, R. L., Ginnett, R. C., & Curphy, G. J. (2012). *Leadership: Enhancing the lessons of Experience* (7th ed. pp. 676-682 & pp. 355-360). Boston: McGraw-Hill Irwin.

Northouse, P. G. (2013). *Leadership: Theory and practice* (6th ed., pp. 9-11). Thousand Oaks, CA: Sage.

Sager, J. S. (2008). Sources of interpersonal and organizational power. In J. Rothman, J. L. Erlich, & J. E. Tropman (Eds.), *Strategies of community organization* (7th ed., pp. 425-446). Peosta, IA: Eddie Bowers Publishing Company.

Video:

EMPOWERING RISING LEADERS – TED TALK <u>HTTPS://www.youtube.com/watch?v=o-v7E8WK2Iw</u>

HOW GREAT LEADERS INSPIRE ACTION <u>HTTPS://www.youtube.com/watch?v=qp0HIF3SFI4</u>

SCIENCE OF PERSUASION - TED TALK <u>HTTPS://www.youtube.com/watch?v=cFdCzN7RYbw</u>

Recommended Readings:

Clolery, P. The Non Profit Times' 2013 Power and Influence Top 50. The Non Profit Times. August 20, 2013. http://www.thenonprofittimes.com/wp-content/uploads/2013/08/8-1-13 Top50 SR.pdf



Lunenburg, F. C. Power and Leadership: An Influence Process. International Journal of Management, Business, and Administration. Vol. 15, N. 1. 2012. Pp. 1-11.

Hollenbeck, G., McCall, M., & Silzer, R. (2006). Leadership competency models. Leadership Quarterly, 17, 398–413.

Part 4: Group and Team Leadership

The Effective Use of Groups and Teams

Unit 8: Path Goal, Leadership Grid and Contingency Approaches October 24, 2014

Topics

- Theories and applications of leadership:
 - ▼ Path goal
 - ▼ The leadership grid
 - ▼ Introduction to contingency approaches

This Unit relates to course objectives 1, 4, & 5. .

Required Readings

- Hughes, R. L., Ginnett, R. C., & Curphy, G. J. (2012). *Leadership: Enhancing the lessons of Experience* (7th ed., pp. 242-254 & pp. 535-548). Boston: McGraw-Hill Irwin.
- Northouse, P. G. (2013). Style Theory In *Leadership: Theory and practice* (6th ed. Chapter 4, pp. 69-88). Thousand Oaks, CA: Sage
- Northouse, P. G. (2013). Contingency Theory In *Leadership: Theory and practice* (6th ed. Chapter 6, pp. 123-136). Thousand Oaks, CA: Sage
- Northouse, P. G. (2013). Path Goal Theory In *Leadership: Theory and practice* (6th ed. Chapter 7, pp. 137-160). Thousand Oaks, CA: Sage

Videos:

EXERCISES TO DEVELOP YOUR LEADERSHIP SKILLS <u>HTTPS://www.youtube.com/watch?v=HmngLfNAhCQ</u>

EXECUTIVE PEER GROUP - HOW TO DEVELOP YOUR LEADERSHIP SKILLS <u>HTTPS://www.youtube.com/watch?v=ttrHYXiCNcM</u>

PATH-GOAL THEORY CASE STUDY <u>HTTPS://www.youtube.com/watch?v=dzVwnPj_na8</u>

Recommended Readings

Aarons, G, Hurlburt, M & Hortwitz, S. Advancing a Conceptual Model of Evidence-Based Practice in Public Sectors. Administrative Policy in Mental Health (2011) 38: 4-23



- Leister, A; Borden, D. & Fiedler, F. Validation of Contingency Model Leadership Training: Leader Match. Academy of Management Journal. September 1, 1977 vol. 20 no. 3, pp. 464-470
- House, R. J., & Mitchell, T. R. (1974). Path-goal theory of leadership. Journal of Contemporary Business, 3, 81–97.
- Stinson, J & Johnson, T. The Path-Goal Theory of Leadership: A Partial Test and Suggested Refinement. Academy of Management Journal. June 1, 1975 vol. 18 no. 2. pp. 242-252

Unit 9: Team Building and Participation Topics

October 31, 2014

- Team building
 - ▼ Group dynamics, effective teams
 - **v** Participation and group decision making

This Unit relates to course objectives 1& 4.

Required Readings

- Hughes, R. L., Ginnett, R. C., & Curphy, G. J. (2012). Groups, Teams and their Leadership In *Leadership: Enhancing the lessons of Experience* (7th ed. Chapter 10, pp. 390-435). Boston: McGraw-Hill Irwin.
- Hughes, R. L., Ginnett, R. C., & Curphy, G. J. (2012). *Leadership: Enhancing the lessons of Experience* (7th ed., pp. 306-313). Boston: McGraw-Hill Irwin.
- Hughes, R. L., Ginnett, R. C., & Curphy, G. J. (2012). *Leadership: Enhancing the lessons of Experience* (7th ed., pp. 444-456, pp. 669-675 & pp. 523-530). Boston: McGraw-Hill Irwin.
- Northouse, P. G. (2013). Team Leadership In *Leadership: Theory and practice* (6th ed. Chapter 12, pp. 287-318). Thousand Oaks, CA: Sage.
- Rath, T., & Conchie, B. (2008). Strengths based leadership: Great leaders, teams, and why people follow. New York: Gallup Press. (Instructor Note: Continue self-paced reading of strength descriptions).

Videos:

LEADERSHIP LESSONS FROM DANCING GUY <u>HTTPS://www.youtube.com/watch?v=FW8amMCVAJQ</u>

CLUSTER LEADERSHIP- TED TALK <u>HTTPS://www.youtube.com/watch?v=256CdSgr9UE</u>

LEAD LIKE THE GREAT CONDUCTORS – TED TALK <u>HTTPS://www.youtube.com/watch?v=R9g3Q-qvtss</u>

November 7, 2014

Recommended Readings

- Betts, S. C., & Santoro, M. D. (2007). Integrating leadership theories and team research: A conceptual framework based on level of analysis and type of control. *Journal of Organizational Culture, Communications and Conflict, 11*(1), 1-17.
- Bronstein, L. R. (2003). A model for interdisciplinary collaboration. *National Association of Social Workers, Inc., 48*(3), 297-306.
- Carson, J. B., Tesluk, P. E., & Marrone, J. A. (2007). Shared leadership in teams: An investigation of antecedent conditions and performance. *Academy of Management Journal*, *50*(5), 1217-1234.

Moran, P. Jacobs, C. Bunn, A., & Bifulco, A. (2006). Multi-agency working: Implications for an earlyintervention social work team. *Child and Family Social Work, 12*, 143-151.

Somech, A. (2006). The effects of leadership style and team process on performance and innovation in functionally heterogeneous teams. *Journal of Management, 32*(1), 132-157.

Unit 10: Diversity and Culture

Topics

Leadership, diversity and culture

This Unit relates to course objectives 2 & 4.

Required Readings

- Hughes, R. L., Ginnett, R. C., & Curphy, G. J. (2012). *Leadership: Enhancing the lessons of Experience* (7th ed., pp. 502-512). Boston: McGraw-Hill Irwin.
- Northouse, P. G. (2013). Culture and Leadership In *Leadership: Theory and practice* (6th ed. Chapter 15, pp. 383-422). Thousand Oaks, CA: Sage
- Schwartz, R. H., Tiamiyu, M. F., & Dwyer, D. J. (2007). Social worker hope and perceived burnout: The effects of age, years of practice, and setting. *Administration in Social Work, 31*(4), 103-120.
- Tourish, D., & Tourish, N. (2010). Spirituality at work, and its implications for leadership and followership: A post-structuralist perspective. *Leadership*, 6(2), 207-224.

Videos:

Leadership in Cross-Cultural Environments https://www.youtube.com/watch?v=jPFbvN75Y2w

Cross Cultural Differences- Clip from Seinfeld, Season 5 finale - 'The Opposite' https://www.youtube.com/watch?v=ZlcFB0NZHLo

SURPRISING WAYS TO OFFEND PEOPLE IN OTHER COUNTRIES <u>HTTPS://www.youtube.com/watch?v=UTE0G9amZNk</u>

Recommended Readings

Eagly, A & Chin, J. Diversity and leadership in a changing world. American Psychologist, Vol 65(3),

Apr 2010, 216-224.

- Romero, E. (2005). The effect of Hispanic ethnicity on the leadership process. International Journal of Leadership Studies, 1, 86–101.
- Wang, P., Lawler, J. J., & Shi, K. (2010). Work-family conflict, self-efficacy, job satisfaction and gender: Evidence from Asia. *Journal of Leadership and Organizational Studies, 17*(3), 298-308.
- Yip, J., Twohill, E., Ernst, C., & Munusamy, V. P. (2010). Leadership in faith-based nonprofits: The power of identity boundaries to bind and blind. *Nonprofit Management and Leadership, 20*(4), 461-472.

Part 5: Organization and Community Leadership

How to Lead in Organizational and Community Settings

Unit 11: Trait, Psychodynamic and Leader Member Exchange November 14, 2014 Topics

- Theories and applications of leadership:
 - ▼ Trait
 - ▼ Psychodynamic
 - Leader Member Exchange (LMX)

This Unit relates to course objectives 1, 4, & 5.

Required Readings

- Hughes, R. L., Ginnett, R. C., & Curphy, G. J. (2012). Leadership Attributes In *Leadership: Enhancing the lessons of Experience* (7th ed. Chapter 6, pp. 188-241). Boston: McGraw-Hill Irwin.
- Hughes, R. L., Ginnett, R. C., & Curphy, G. J. (2012). The Dark Side of Leadership In *Leadership: Enhancing the lessons of Experience* (7th ed. Chapter 15, pp. 607-656). Boston: McGraw-Hill Irwin.
- Hughes, R. L., Ginnett, R. C., & Curphy, G. J. (2012). *Leadership: Enhancing the lessons of Experience* (7th ed., pp. 520-523). Boston: McGraw-Hill Irwin.
- Northouse, P. G. (2013). Trait Approach In *Leadership: Theory and practice* (6th ed. Chapter 2, pp. 19-42). Thousand Oaks, CA: Sage.
- Northouse, P. G. (2013). Leader-Member Exchange Theory In *Leadership: Theory and practice* (6th ed. Chapter 8, pp. 161-184). Thousand Oaks, CA: Sage.
- Northouse, P. G. (2013). Psychodynamic Approach In *Leadership: Theory and practice* (6th ed. Chapter 13, pp. 319-348). Thousand Oaks, CA: Sage.
- Rath, T., & Conchie, B. (2008). Strengths based leadership: Great leaders, teams, and why people follow. New York: Gallup Press. (Instructor Note: Continue self-paced reading of strength descriptions).

Videos:

Leader Member Exchange Theory https://www.youtube.com/watch?v=Jie93QkqOuw

LEADERSHIP: TRAIT VS PATH-GOAL <u>HTTPS://www.youtube.com/watch?v=F116UPXWK-I</u>

PSYCHODYNAMIC APPROACH TO LEADERSHIP <u>HTTPS://www.youtube.com/watch?v=DnGJUSjKfk4</u>

Recommended Readings

- Cluley, R. (2008). The psychoanalytic relationship between leaders and followers. *Leadership, 4*(2), 201-212.
- Eeden, R; Cilliers, F & Deventer, V. Leadership Styles and Associated Personality Traits. South African Journal of Psychology. June 2008 vol. 38 no. 2. pp. 253-267
- Schyns, B., Maslyn, J. M., & Weibler, J. (2010). Understanding the relationship between span of control and subordinate consensus in leader-member exchange. *European Journal of Work and Organizational Psychology*, *19*(3), 388-406.
- Wayne, S.; Shore, L. & Liden, R. Perceived Organizational Support and Leader-Member Exchange: A Social Exchange Perspective. Academy of Management Journal, February 1, 1997 vol. 40 no. 1 82-111

Unit 12: Situational Leadership, Delegating and Coaching November 21, 2014

Topics

- Theories and applications of leadership:
 - ▼ Situational approaches
 - ▼ Delegating
 - Coaching and mentoring

This Unit relates to course objectives . 1, 4, & 5.

Required Readings

- Hughes, R. L., Ginnett, R. C., & Curphy, G. J. (2012). The Situation In *Leadership: Enhancing the lessons of Experience* (7th ed. Chapter 12, pp. 473-519). Boston: McGraw-Hill Irwin.
- Hughes, R. L., Ginnett, R. C., & Curphy, G. J. (2012). *Leadership: Enhancing the lessons of Experience* (7th ed., pp. 530-535 & pp. 457-469). Boston: McGraw-Hill Irwin.
- Northouse, P. G. (2013). Situational Approach In *Leadership: Theory and practice* (6th ed. Chapter 5, pp. 99-122). Thousand Oaks, CA: Sage
- Schmid, H. (2006). Leadership styles and leadership change in human and community service organizations. *Nonprofit Management and Leadership, 17*(2), 179-194.

Video:

Ted Talk: How Great Leaders Inspire Action http://www.ted.com/talks/simon_sinek_how_great_leaders_inspire_action.html

TED TALK: A LEADERSHIP STYLE THAT WORKS FOR ALL <u>HTTPS://www.youtube.com/watch?v=30i6UExPoKg</u>

SITUATIONAL LEADERSHIP - RABBIT AND TURTLE <u>HTTPS://WWW.YOUTUBE.COM/WATCH?v=NUGDw3S_FGE</u>

Recommended Readings

- Boyatzis, R.; Smith, M. & Blaize, N. Developing Sustainable Leaders Through Coaching and Compassion. Academy of Management: Learning and Educaiton. March 1, 2006 vol. 5 no. 1, pp. 8-24
- Graeff, C. The Situational Leadership Theory: A Critical View. Academy of Management Review. *April 1, 1983 vol. 8 no. 2, pp. 285-291*
- Scandura, T. Dysfunctional Mentoring Relationships and Outcomes Journal of Management. June 1998 vol. 24 no. 3, pp. 449-467

Thanksgiving Holiday/No Class

November 28, 2014

Part 6: Enduring Issues and Themes in Leadership

Unit 13: Women and Leadership

December 5, 2014

Topics

Women and leadership

This Unit relates to course objectives 2 & 4.

Required Readings

- Chernesky, R. H. (2003). Examining the glass ceiling: Gender influences on promotional decisions. Administration in Social Work, 27(2).
- Dewane, C. J. (2008). 10 leadership strategies for women in social service management. *Social Work Today*, 8(2).
- Eagly, A. H., & Schmidt-Johannesen, M. C. (2001). The leadership styles of women and Men. *The Journal of Social Issues, 57*(4).
- Elliott, C., & Stead, V. (2008). Learning from leading women experience: Towards a sociological understanding. *Leadership*, *4*(2), 159-180.
- Hughes, R. L., Ginnett, R. C., & Curphy, G. J. (2012). *Leadership: Enhancing the lessons of Experience* (7th ed., pp. 27-34). Boston: McGraw-Hill Irwin.
- Northouse, P. G. (2013). Women and Leadership In *Leadership: Theory and practice* (6th ed. Chapter 14, pp. 349-382). Thousand Oaks, CA: Sage
- Stotzer, R. L., & Tropman, J. E. (2006). Professionalizing social work at the national level: Women social work leaders, 1910-1982. *Journal of Women and Social Work, 21*(1), 9-27. (Instructor Note: Review.)

Video:

MasterVer08-2013

Sheryl Sandberg on Leadership

http://www.ted.com/talks/sheryl_sandberg_why_we_have_too_few_women_leaders.html

Recommended Readings

- Eagly, A. & Carli, L. The Female Leadership Advantage: An Evaluation of the Evidence. The Leadership Quarterly. Volume 14, Issue 6, December 2003, Pages 807–834
- Eagly, A., & Carli, L. (2003). Finding gender advantage and disadvantage: Systematic research integration is the solution. Leadership Quarterly, 14, 851–859.
- Ward, R. M., Popson, H. C., & DiPaolo, D. G. (2010). Defining the alpha female: A female leadership measure. *Journal of Leadership and Organizational Studies*, *17*(3), 309-320.
- Williams, M. S., & Gray, W. L. (2007). Status of women in Texas state government: Organizational variables. *Administration in Social Work*, *31*(1), 5-25.

Unit 14: Conflict and Change

December 12, 2014

Topics

- Causes of conflict and conflict resolution
- Leading change in organizations
- Leading Causes and Social Movements

This Unit relates to course objectives 2, 3, & 4.

Required Readings

- Hughes, R. L., Ginnett, R. C., & Curphy, G. J. (2012). *Leadership: Enhancing the lessons of Experience* (7th ed., pp. 662-669). Boston: McGraw-Hill Irwin.
- Hughes, R. L., Ginnett, R. C., & Curphy, G. J. (2012). Review: Leadership and Change In *Leadership: Enhancing the lessons of Experience* (7th ed. Chapter 14, pp. 556-606). Boston: McGraw-Hill Irwin.
- Perlmutter, F. D., & Crook, W. P. (2004). Administrative Advocacy and the Management of Change Living the Legacy: The Women's Rights Movement 1848 – 1998. In *Changing hats while managing change: From Social Work Practice to Administration* (2nd ed., chap. 5). Retrieved from <u>http://www.legacy98.org/move-hist.html</u>
- Wan, H. K. (2007). Conflict management behaviors of welfare practitioners in individualistic and collectivist culture. *Administration in Social Work*, *31*(1), 49-65.

Video:

Viva la Causa https://www.youtube.com/watch?v=uD7ACJLT3OY

TED TALK - NELSON MANDELA, NEGOTIATION AND CONFLICT MANAGEMENT IN LEADERSHIP <u>HTTPS://www.youtube.com/watch?v=ufjV1fdCTbQ</u>

TED TALK - THE RAREST COMMODITY IS LEADERSHIP WITHOUT EGO <u>www.youtube.com/watch?v=UQrPVmcgJJk</u>

TOOLS FOR A MOVEMENT OF LEADERS: TACTICS & HISTORY OF SOCIAL MOVEMENTS <u>HTTPS://www.youtube.com/watch?v=cdiLpitU-1M</u>

Recommended Readings

Armistead, C., Pettigrew, P., & Aves, S. (2007). Exploring leadership in multi-sectorial partnerships. *Leadership, 3*(2), 231-246.

- Heuvel, W. V. (2008). Eleanor Roosevelt and her greatest achievement: The universal declaration of human rights. *The Interdependent, 6*(3), 29.
- Hernez-Broome, G., & Hughes, R. (2004). Leadership development: Past, present, and future. Human Resource Planning, 27(1), 24–32.

STUDY DAYS

December 13-16, 2014

FINAL EXAMINATIONS – PAPER DUE DATE

December 19, 2014

University Policies and Guidelines

IX. ATTENDANCE POLICY

Students are expected to attend every class and to remain in class for the duration of the unit. Failure to attend class or arriving late may impact your ability to achieve course objectives which could affect your course grade. Students are expected to notify the instructor by email of any anticipated absence or reason for tardiness.

University of Southern California policy permits students to be excused from class for the observance of religious holy days. This policy also covers scheduled final examinations which conflict with students' observance of a holy day. Students must make arrangements *in advance* to complete class work which will be missed, or to reschedule an examination, due to holy days observance.

Please refer to Scampus and to the USC School of Social Work Student Handbook for additional information on attendance policies.

X. STATEMENT ON ACADEMIC INTEGRITY

USC seeks to maintain an optimal learning environment. General principles of academic honesty include the concept of respect for the intellectual property of others, the expectation that individual work will be submitted unless otherwise allowed by an instructor, and the obligations both to protect one's own academic work from misuse by others as well as to avoid using another's work as one's own. All students are expected to understand and abide by these principles. *SCampus,* the Student Guidebook, contains the Student Conduct Code in Section 11.00, while the recommended sanctions are located in Appendix A: <u>http://www.usc.edu/dept/publications/SCAMPUS/gov/</u>. Students will be referred to the Office of Student Judicial Affairs and Community Standards for further review, should there be any suspicion of academic dishonesty. The Review process can be found at: <u>http://www.usc.edu/student-affairs/SJACS/</u>.

Additionally, it should be noted that violations of academic integrity are not only violations of USC principles and policies, but also violations of the values of the social work profession.

XI. STATEMENT FOR STUDENTS WITH DISABILITIES

Any student requesting academic accommodations based on a disability is required to register with Disability Services and Programs (DSP) each semester. A letter of verification for approved accommodations can be obtained from DSP. *Please be sure the letter is delivered to the instructor as early in the semester as possible*. DSP is located in STU 301 and is open from 8:30 a.m. to 5:00 p.m., Monday through Friday.

Students from all academic centers (including the Virtual Academic Center) may contact Ed Roth, Director of the DSP office at 213-740-0776 or ability@usc.edu.

XII. EMERGENCY RESPONSE INFORMATION

Note: The following Emergency Response Information pertains to students on campus, but please note its importance should you be on campus for a temporary or extended period. When not on campus: Call the 911 listing in your local community for any emergency.

To receive information, call the main number (213) 740-2711, press #2. "For recorded announcements, events, emergency communications or critical incident information."

To leave a message, call (213) 740-8311

For additional university information, please call (213) 740-9233

Or visit university website: http://emergency.usc.edu

If it becomes necessary to evacuate the building, please go to the following locations carefully and using stairwells only. Never use elevators in an emergency evacuation.

Students may also sign up for a USC Trojans Alert account to receive alerts and emergency notifications on their cell phone, pager, PDA, or e-mail account. Register at <u>https://trojansalert.usc.edu</u>.

UNIVERSITY PARK CAMPUS		Ac	ACADEMIC CENTERS	
City Center	Front of Building (12 th & Olive)	Orange County	Faculty Parking Lot	
MRF	Lot B	San Diego	Building Parking Lot	
SWC	Lot B	Skirball	Front of Building	
VKC	McCarthy Quad			
WPH	McCarthy Quad			

Do not re-enter the building until given the "all clear" by emergency personnel.

XIII. STATEMENT ABOUT INCOMPLETES

The Grade of Incomplete (IN) can be assigned only if there is work not completed because of a documented illness or some other emergency occurring after the 12th week of the semester. Students must NOT assume that the instructor will agree to the grade of IN. Removal of the grade of IN must be instituted by the student and agreed to be the instructor and reported on the official "Incomplete Completion Form."

XIV. POLICY ON LATE OR MAKE-UP WORK

Papers are due on the day and time specified. Extensions will be granted only for extenuating circumstances. If the paper is late without permission, the grade will be affected.

XV. POLICY ON CHANGES TO THE SYLLABUS AND/OR COURSE REQUIREMENTS

It may be necessary to make some adjustments in the syllabus during the semester in order to respond to unforeseen or extenuating circumstances. Adjustments that are made will be communicated to students both verbally and in writing.

XVI. CODE OF ETHICS OF THE NATIONAL ASSOCIATION OF SOCIAL WORKERS (OPTIONAL)

Approved by the 1996 NASW Delegate Assembly and revised by the 2008 NASW Delegate Assembly [http://www.socialworkers.org/pubs/Code/code.asp]

Preamble

The primary mission of the social work profession is to enhance human wellbeing and help meet the basic human needs of all people, with particular attention to the needs and empowerment of people who are vulnerable, oppressed, and living in poverty. A historic and defining feature of social work is the profession's focus on individual wellbeing in a social context and the wellbeing of society. Fundamental to

social work is attention to the environmental forces that create, contribute to, and address problems in living.

Social workers promote social justice and social change with and on behalf of clients. "Clients" is used inclusively to refer to individuals, families, groups, organizations, and communities. Social workers are sensitive to cultural and ethnic diversity and strive to end discrimination, oppression, poverty, and other forms of social injustice. These activities may be in the form of direct practice, community organizing, supervision, consultation administration, advocacy, social and political action, policy development and implementation, education, and research and evaluation. Social workers seek to enhance the capacity of people to address their own needs. Social workers also seek to promote the responsiveness of organizations, communities, and other social institutions to individuals' needs and social problems.

The mission of the social work profession is rooted in a set of core values. These core values, embraced by social workers throughout the profession's history, are the foundation of social work's unique purpose and perspective:

Service Social justice Dignity and worth of the person Importance of human relationships Integrity Competence

This constellation of core values reflects what is unique to the social work profession. Core values, and the principles that flow from them, must be balanced within the context and complexity of the human experience.

XVII. COMPLAINTS

If you have a complaint or concern about the course or the instructor, please discuss it first with the instructor. If you feel you cannot discuss it with the instructor, contact the lead faculty member, Cheryl Macon-Oliver at <u>maconoli@usc.edu</u> or (213) 839-8564 (VAC Lead). If you do not receive a satisfactory response or solution, contact your advisor or Dr. Paul Maiden, Executive Vice Dean and Professor of Academic and Student Affairs, at <u>rmaiden@usc.edu</u>. Or, if you are a student of the VAC, contact June Wiley, Director of the Virtual Academic Center, at (213) 821-0901 or <u>june.wiley@usc.edu</u> for further guidance.

XVIII. TIPS FOR MAXIMIZING YOUR LEARNING EXPERIENCE IN THIS COURSE (OPTIONAL)

Be mindful of getting proper nutrition, exercise, rest and sleep! Come to class.

Complete required readings and assignments before coming to class.

Before coming to class, review the materials from the previous Unit and the current Unit, and scan the topics to be covered in the next Unit.

Come to class prepared to ask any questions you might have.

Participate in class discussions.

- After you leave class, review the materials assigned for that Unit again, along with your notes from that Unit.
- If you don't understand something, ask questions! Ask questions in class, during office hours, and/or through email!

Keep up with the assigned readings.

Don't procrastinate or postpone working on assignments.