

ISE 426 STATISTICAL QUALITY CONTROL

Instructor: Dr. Qiang Huang, Associate Professor
Epstein Department of Industrial & Systems Engineering

Office: GER 235
Office hours: MW: 4:30pm-5:30pm
Other time by appointment

Class Schedule:
Lecture: MW 2:00pm-3:20pm, KAP144
Website: blackboard.usc.edu
Smart Phone App: Bb MobileLearn
E-mail: qiang.huang@usc.edu

Tel: (213) 740-2433

TA: Hadis Nouri, Office: GER 236; Office hours: TBD

PREREQUISITE: ISE 225 Engineering Statistics I (or equivalent)

REQUIRED TEXT:

TEXT *Introduction to Statistical Quality Control*, 7th Edition by Douglas C. Montgomery, 2013, John Wiley & Sons, Inc., New York.

References

Engineering Statistics by Douglas C. Montgomery, George C. Runger, and Norma F. Hubele, John Wiley & Sons, Inc., New York.
Applied Statistics and Probability for Engineers Second Edition by Douglas C. Montgomery and George C. Runger, 1999, John Wiley & Sons, Inc., New York.

COURSE OBJECTIVES

This course will present the theory and methods of quality monitoring including process capability, control charts, acceptance sampling, quality engineering, and quality design. The objectives include

- To understand the basic concepts of quality monitoring.
- To understand the statistical underpinnings of quality monitoring.
- To learn various available statistical tools of quality monitoring.
- To learn the statistical and economical design issues associated with the monitoring tools.
- To demonstrate the ability to design and implement these tools.

SEMESTER CALENDAR

August 26, first day of class

September 2, Labor Day

Wednesday, October 9, Midterm Exam

November 27-30: Thanksgiving

December 6, last day of class

Friday, December 13th, Final Exam, 2:00-4:00pm

1. TENTATIVE COURSE SCHEDULE

Week	Date	Topics
1	Lecture	Introduction to the course / Chapter 1: Quality Improvement in the Modern Business Environment
		Chapter 2: DMAIC Process
2	Lecture	Chapter 3: Modeling Process Quality
		Chapter 4: Inferences about Process Quality
3	Lecture	Chapter 5: Methods and Philosophy of Statistical Process Control (HW#1)
4	Lecture	Chapter 6: Control Charts for Variables
5,6	Lecture	Chapters 6 (HW#2)
	Lab	Use Excel to plot control charts in Ch6
7,8,9	Lecture	Chapter 7: Control Charts for Attributes (HW#3)
	Lab	Use Excel to plot control charts in Ch7
10,11,12	Lecture	Chapter 8: Process and Measurement System Capability Analysis (HW#4)
	Lab	Use Excel to Process Capability in Ch8
13,14	Lecture	Chapter 9: Cumulative Sum and Exponentially Weighted Moving Average Control Charts (HW#5)
	Lab	Use Excel to plot control charts in Ch9
14	Lecture	Chapters 15: Acceptance Sampling for Attributes (HW#6)
	Lab	Use Excel to solve problem in sampling
15	Lecture	Chapter 15 Final Exam Review and Q&A

2. COURSE GRADING

Homework sets	= 30%
Exams	= 60% (Midterm Exam: 30%, Final Exam: 30%)
Project	= 10% (Due on Monday, December 3rd)
Total	= 100%

Grading scale:

A: [95, 100]; A-: [90, 95); B+: [85, 90); B: [80, 85); B-: [75, 80);
C+: [70, 75]; C: [65, 70); C-: [60, 65); D: [50, 60); F: <50

PROJECT will be due on **Monday, November 25**.

3. CLASS PROJECT

Please form a team of three or four. In the final project report, all team members should sign and state that they contribute to their project roughly equally. Every member will receive the same grade on the project.

All reports should be typewritten and printed out for handing in. The report should not exceed 8 pages. (12 point, double space, Appendix does not count to 8 pages.) The report must have a professional appearance. Clarity and thoroughness of the analysis, and good use of the English language, including grammar, spelling and punctuation, are considered in grading the project.

Final project report includes project objective, problem statement, solutions, conclusions, and appendix if needed. The report should describe the background, any assumptions made, the analysis used to analyze the data, and the appropriate results. Explanation, interpretation, and justifications are required. Computer output should be included in an appendix and the description of the outcome/results included in the text of the report.

4. CLASS POLICIES

- Grading is purely based on the merit of your work. Request of credit or higher grade for other reasons will NOT be considered.
- Assigned homework will be collected **in class**. Homework is due one week after it is assigned. ***No late homework will be accepted.***
- ***Cellphones are not allowed during exams.***
- ***Exams can be taken on or before the scheduled exam dates with justifiable reasons.***
- Exams will be closed book, closed notes. One 8 ½ x 11 formula sheet can be used. Be sure to bring your calculator. There will be ABSOLUTELY NO SHARING among students of books, formula sheets, or calculators.
- If you believe there was an error in the grading of an exam or homework, then you can submit the entire exam to the TA requesting a regrade. This must be done ***within one week*** from the date the exam was returned. The entire exam will be regraded, so that you may gain, or lose, points by resubmitting.
- Students are responsible for all information conveyed during class and on Blackboard. It is the student's responsibility to make sure they are receiving their official USC email.
- Always bring your textbook to class! Also bring your calculator, notebook, pencils/pens, eraser, and course syllabus.

5. COURSE WEBSITE

The course will use Blackboard: blackboard.usc.edu. You can also use smartphone app Bb MobileLearn to access Blackboard.

6. SOFTWARE USAGE:

Software is required for control charting in homework and project (not in exams). You can use Excel templates provided in the class to do homework and project.

7. ACADEMIC INTEGRITY

ISE adheres to the University's policies and procedures governing academic integrity as described in SCampus. Students are expected to be aware of and to observe the academic integrity standards described in SCampus. ***Plagiarism are NOT acceptable.***

8. ACCOMMODATION FOR DISABILITIES

Any student requesting academic accommodations based on a disability is required to register with Disability Services and Programs (DSP) each semester. A letter of verification for approved accommodations can be obtained from DSP. Please be sure the letter is delivered to the instructor as early in the semester as possible. DSP is located in STU 301 and is open 8:30 am - 5:00 pm, Monday through Friday. The phone number for DSP is (213)740-0776.